

December 11, 2014

Columbus, OH
Dept. Public Utilities 910 Dublin Rd., 4th floor
Columbus, OH 43215

RE: Quote Number: **Q-02491-1 Columbus OH Annual Upgrade Service Work**

Attached please find a quote for the products and services you requested.
Please refer to the Notes section for detailed information regarding this quote. It includes information on submitting a purchase order, payment terms, cost for on-site assistance, hardware, or other equipment, and requirements for developing a final Statement of Work.

If you have any questions regarding this estimate, please feel free to contact me at (630) 418-7282 or via e-mail at jyezza@accela.com.

Regards,

John Yezza
Sr. Account Manager
Accela, Inc.

Quote Number: Q-02491-1 Date: December 9, 2014 Quote Type: Quote, Valid Until: May 31, 2015, Columbus, OH

Professional Services

PART #	DESCRIPTION	QTY	UNIT PRICE	NET PRICE
SV000000GEN0001	Total Professional Services	40	USD 240.0000	USD 9,600.00
	Subtotal			USD 9,600.00

TOTAL:	USD 9,600.00
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NOTES: Services Only Fixed Cost

This quote is valid until May 31, 2015. After this date, all prices are subject to change. This quote supersedes any previous written or verbal estimate for Install or Professional services. In order to procure the above-mentioned services, please sign below submit a purchase order with the following information:

1. Signature of authorized personnel (if there is a signature line on the purchase order)
2. Estimate Number
3. Date

In order to expedite the process, please submit authorization via e-mail to contractsadmin@accela.com and also fax to the Attn. of Contracts Administration at (925) 407-2722. Please note that if faxing a purchase order, submit the front page of the original purchase order in the mail to Attn: Contracts Administration, Accela, Inc. 2633 Camino Ramon, Suite 500, Bishop Ranch 3, San Ramon, CA 94583.

Professional Services fees are billable based upon mutually agreed terms and condition of the Statement of Work (SOW). Travel time and expenses will be billed as incurred. Travel time will be billed at the rate stated in the SOW. Billing terms for professional services, travel time and expenses are Net 30, unless otherwise agreed upon in the SOW. Payment obligations hereunder are non-cancelable and any sums when paid shall be non-refundable.

Agency will be responsible for payment or reimbursement to Accela, Inc. of any and all federal, state, provincial and local taxes and duties that are applicable, except those based on Accela's net income. If Agency is exempt from certain taxes, Agency will provide Accela with an appropriate certificate of exemption.

These costs do not include hardware or equipment. Please contact your selected hardware vendor for additional hardware or software costs.

The pricing set forth herein reflects information generally known to Accela, supplied to Accela by client, and based on Accela's interpretation of the work to be performed. Further information gathered through detailed investigation and configuration analysis by Accela is required before a final Statement of Work and pricing can be mutually agreed upon.

Alternate Terms Disclaimed: The parties expressly disclaim any alternate terms and conditions accompanying drafts and/or purchase orders issued by Customer.