

## Gartner Service Agreement for City of Columbus, OH ("Client")

This Service Agreement ("SA") is between Gartner, Inc. of 56 Top Gallant Road, Stamford, CT 06904 ("Gartner") and the City of Columbus, OH, 1111 West Broad St., Columbus, OH 43205 ("Client"), and includes the terms and conditions of the State of Ohio State Term Schedule (STS) 533904-1 between the State of Ohio Department of Administrative Services and Gartner dated October 25, 2004 and which has been extended through June 30, 2013, the terms of which are incorporated by reference, and all applicable Service Descriptions. This SA constitutes the complete agreement between Gartner and Client, and shall be effective when signed by both parties. Client agrees to subscribe to the following Services for the term and fees set forth below.

### 1. DEFINITIONS AND ORDER SCHEDULE:

**Services** are the subscription-based research and related services purchased by Client in the Order Schedule below and described in the Service Descriptions. Service Names and Levels of Access are defined in the Service Descriptions. Gartner may periodically update the names and the deliverables for each Service. If Client adds Services or upgrades the level of service or access, an additional Service Agreement will be required.

**Service Descriptions** describe each Service purchased, specify the deliverables for each Service, and set forth any additional terms unique to a specific Service. Service Descriptions for the Services purchased in this SA may be viewed and downloaded through the hyperlinks listed in Section 2 below or may be attached to this SA in hard copy, and are incorporated by reference into this SA.

<u>Service Name</u>	<u>Level of Access</u>	<u>Number of Users</u>	<u>Name of User to be Licensed</u>	<u>Contract Term Start Date</u>	<u>Contract Term End Date</u>	<u>Annual Fee</u> \$	<u>Total Fee</u> \$
Gartner for IT Leaders	Advisor	1	Paul Carlson	07/1/12	06/30/13	\$30,557	\$30,557
				Total Services:	(Excluding applicable sales tax)		\$30,557

### 2. SERVICE DESCRIPTIONS:

<u>Service Name/ Level of Access</u>	<u>Service Description URL</u>
Gartner for IT Leaders - Advisor	<a href="http://www.gartner.com/it/sd/sd_itl_advisor.pdf">http://www.gartner.com/it/sd/sd_itl_advisor.pdf</a>

### 3. PAYMENT TERMS

Gartner will invoice Client in advance for all Services. Payment is due 30 days from the invoice date. Client shall pay any sales, use, value-added, or other tax or charge imposed or assessed by any

**Gartner**

governmental entity upon the sale, use or receipt of Services, with the exception of any taxes imposed on the net income of Gartner.

Please attach any required Purchase Order ("**PO**") to this SA and enter the PO number below. If an annual PO is required for multi-year contracts, Client will issue the new PO at least 30 days prior to the beginning of each subsequent contract year. Any pre-printed or additional contract terms included on the PO shall be inapplicable and of no force or effect.

**4. CLIENT BILLING INFORMATION**

\_\_\_\_\_  
*Purchase Order Number*

\_\_\_\_\_  
*Billing Address*

\_\_\_\_\_  
*Invoice Recipient Name*

\_\_\_\_\_  
*Invoice Recipient Tel. No.*

\_\_\_\_\_  
*Invoice Recipient Email*

**5. AUTHORIZATION**

**Client:**

**Gartner, Inc.**



\_\_\_\_\_  
*Signature/Date*

March 1, 2012

*Signature/Date*

\_\_\_\_\_  
*Print Name and Title*

Brian Lynch

*Print Name and Title*

**Gartner**