



City of Columbus

Support Agreement

All support plans are renewed annually and may be changed upon renewal. The plan outlined below is for technical support only (training excluded).

Intellivue Support Agreement for City of Columbus

Software Support is calculated on a basis of 15% of software license fees. A summary of the license fees is presented below:

Intellinetics Software Description	License Fee	Standard Support Fee
Intellivue v.6, 10 concurrent user license in HR <i>For the period April 1, 2016 through March 31, 2017</i>	\$10,000	\$1,500
Intellivue one additional scan module in HR <i>For the period April 1, 2016 through March 31, 2017</i>	\$2,000	\$300
TOTAL		\$1,800

TERMS: All invoices payable net 30 days.

The Intellinetics Software Support Plan covers all areas of use and administration of Intellivue. The Standard Support Plan is for Intellivue. The support plan does not include database support and disaster recovery support.

Support Plan Components include:

- Access to Intellinetics Help Desk 921-8170 Monday – Friday 8:00am – 5:00pm
- Intellivue point releases
- Maximum four-hour response time

EFFECTIVE DATE: April 1, 2016 through March 31, 2017

City of Columbus

Intellinetics, Inc.

Signature

Matthew L. Chretien, President & CEO

Print Name, Title

Date

Date