



Proposed to:
Columbus, Ohio
c/o Mark Freeman

Proposal Date: 12/5/11
Contact: Joan Laszczak
Telephone: 205-655-8949
Quote #: JL-12-5-11-COL.1

Maintenance & Support

Maintenance/Subscr Period
Number of Months in Period

April 2012-March 2013
12

Total Subscription and/or Support & Maintenance Fee Quote

USD 20,807.74

Support & Maintenance shall be renewable annually for any number of 12 month terms. The annual renewal rate shall be determined based upon the prevailing rates at the time of the renewal. At no time shall the renewal rate increase more than 5% over the prior year's rate.

Comments & Notes:

All Pricing is quoted in US Dollars. Taxes are not included in pricing, and would be additional, if applicable, and would be the obligation of the customer.