



EXHIBIT A

Equipment Service and Software Support Schedule No. 4-11659-2012

Customer: CITY OF COLUMBUS

Start Date of Services: 08/01/2012

End Date of Services: 07/31/2013

Site (Equipment Site Address):

Invoice To Address:

CITY OF COLUMBUS
1111 E BROAD ST
COLUMBUS, OH -43205-1303
USA

CITY OF COLUMBUS
1111 E BROAD ST
COLUMBUS, OH -43205-1303
USA

THIS EQUIPMENT SERVICE AND SOFTWARE SUPPORT SCHEDULE (the "Schedule") by and between Bell and Howell, LLC ("BH") and Customer is entered into pursuant to the terms and conditions of that certain Master Equipment Service and Software Support Agreement by and between Bowe Bell + Howell Company and Customer dated 08/01/2010 (the "Agreement"), the assignment of which from Bowe Bell + Howell Company to Bell and Howell, LLC is acknowledged and agreed to by Customer. The parties agree that the Agreement is incorporated by reference herein, and that this Schedule shall serve to amend the Agreement to read as if all references therein to Bowe Bell + Howell Company are changed to Bell and Howell, LLC. Unless otherwise defined herein, all defined terms used in this Schedule shall have the same meaning ascribed to them in the Agreement.

- 1. Term. This Schedule shall be effective upon the Start Date of Services as set forth above and shall continue for a period of one year unless otherwise stated above (the "Term").
2. Service Coverage. Check all that apply: Equipment and Software Services are described in Exhibit 1, attached hereto and by this reference made a part hereof.
[X] Equipment Maintenance Coverage (See Equipment Maintenance Coverage List) Section 2.1.A (attached)
[X] Software Maintenance Coverage (See Software Coverage List) Section 2.1.B (attached)
3. Service Fees. Customer shall pay to BH a Service Fee of \$29,907.00 as set forth in Section 2 (attached). Such Service Fee shall be paid in installments based on the payment option selected. If a payment option is not selected, the selection will default to annual installments. Service Fee is exclusive of applicable taxes, which will be invoiced with Service Fee. Equipment that reaches its 7th and/or 12th year of age from the original manufacture date during the Term hereof is subject to maturity surcharges of five percent (5%) and ten percent (10%) of the applicable annual Service Fees, respectively. Such surcharge(s) shall be reflected in the total Service Fee hereunder.

Payment Options: (Each installment is due in advance of the period in which the services will be provided)

- [X] Annual Installments = \$29,907.00
[] Monthly Installments = \$31,402.32
[] Quarterly Installments = \$30,804.20
[] Semi-Annual Installments = \$80,804.20

Please check if applicable to Customer with respect to this Schedule:

- [X] Customer requires a Purchase Order be issued before an invoice may be paid. Accordingly, Customer agrees to issue such a Purchase Order upon signing this Schedule and return such Purchase Order with this Schedule to BH..

- 4. Principal Period of Maintenance. Unless otherwise stated herein, the PPM shall be 8:30AM-5:00PM M-F (System Use Only) , excluding holidays.
5. This Schedule may be modified or amended only by a subsequent written instrument signed by authorized representatives of the parties hereto expressly superseding the provisions hereof. Any modification to Sections 2 or 4 herein require 90 days prior written notice before such modifications shall become effective.
6. This Agreement may be executed in any number of counterparts, each of which shall be deemed an original but all of which together shall be deemed for all purposes to constitute one and the same instrument.

IN WITNESS WHEREOF, BH and Customer, each acting under due and proper authority, have executed this Schedule as of the day, month and year set forth below.

BELL AND HOWELL, LLC
By: _____
Name: _____
Title: _____
Date: _____

CITY OF COLUMBUS
By: _____
Name: _____
Title: _____
Date: _____

Section 2.1.A - Equipment Maintenance Services Coverage List

EQUIPMENT & MODEL	SERVICE I.D. NO.	SERIAL NO.	SERVICE TYPE	PM INSPS.	RM CALLS	AGE	RESPONSE TIME	CUSTOMER SUPPLIES PARTS	TOTAL SERVICE FEE
Enduro w/ JetVision Platinum Envelope Transport	103167A	581324/01224A	Priority ServicePlus	6	all	2.38	4 HOUR	NO	\$24,607.00
After Hours	Call-Outs	Mon-Saturday	Qty. – 4						\$ 3,300.00

TOTAL EQUIPMENT SERVICE FEES
(Exclusive of Taxes) **\$27,907.00**

Section 2.1.B - Software Services Coverage List

SOFTWARE DESCRIPTION	SERVICE I.D. NO.	SERIAL NO.	SERVICE TYPE	TOTAL SERVICE FEE
JetVision Platinum Envelope Transort	103167AP	32130	Software Maintenance	\$2,000.00

TOTAL SOFTWARE SERVICE FEES **\$2,000.00**
(Exclusive of Taxes)

TOTAL AGREEMENT EQUIPMENT AND SOFTWARE SERVICE FEES: \$29,907.00



EXHIBIT 1 Customer Services

Description of Service Options

The following terms shall have the meaning ascribed to them below:

1. ***“Equipment Services” shall include:***

“Priority Service Plus” - During Regular Business Hours, if requested by Customer, BH shall dispatch a technician to perform, pursuant to the Schedule, Preventive Maintenance inspections and Remedial Maintenance calls. During any Remedial Maintenance call or Preventive Maintenance call, the technician shall replace, without additional charge to Customer, as reasonably necessary, Non-Consumable Parts. Operator error, routine set-up, and repeated operator training are not included in the number of inspections or calls listed on the Schedule. BH shall bill Customer, (at BH's then current rates for labor plus BH's list price for any Equipment parts) for any Services required as a result of operator error, routine set-up and repeated operator training.