

Information to be included in all Legislation Modifying a Contract:

1. **The names, contract compliance no. & expiration date, location by City/State and status of all companies (NPO, MAJ, MBE, FBE, HL1, AS1, or MBR) submitting a competitive bid or submitting an RFP or RFSO.**

<u>Name</u>	<u>C.C. No./Exp. Date</u>	<u>City/State</u>	<u>Status</u>
The original contract number was CT-15918 (Ordinance No. 1996-94). The vendor's name at the time was SCT Utility Systems, later changed to Indus Utility Systems, then changed to its current name of Ventyx, Inc.			

2. **What type of bidding process was used (ITB, RFP, RFSO, Competitive Bid).**
Statements and Qualification were submitted by six (6) Software Development firms by May 17, 1994. The Selection Committee used the Evaluation Criteria included within the Request for Proposal to determine the most qualified.

3. **List the ranking and order of all bidders.**
Information from 1994 is not available.

4. **The name, address, contact name, phone number and contract number of the firm awarded the original contract.**
Ventyx, Inc.
3301 Windy Ridge Pkwy; Suite 200; Atlanta, GA 30339
Brent Holmes, Account Manager, 770-989-4273
CT-15918

5. **A description of work performed to date as part of the contract and a full description of work to be performed during any future phasing of the contract.**
Original contract: implementation of the Water and Sewer Information Information System (WASIMS).

The WASIMS system is now referred to as CUBS (Columbus Utility Billing System). The change came about when accounts from the Power section were added.

The total dollar amount needed for this most recent modification is \$80,000. A breakdown of what this pays for and estimated completion dates for each item follows:

- 1). Modify delinquency process (\$5,000): the delinquency process determines when collection notices and service termination service orders are printed. We need the process modified to recognize changes to delinquency rules on individual accounts. The base system functionality does not "override" an account's existing rule. It allows the existing rule to continue through its process before using the account's new rule. We need the system to use the new rule from the time it is added to the account. Ventyx, in order to meet our business needs, needs to modify the delinquency process for our application. Contractually this modification must be completed by the software vendor. It cannot be completed by us or by another software vendor. This is a two week effort on Ventyx's part and work can begin as soon as we give them the go-ahead.

2). Archive/Purge Functionality (\$60,000): the software version we recently upgraded to has a module for purging and archiving data. We have not purged data from the application since it was first implemented in 1999. It is critical that we reduce the volume of data we currently house on the application server.

We should have two years of online data, but currently have 12 years of data. The large volume of data increases the amount of time required to run daily processes (calculating charges, printing bills, applying customer payments, running delinquency process, printing service orders, etc).

These processes must be run when the online application is down. Employees need access to the online application from 6 AM to 7 PM. The processes described above take 9 hours to complete each night. As the volume of data increases, the amount of time required to complete the processes also increases. We are fast approaching a point in time when users will not be able to access the application during time periods they need access to it. The estimated time frame for completion of this project is 10 months with work commencing in October 2010.

3). CORE Upgrade and server space for payment files (\$10,000): we need to upgrade the cash remittance processing system used by the City Treasurer's Office and by DPU cashiers. This system must interface with CUBS. We also need to automate the payment file processing that occurs daily. The cost for the vendor to complete the interface and automate the payment process is \$10,000. The estimated time frame for completion is 4 months with work commencing in August 2010.

4). Additional software modifications (\$5,000): we need to set money aside to pay for any additional software modifications that may arise. We estimate \$5,000 should be sufficient. The upgraded version we are currently using was implemented in November 2009 and we are still identifying functionality issues which may require modifications. These issues are not large in scope, but when they arise, it is important that money is available to pay for them.

6. **An updated contract timeline to contract completion.**

See number 5 above.

7. **A description of any and all modifications to date including the amounts of each modification and the Contract Number associated with any modification to date. (List each modification separately.)**

See number 11 below.

8. **A full description of the work to be performed as part of the proposed contract modification. (Indicating the work to be a logical extension of the contract is not sufficient explanation.)**

See number 5 above.

9. **If the contract modification was not anticipated and explained in the original contract legislation a full explanation as to the reasons the work could not have been anticipated is required. (Changed or field conditions is not sufficient explanation. Describe in full the changed conditions that require modification of the contract scope and amount.)**

For the most part, modifications to the system would have been impossible to have been determined when the original contract was established in 1994. Upgrading to this most recent version should reduce costs operationally as we were able to reduce a lot of custom modifications we had in the previous software version. We pay annual maintenance fees for these modifications.

10. An explanation of why the work to be performed as part of the contract modification cannot be bid out. (Indicating the work to be a logical extension of the contract is not sufficient explanation.)

It is not feasible to bid for an alternate service since Ventyx, Inc. customized the software for us. They are familiar with the customizations and our warranty could possibly be voided if other vendors worked on the system.

11. A cost summary to include the original contract amount, the cost of each modification to date (list each modification separately), the cost of the modification being requested in the legislation, the estimated cost of any future known modifications and a total estimate of the contract cost.

\$1,186,330.00 - CT-15918 - original contract - 1994 - CIP (SCT)
\$1,256,829.40 - CT15918A - mod (Phase II) - 1996 - CIP (SCT)
\$52,000.00 - CT-15918B - mod (software implementation) - 1997 - CIP (SCT)
\$253,238.00 - CT-15918 - mod (software maint.) - 1997 - O&M (SCT)
\$278,561.60 - CT15918 - mod (software maint.) - 1998 - O&M (SCT)
\$406,405.06 - EL900469 - mod (software maint.) - 1999 - O&M (Indus)
\$362,755.11 - EL000741 - mod (software maint.) - 2000 - O&M (Indus)
\$306,423.27 - P.O. unknown, billed via DOT - mod (software maint.) 2001 - O&M (Indus)
\$337,065.60- EL003195, EL003225 - mod (software maint) - 01/02/03 - O&M (Indus)
\$26,000.00 - EL003558 - mod (migration & code drop chgs.) - 2003 - O&M (Indus)
370,773.16 - EL003710 - mod (software maint.) - 2003 - O&M (Indus)
\$407,849.38 - P.O. unknown, billed via DOT - mod (software maint.) - 2004 - O&M (Indus)
\$100,000.00 - EL005309 - mod (system assessment & data analysis) - 2005 - O&M (Indus)
\$200,000.00 - P.O. unknown, billed via DOT - mod (archive manager module) - 2005 - O&M (Indus)
\$420,905.80 - P.O. unknown, billed via DOT - mod (software maint.) - 2005 - O&M (Indus)
\$452,395.00 - P.O. unknown, billed via DOT - mod (software maint.) - 2006 - O&M (Indus)
\$223,599.00 - P.O. unknown, billed via DOT - mod (software maint.) - 06/07 - O&M (Ventyx)
\$577,000.00 - EL007108 - mod (software licenses & upgrades) - 2007 - CIP (Ventyx)
\$307,611.00 - P.O. unknown, billed via DOT - mod (software maint.) -07/08 - O&M (Ventyx)
\$470,237.00 - P.O. unknown, billed via DOT - mod (maint. & support) - 2008 - O&M (Ventyx)
\$320,008.00 - P.O. unknown, billed via DOT - mod (software maint.) - 08/09 - O&M (Ventyx)
\$563,591.00 - P.O. unknown, billed via DOT - mod (maint. & support) - 08/09 - O&M (Ventyx)
\$8,879,577.38

12. An explanation of how the cost of the modification was determined.

The Department of Public Utilities received a quote from Ventyx, Inc. and was deemed appropriate.

13. Sub-Consultants identified to work on this contract, their contract compliance no. & expiration date, and their status (NPO, MAJ, MBE, FBE, HL1, AS1, or MBR):

<u>Name</u>	<u>C.C. No./Exp. Date</u>	<u>Status</u>
N/A		

14. Scope of work for each subcontractor and their estimate of dollar value to be paid.

N/A