



Support and Maintenance Renewal Notice

Lori Tyack
Clerk of Courts
Franklin County Municipal Court
375 South High Street
Columbus, Ohio 43215

Date: October 1, 2014
Client ID: FRANKLOH

Software Maintenance Renewal

Support Period: January 1, 2015 through December 31, 2015

| <u>Software</u> | <u>Licenses:</u> | <u>Annual Amount</u> |
|---|------------------|----------------------|
| <i>Software Maintenance and Support - January 1, 2015 through March 31, 2015</i> | | \$66,452.00 |
| <i>Software Maintenance and Support - April 1, 2015 through December 31, 2015</i> | | \$199,354.00 |
| CourtView Application Software | 400 | |
| CourtView Dashboards | 20 | |
| CourtView Update Express | 20 | |
| CourtView DMS API for Onbase | 1 | |

*Includes updates & enhancements, unlimited email & phone support for 12 months
Includes Uniface Maintenance fees for specified licenses
CJS will issue an invoice within 60 days*

Subtotal Maintenance \$265,806.00

Optional Maintenance Bundles

- 2014 User Conference** I would like CJS to contact me with more information about the User Conference in Las Vegas, NV.
- Database Support** I would like CJS to contact me with Database Support options and pricing.
- Crystal Reports Support** I would like CJS to contact me with Crystal Reports Support options and pricing.

To select Optional Maintenance Bundles, please sign below and return this form by fax to 330.494.2483 or email to connie.morrison@courtview.com.

Accepted by:

Name: _____ **Title:** _____

Signature: _____ **Date:** _____

This maintenance renewal is pursuant to the current CJS Support Agreement and renews annually. Notification of termination is required pursuant to that agreement. CourtView software is proprietary property of CourtView Justice Solutions Inc. and protected by law. Another party cannot alter, modify, change, manipulate or provide maintenance for this product without infringing upon CJS' ownership rights. CJS is the sole source for software maintenance and services for its products.

CJS Federal Tax ID # 46-0521050

To: **Lori M. Tyack, Clerk of Court**
Franklin County Municipal Court
375 South High Street
Columbus, OH 43215
Contract: Brad Laver 614.645.2544
laverb@fmcclerk.com

Quote: FCMCOH20130808
Date: October 7, 2014
Valid through: January 5, 2015

Project: **Conversion of Word Perfect Forms into Word Forms**

JST02092013

| Item | Estimated Hours | Hourly Rate | Estimated Total |
|---|-----------------|-------------|-----------------|
| PROFESSIONAL SERVICES | | | |
| 1.1 Services | 60 | \$150 | \$9,000 |
| Professional Services | 60 | | \$9,000 |
| Estimated Baseline Project Total, excluding applicable taxes | | | \$9,000 |

| | |
|--|-------------|
| Accepted: _____ <i>Print Name / Signature</i> | Date: _____ |
|--|-------------|

Scope of Work

- CJS will provide project management services to schedule and coordinate the work to be performed by CJS.
- CJS will provide technical services to convert Word Perfect forms (approximately 450) to MS Word forms.

Notes

- 1 Quotation must be signed and returned with a purchase order to schedule project.
- 2 CJS has made this estimate based upon an assumption that, on average, eight (8) forms per hour can be converted.
- 3 Professional Services quoted are at a time and materials effort. Actual effort, costs and expenses may be less than or greater than those estimated. Customer shall have no obligation to pay CJS more than the estimated price. CJS shall have no obligation to provide labor or incur costs or expenses having a combined value more than the estimated price, even if the services have not been completed or the deliverables delivered, or the results expected by the Customer have not been achieved. The parties may by mutual, written agreement, increase the estimated price.
- 5 If project is cancelled prior to completion, all costs related to effort expended through the date of cancellation will be due and payable.
- 6 CJS will invoice monthly in arrears for actual services rendered.
- 7 Payment term is net 30 days from invoice date.
- 8 Customer will make available all resources requested by CJS for assistance.
- 9 Delays caused by Customer site or configuration issues may require rescheduling and/or Change Order for additional services and related travel costs.
- 11 Customer is responsible for the host environment including all required licenses, hardware, network and third party software components and configuration as well as providing remote access to the application to CJS staff.
- 12 Form changes will be made using MS Word 2010.
- 13 All services are to be provided remotely. Should travel be requested or deemed to be required, a separate Change Order for estimated travel costs and travel time will be provided.

To: Lori M. Tyack, Clerk of Courts
Franklin County Municipal Court
375 South High Street
Columbus, OH 43215
Contact: Brad Laver (614) 645 2544
laverb@fcmclerk.com

Quote: FCMCOH20140621
Date: October 8, 2014
Valid through: December 7, 2014

Project: CourtView Remote Financial Training

JST04272011

| Item | Quantity | Unit Price | Total |
|---|----------|------------|------------|
| PROFESSIONAL SERVICES | | | |
| 1.1 Project Management | 1 | \$150.00 | \$150.00 |
| 1.2 Training (Includes training preparation and delivery of training. Includes up to two training sessions) | 1 | \$1,200.00 | \$1,200.00 |
| Professional Services | | | \$1,350.00 |
| Estimated Travel Costs | | | \$0.00 |

| | |
|---|----------------|
| Estimated Baseline Project Total, excluding applicable taxes | \$1,350 |
|---|----------------|

| | |
|---|--------------------|
| Accepted: _____ <i>Print Name / Signature</i> | Date: _____ |
|---|--------------------|

Scope of Work

Remote Training Services to include topics such as:

- Options/Payable Configuration
- Financial Management

Notes

- 1 Quotation must be signed and returned with a purchase order to schedule project.
- 2 Professional Services quoted are at a firm fixed price, but extent of services is limited to the number of training days specified in Item 1.2. Actual effort, costs and expenses may be less than or greater than those estimated. Customer shall have no obligation to pay CJS more than the estimated price. CJS shall have no obligation to provide labor or incur costs or expenses having a combined value more than the quoted price, even if the services have not been completed or the deliverables delivered, or the results expected by the customer have not been achieved. The parties may by mutual, written agreement, increase the quoted price. Changes in scope will require a change order to increase the firm fixed price based upon the additional level of effort required.
- 3 All services will be provided remotely.
- 4 Training will be provided via WebEx.
- 5 Delays caused by Customer site or configuration issues may require rescheduling and/or Change Order for additional services and related travel costs.
- 6 If project is cancelled prior to completion, all effort and travel-related costs expended through the date of cancellation will be due and payable.
- 7 CJS will invoice for professional services as follows:
Project Management services will be invoiced at the end of the first month in which Project management services are provided.
Training Services will be invoiced at the end of the first month in which a training day is provided.
- 8 Payment term is net 30 days from invoice date.
- 9 Training will be scheduled for the first available date at which CJS and Customer resources are jointly available. Should rescheduling be necessitated for any reason, the next available date at which CJS and Customer resources are both available will be scheduled.
- 10 For the purposes of quotation CJS has assumed that training will be provided on consecutive days. Should Customer request that training be provided on non consecutive days the cost may exceed the quoted cost and may require rescheduling and/or a Change Order for additional services.
- 11 A training session is four (4) hours or less training provided in a single session on a single day. No more than two (2) training sessions may be scheduled on a single day. Unless expressly stated all training will be provided during normal business hours (8 am to 5 pm local time).
- 12 CJS will provide training utilizing the CourtView Release installed in the Customer's training environment.
- 13 Training sessions are limited to a maximum of three (3) students per training session.
- 14 Customer will prioritize the training topics and provide the prioritized list to CJS prior to the start of training preparation. CJS will cover the topics in the prioritized order. CJS will cover as many of the topics as can be accommodated within the quoted training hours. Should all topics not be covered, or additional training required, a change order to expand the level of effort will be required.
- 15 Customer is responsible for all required hardware, network and third party software components and configuration.
- 16 Customer is responsible for providing a suitable training environment that includes a personal computer for each student.
- 17 Customer will make available all resources requested by CJS for assistance.