![HEXAGON]

This quotation has been prepared for:

Columbus OH City of - Department of Public
Safety
David Baugh
Assistant Chief-Fire Prevention Bureau
Department Of Technology, Fiscal Office
PO Box 2949
Columbus OH 43216
United States

Ship To:

Columbus OH City of - Department of Public
Safety
Joe Dixon
CAD Manager
Department of Public Safety
4252 Groves Road
Columbus Ohio   43232
United States

Bill To:

Columbus OH City of - Department of Public
Safety
David Baugh
Assistant Chief-Fire Prevention Bureau
Department Of Technology, Fiscal Office
PO Box 2949
Columbus Ohio   43216
United States

Customer:	Columbus OH City of - Department of Public Safety
Quote Number:	2024-62341
Quote Date:	04/08/2024
Expiration Date:	09/30/2024

Quotation

Project Configuration Listing

USD

Part Number	Description	Qty	Ext Net Price
SPRSVC9001	Hexagon Project Services for CAD Interface to ImageTrend	1	$14,990.45
Project Total			$14,990.45

HEXAGON

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Summary

	USD
Total Price*:	**$14,990.45**

*Tax included in this quotation is an estimate only. Final tax billed will reflect the applicable tax rates at time of sale as required by law.

Notes:

This Quote, together with the attached Statement of Work, is an Order made pursuant to that certain Master Agreement dated March 5th, 2020 by and between the City of Columbus, OH ("Customer") and Intergraph Corporation, doing business through its Hexagon Safety, Infrastructure & Geospatial division ("Hexagon").

This quote is provided pursuant to separately agreed upon Terms and Conditions which are expressly identified in this Quote; but in absence of such express identification, this Quote is governed by https://legaldocs.hexagon.com/sig/Sales/US-MT06-2021b.pdf.

If maintenance is not purchased at the same time as you purchase products listed in this quotation, you may purchase the maintenance for the products at a later date; however reinstatement or upgrade fees shall apply.

Any commercial Off-the-shelf product information Hexagon has shared with its audience during the proposal / contract activities to date, were to provide an understanding of Hexagon's current expected direction, roadmap or vision and is subject to change at any time at Hexagon's sole discretion. Hexagon does not commit to develop the future features, functions and products discussed in this material beyond that which is specifically committed to be provided by Hexagon as part of the intended contract. The audience of this material should not factor any future features, functions or products into its current buying decision since there is no assurance that such future features, functions or products will be developed. When and if these future features, functions or products are developed, they will generally be available for licensing by Hexagon.

To place an order against this quotation, prior to the expiration date, please either fill in the required information below and have an authorized representative of your company sign this quotation, have your company issue a purchase order with the required information below and reference this quotation number, or have your company remit payment via one of the methods described in the billing and payment instructions that follow, making sure to include a reference to this quotation number. Please submit the signed quotation, your purchase order, or payment to your Account Manager. This agreement shall only become binding and effective upon the written acceptance by Hexagon or the first delivery of the products/services within this quotation. The terms and conditions of this quotation cannot be superseded, altered, modified, or amended by subsequent Purchase Order or writing received from customer without the express written consent of Hexagon.

SignatureReference

Columbus OH City of - Department of Public Safety

Signature: _____

Printed Name: _____

Phone: _____

Date: _____

PO reference(if required for invoicing): _____

Tax Exemption ID (if applicable) _____

Billing & Payment Information

Please check to indicate payment and billing instructions:

☐ My PURCHASE ORDER (PO) is attached. (Your order will be processed upon written acceptance by Hexagon. Terms and conditions printed on a customer PO shall not supersede the applicable terms and conditions attached to this quotation.)

      PO Number: _____ PO Amount: _____

☐ I wish to pay by CREDIT CARD. Hexagon will email you a secure credit card link for you to process payment. Please provide the name and email address of the credit card holder below. (Your order will be processed upon written acceptance by Hexagon and upon authorization/approval of your credit card.)

      Name as it appears on Credit Card: _____

      Email address of Cardholder: _____

      Signature of Cardholder: _____

☐ INVOICE ME based on my returning this signed acceptance sheet. No PO will be Issued. (Your order will be processed upon written acceptance by Hexagon and upon credit approval.)

☐ My CHECK payable to ***Intergraph Corporation*** has been sent to the following address

      Intergraph Corporation
      7104 Solution Center
      Chicago, IL 60677-7001

 (Your order will be processed upon written acceptance by Hexagon and after your check clears - approximately 5 days after receipt by our lockbox.)

      Check Number: _____ Check Amount _____

☐ My DOMESTIC WIRE PAYMENT has been wired to :

      ABA Number: 021000018
      Bank Name: Bank of New York Mellon, New York
      Favor of: Bank: SEB(Skandinaviska Enskilda Banken)
      Account Number: 890 043 9688
      For further credit to Beneficiary: Intergraph Corporation, Account #00007583

☐ My ACH PAYMENT has been sent to:

      Account Number: 1030429611
      Company Name: Intergraph Corporation SGI
      Routing Number: 043000096
      Beneficiary Bank Name: PNC Bank N.A.
      Address: Pittsburgh, PA 15222
      Phone# 1-877-824-5001, Opt 1 and Opt 3
      Contact: Lockbox Group, Product Client Services

(Your order will be processed upon written acceptance by Hexagon.)

STATEMENT OF WORK

CAD Interface to ImageTrend

Presented to:

City of Columbus OH

Presented by:

Hexagon Safety & Infrastructure

305 Intergraph Way

Madison, AL 35758 USA

April 8, 2024

Table of Contents

Introduction

This statement of work ("SOW" or "Statement of Work") together with the Quote, by and between Intergraph Corporation through its Hexagon Safety, Infrastructure, & Geospatial division ("Hexagon") and City of Columbus OH ("Customer") (collectively, the "Agreement"), defines the software and services required to implement the CAD Interface to ImageTrend Solution (the "Project"). Functionality not identified in this SOW may be included at additional cost with appropriate revisions to the SOW.

Project Deliverables

The deliverables for this SOW will be as follows:

Services

- Hexagon Project Management Services as defined in the General Assumptions Section of this SOW
- Hexagon Implementation Services as defined in the Project Tasks Section of this SOW

General Assumptions

- Pricing and execution of this SOW is contingent and predicated upon the Customer having a valid maintenance agreement in place with Hexagon prior to starting the Project and throughout the Project

- Hexagon and Customer will review the SOW and determine a mutually agreeable date for the services to be performed. Notwithstanding the foregoing services shall begin within six months of execution of the SOW. Note: The Customer must execute and issue a PO (if applicable) prior to any tentative dates being confirmed.

- Hexagon's pricing and level of effort is predicated upon its understanding of the Customer's current Hexagon software system (the "System") and its configurations are based upon configurations Hexagon made for the Customer during the latter of the initial implementation of the System or the most recent upgrade to the System. Configurations made by the Customer that affect the scope, schedule, or level of effort required to complete the project are not included in the scope of this SOW.

- Hexagon's resource who shall be responsible for the following: (1) maintaining Project communications with the Customer Project Manager; (2) managing the efforts of the Hexagon staff and coordinating Hexagon's activities with the Customer Project Manager; (3) conducting any meetings (if applicable) with the Customer Project Manager; and (4) preparing and submitting Project changes to the Customer Project Manager, as necessary (the "Hexagon Project Manager") will, at a minimum, direct the following activities:

  - Act as single point of contact for the Customer
  - Provide a mutually agreed-upon schedule in Microsoft Project format
  - Order Hexagon software (if applicable)
  - Verify Customer activities related to the Statement of Work have been completed in timely manner
  - Resolve any issues that arise during the Project implementation by coordinating with appropriate Hexagon or Customer resources
  - Process Change Orders (if applicable)

- Hexagon shall have timely access to Customer Project staff. The Customer shall make additional personnel available on a priority basis, as needed, to provide subject matter expertise to complete this Project.

- Customer shall assign a single duly-authorized Customer representative with the authority and/or responsibility to: (1) approve deliverables, changes, invoices, and other official Project documents; (2) allocate and schedule the necessary Customer resources and facilities required to work on and support the Project; (3) communicate with Hexagon's Project Manager; (4) coordinate any necessary efforts performed by Customer's third-party vendors; and (5) provide a single point of contact for coordination with the Hexagon Project Manager (the "Customer Project Manager") to the Project.

- Customer shall have at least one (1) designated person who is responsible for the upkeep, configuration, and reliable operation of computer systems, especially multi-user computers, such as servers (the "System Administrator") available to perform and/or support all Customer Responsibilities and respond to Hexagon requests.

- Customer shall have technical resource(s) and subject matter expert(s) ("SME") available with the skills necessary to perform and/or support all Customer Responsibilities and respond to Hexagon requests during working and non-working hours.

- Customer shall provide Hexagon with access to all data, documents, plans, reports, and analyses related to the scope of work and responsibilities of this Project.

- Customer shall grant Hexagon personnel system administrator level access with unique log-in credentials to all servers, networks, databases, and workstations that will be involved in the Project. Unrestricted system and VPN access via SecureLink is required for Hexagon developers and implementers who will need to have access to multiple infrastructure platforms at the same time. Hexagon personnel will be provided individualized system access credentials by Customer. Customer shall allow Hexagon authorized resources VPN access 24 hours a day, seven days a week for the duration of the Project.

- Customer shall provide Hexagon Project Manager with contact information for a Customer resource to resolve any issues that should arise from Hexagon's access of the Customer's System during working and non-working hours.

- Customer shall schedule and coordinate with third party technical resources with the skills necessary to perform and/or support all Customer Responsibilities, respond to Hexagon requests and support the testing of interfaces, as required.

- Customer is responsible for conforming to Hexagon's supported environments, software requirements and the Hexagon Public Safety System Specifications, which are available upon request or at the Help Desk ("System Specifications").

- Customer is responsible for the purchase, installation, configuration and administration of its network infrastructure. The network infrastructure must meet the defined System Specifications, and the Customer must ensure connectivity between servers and clients.

- Customer is responsible for having current backups of their System.

- Customer is responsible for training users on all functionality.

- All System Documentation and Training documentation, if any, provided by Hexagon under this SOW will be standard COTS documentation and Help Files, and the aforementioned documents will not be customized to Customer's site-specific configuration. All documentation provided by Hexagon will only be provided in electronic format.

- Upon Customer request, Hexagon personnel may undergo a criminal background check consisting of biographical information necessary to initiate an NCIC query and fingerprinting. To the extent the Customer requires Hexagon personnel to undergo the criminal background check, the Customer shall arrange for such criminal background check and fingerprinting and be responsible for any and all costs associated with the criminal background check and fingerprinting. Any remote personnel shall only be required to provide biographical information necessary to initiate a NCIC query and a fingerprint card completed any law enforcement agency.

- Once Hexagon provides the Customer a Project Deliverable Sign-Off Form for a task, Customer shall within five (5) business days either: (i) execute the same indicating the task is complete or accepted, or both, or (ii) identify in writing to Hexagon why Customer considers the task incomplete in light of the task completion criteria outlined herein. Hexagon shall acknowledge its receipt of such list of the identified deficiencies within five (5) business days and Hexagon will use commercially reasonable efforts to address those issues. If Customer fails to provide any written response to Hexagon within five (5) business days of receipt of the Project Deliverable Sign-Off Form, the task shall be deemed accepted.

- After completion of this Project, Hexagon will VPN using SecureLink into the live System only at the Customer's request and will follow the Customer's required VPN access procedures.

CAD Interface to ImageTrend Assumptions

- Hexagon will use one of the Customer's existing interfaces as the CAD Interface for this Project:
  - I/CADLink
  - I/FRMS-CADLink

- I/CADLink CAD functionality assumes Customer is using I/CAD 9.4 version.

- I/FRMS-CADLink CAD functionality assumes Customer is using I/CAD 9.4 version.

- I/CADLink and I/FRMS-CADLink are both COTS products. No customization to the default XML output is included or available as part of this SOW.

- Customer is responsible for ensuring that a connection to the ImageTrend Solution is available for use by Hexagon and that transactions received by the ImageTrend system in a test environment are in the same format and contain the same information to those received in a production environment.

- Customer is responsible for ensuring that documentation detailing the formatting, development\design, and connection information (IP, protocol, credentials, etc.) is provided to Hexagon either by the ImageTrend or by the Customer. If this information is not provided by ImageTrend, the Customer is responsible for collecting\determining this information and providing it to Hexagon. If the documentation is not provided to Hexagon, additional services\charges may be incurred by the Customer.

- ImageTrend is responsible for the import and processing of the Hexagon I/CADLink local XML files to their ImageTrend Solution.

- To the extent Hexagon requires additional information from ImageTrend, the Customer shall be responsible for obtaining such information or access from ImageTrend as reasonably requested by Hexagon.

- All Hexagon software will be electronically delivered.

- All Hexagon services will be performed remotely. Onsite services require additional travel cost.

Project Tasks

Task Title	Project Kick-off Meeting

Task Overview
The objective of this task is to ensure that all Project assumptions are valid, and all requirements understood prior to beginning any significant work.

Deliverables
- Kickoff meeting agenda.   - Project Schedule and/or Project plan.   - Kickoff meeting minutes, to include identified risks and action items.   - Project Deliverable Sign Off Form.

Task Assumptions and prerequisites
- Hexagon has assigned Hexagon Project Manager.   - Customer has assigned Customer Project Manager.   - Distribution of SOW to the Project Team.   - The Kickoff Meeting will be conducted remotely via Microsoft Teams.

Hexagon Responsibilities	**Customer Responsibilities**
- Review the Project organization, roles, and responsibilities with Customer. - Conduct an overview of the Project, including a review of the SOW, to verify all aspects of the Project approach, per the topics listed above. - Work with Customer to identify and document any potential Project risks. - Provide meeting minutes, documented risks, and action items that affect Project Schedule, resources, and/or the SOW. - Inform Customer of VPN requirements for Project implementation and continued System maintenance.	- Review the SOW and work with Hexagon to verify the Project approach. - Provide location and logistical support for Project Kickoff Meeting. - Provide SMEs and any other resources as recommended by Customer and Hexagon Project Managers. - Provide Hexagon with VPN access and individualized user accounts to Customer's System as appropriate for this Project and continued software maintenance. - Designate and prepare workspace for Hexagon personnel.

Completion Criteria
This Task is considered complete at the conclusion of the Project Kickoff Meeting and delivery of Project Kickoff Meeting minutes to the Customer.

Task Title	CAD Interface to ImageTrend Solution – Test Environment

Task Overview

The work performed in this task will provide services to implement the CAD Interface to ImageTrend Solution in the Customer's Test environment.

Deliverables

- Project Deliverable Sign Off Form

Task Assumptions and prerequisites

- Hexagon has been provided with 24 x 7 VPN connectivity (including a logon and password), to all servers, mobile devices and workstations requiring installation/configuration by Hexagon.
- Customer has working connection with Customer's ImageTrend Solution.
- All Hexagon services for this task will be performed remotely. Onsite services require additional cost.

Hexagon Responsibilities	Customer Responsibilities
- Configure I/CADLink or I/FMRS-CADLink to export qualified event XML data files to a pre-defined location where ImageTrend system will consume the data for presenting to the end user. - Initially test the CAD Interface to verify it is delivering the expected data files to the expected location. - Notify Customer when time to begin testing. - Support Customer testing of the interface and address reported SRs according to the project schedule.	- Be responsible for any data entry. - Test the interface to verify it is delivering the expected data files to the expected location. Testing to be completed no later than ten (10 days) after being notified by Hexagon that the installation is complete, and testing may begin. - Report SRs with this interface and enter them into Monday.com. - Re-test immediately upon receiving fixes and or answers. - Update SRs in Monday.com immediately upon testing fixes.

Completion Criteria

This task will be considered complete once Hexagon implements the CAD Interface to ImageTrend in the Customer's Test environment.

Task Title	CAD Interface to ImageTrend Solution – Production Environment

Task Overview
The work performed in this task will provide services to implement the CAD Interface to ImageTrend Solution in the Customer's Production environment.

Deliverables
● Project Deliverable Sign Off Form

Task Assumptions and prerequisites
● Hexagon has been provided with 24 x 7 VPN connectivity (including a logon and password), to all servers, mobile devices and workstations requiring installation/configuration by Hexagon.   ● Customer has working connection with Customer's ImageTrend Solution for production.   ● All Hexagon services for this task will be performed remotely. Onsite services require additional cost.

Hexagon Responsibilities	**Customer Responsibilities**
● Install CAD Interface software in the Customer's Production environment. ● Configure CAD Interface to export qualified event XML data files to a pre-defined location where ImageTrend will consume the data for presenting to the end user.	● Be responsible for any data entry. ● Coordinate, with Hexagon, moving the CAD interface to Production.

Completion Criteria
This task will be considered complete once Hexagon implements the CAD Interface to ImageTrend in the Customer's Production environment.

Acceptance Criteria

The software and services contemplated by this SOW shall be considered accepted with either written acceptance by the Customer or upon implementation of the CAD Interface in the Customer's Production Environment, whichever comes first.

Note: If a delay in final acceptance is caused by another vendor or a state agency's ability to provide required deliverables and lasts for more than 30 days after the interface has been delivered by Hexagon, the Customer agrees to provide written acceptance of this Hexagon interface.

Schedule

Scheduling of Hexagon's services will occur: (1) upon receipt of this executed document, (2) receipt of Customer's purchase order (if applicable), and (3) if Customer has no past due payments to Hexagon. Hexagon and Customer will determine a mutually agreeable schedule for completion of the deliverables as described in this SOW.

Contract Price

Pricing for the SOW is in accordance with Hexagon's Quote to which this SOW is attached.

Terms of Payment

Payment for this SOW will be due according to the following payment schedule:

Payment Milestone	Payment Percentage
Upon complementation of Task – Project Kick-off Meeting	50%
Upon complementation of Task – CAD Interface to ImageTrend Solution – Production Environment	50%

Applicable payment terms are set forth in the Agreement.