



CITY OF COLUMBUS
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OnTrax Services Specialist
 Michelle Kovach
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 5910 Landerbrook Drive, Mayfield Heights, OH 44124

Account Executive
 Stephanie Brenneman
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 5910 Landerbrook Drive, Mayfield Heights, OH 44124

SUPPORT QUOTE SUMMARY

Support ID	Quote Number	Vendor	Coverage Start	Coverage End	HW Support Price	SW Support Price	Total Price
1 1033 9225 7908	HP120006	Hewlett-Packard	07/01/2013	06/30/2014	\$ -	\$ 3,336.00	\$ 3,202.56
2 1037 9559 6946	HP124635	Hewlett-Packard	07/01/2013	06/30/2014	\$ -	\$ 132,888.00	\$ 74,417.28
3 1038 5864 2630	HP119949	Hewlett-Packard	07/01/2013	06/30/2014	\$ -	\$ 6,384.00	\$ 6,000.96
4 1039 3618 9540	HP126283	Hewlett-Packard	03/01/2014	06/30/2014	\$ -	\$ 37,712.00	\$ 13,312.34
TOTAL SUPPORT PRICE					\$ -	\$ 180,320.00	\$ 96,933.14

For product description, serial number validation and complete coverage details, please see the corresponding contract tabs below.

Terms and Conditions

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Service Support Quotation

QTV 27341.11



Quote Number HP120006
Quote Date 4/5/2013
Support ID 1033 9225 7908

Account Executive
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 Tel:
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 5910 Landerbrook Drive, Mayfield Heights, OH 44124

Coverage Term	
Start Date	End Date
07/01/2013	06/30/2014

Product Description	Item	Service Level Description	Qty	Serial Number	Support Start Date	Support End Date	Price
HA106AC HA106AC HP Software Support							
HA158AC HA158AC HP Software Technical Unlimited Support							
HP Ops Mgr Windows LE SW LTU	BB167ZA	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 1,668.00
HA156AC HA156AC HP Software Updates Service							
HP Ops Mgr Windows LE SW LTU	BB167ZA	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 1,668.00
HP Ops Mgr. Windows LE 8.10 Eng SW Media	BA219ZA	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -

Support Legend

Support Level:

HA106AC HP Software Support

HA158AC - HP Software Technical Unlimited Support

SW Technical Support

SW Electronic Support

Std. Office Hrs. Std. Office Days

2 Hr. Remote Response

HA156AC - HP Software Updates Service

License to Use & SW Updates

SW Updates on CD

Doc Updates on CD

Total Hardware Cost	\$	-
Total Software Cost	\$	3,336.00
Total Support Cost	\$	3,336.00
Additional Discount(s)		
Special Negotiated Discount	\$	(133.44)
Net Purchase	\$	3,202.56

Pricing is only valid for the full coverage period that includes all quantities listed above.

Prices do not include taxes, freight, or insurance charges, if any.

For product description, serial number validation and complete coverage details, please see the corresponding contract tabs below.

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Service Support Quotation

QTV 27341.11



Quote Number HP124635
Quote Date 4/5/2013
Support ID 1037 9559 6946

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Coverage Term	
Start Date	End Date
07/01/2013	06/30/2014

Product Description	Item	Service Level Description	Qty	Serial Number	Support Start Date	Support End Date	Price
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HA106AC	HA106AC HP Software Support						
HA158AC	HA158AC HP Software Technical Unlimited Support						

HP Cnct Base Connectors SW E-LTU	T4247AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ -
HP Cnct LDAP Usr SW E-LTU	T4511AAE	9 x 5 Software Support Technical	40		07/01/2013	06/30/2014	\$ 960.00
HP SM Server SW E-LTU	T5000AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 936.00
HP SM Foundation Flt Usr SW E-LTU	T5014AAE	9 x 5 Software Support Technical	30		07/01/2013	06/30/2014	\$ 2,160.00
OpenView Service Center-HP SM Foundation Nmd Usr SW E-LTU	T5015AAE	9 x 5 Software Support Technical	10		07/01/2013	06/30/2014	\$ 360.00
HP SM Help Desk Flt Usr SW E-LTU	T5016AAE	9 x 5 Software Support Technical	30		07/01/2013	06/30/2014	\$ 10,080.00
OpenView Service Center-HP SM Help Desk Nmd Usr SW E-LTU	T5017AAE	9 x 5 Software Support Technical	10		07/01/2013	06/30/2014	\$ 1,680.00
HP DDM Inv Free Entitlement SW E-LTU	T9387AAE	9 x 5 Software Support Technical	225		07/01/2013	06/30/2014	\$ -
HP UCMDB Free Entitlement SW E-LTU	T9390AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ -
Service Management Center Suites&Bundles-HP IT Change Mgmt Suite Nmd Usr SW E-LTU	T9768AAE	9 x 5 Software Support Technical	10		07/01/2013	06/30/2014	\$ 1,680.00
HP IT Change Mgmt Suite Flt Usr SW E-LTU	T9769AAE	9 x 5 Software Support Technical	30		07/01/2013	06/30/2014	\$ 10,080.00
HP DDM Advanced OS Instance SW E-LTU	TB703AAE	9 x 5 Software Support Technical	225		07/01/2013	06/30/2014	\$ 8,100.00
HP Ops Mgr Windows Mgmt Svr SW E-LTU	BB166ZAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 2,004.00
OpenView Operations-HP Ops Mgr Windows MgtSvr NP FO SW E-LTU	BB190ZAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 600.00
OpenView Operations-HP Ops Mgr Windows MgtSvr NP DV SW E-LTU	BB193ZAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 600.00
HP NNMi, Perf, NET 250+/50 SW E-LTU	TA097AAE	9 x 5 Software Support Technical	10		07/01/2013	06/30/2014	\$ 5,280.00
HP Ops SPI for Virt SW E-LTU	TA170AAE	9 x 5 Software Support Technical	22		07/01/2013	06/30/2014	\$ 1,320.00
HP Ops SPI Virt NPDV SW E-LTU	TA172AAE	9 x 5 Software Support Technical	3		07/01/2013	06/30/2014	\$ 180.00
HP Operations OS Inst Adv SW E-LTU	TB056AAE	9 x 5 Software Support Technical	225		07/01/2013	06/30/2014	\$ 13,500.00
HP OperationsOS Inst Adv NP DV SW E-LTU	TB058AAE	9 x 5 Software Support Technical	75		07/01/2013	06/30/2014	\$ 1,800.00
HP Ops SPI Oracle DB In A SW E-LTU	TB059AAE	9 x 5 Software Support Technical	2		07/01/2013	06/30/2014	\$ 408.00
OpenView SPI-HP Ops SPI Oracle DB In A NP DV SW E-LTU	TB060AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 60.00
HP Ops SPI SQL Sv In A SW E-LTU	TB062AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 108.00
OpenView SPI-HP Ops SPI SQL Sv In A NP DV SW E-LTU	TB064AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 36.00
HP Ops SPI Active Dir In A SW E-LTU	TB080AAE	9 x 5 Software Support Technical	4		07/01/2013	06/30/2014	\$ 384.00
OpenView SPI-HP Ops SPI Active Dir In A NP DV SW E-LTU	TB082AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 24.00
HP Ops SPI Exchange In A SW E-LTU	TB083AAE	9 x 5 Software Support Technical	4		07/01/2013	06/30/2014	\$ 384.00
OpenView SPI-HP Ops SPI Exchange In A NP DV SW E-LTU	TB085AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 24.00
OpenView SPI-HP Ops SPI Oracle AS Inst A SW E-LTU	TB092AAE	9 x 5 Software Support Technical	2		07/01/2013	06/30/2014	\$ 336.00
OpenView SPI-HP Ops SPI Oracle AS In A NP DV SW E-LTU	TB094AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 48.00
OpenView Connect-it Solutions-HP Cnct Database Usr SW E-LTU	T4503AAE	9 x 5 Software Support Technical	2		07/01/2013	06/30/2014	\$ 48.00
HP AM Srv SW E-LTU	T9500AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 168.00
HP AM Asset Portfolio Flt Usr SW E-LTU	T9503AAE	9 x 5 Software Support Technical	2		07/01/2013	06/30/2014	\$ 888.00
OpenView Service Center-HP AM SAM Nmd Usr SW E-LTU	T9516AAE	9 x 5 Software Support Technical	2		07/01/2013	06/30/2014	\$ 672.00
OpenView Service Center-HP AM D Contract Mgmt Flt Usr SW E-LTU	TB659AAE	9 x 5 Software Support Technical	2		07/01/2013	06/30/2014	\$ 1,320.00
HP AM Guest Usr 100 SW E-LTU	TB683AAE	9 x 5 Software Support Technical	1		07/01/2013	06/30/2014	\$ 216.00

Product Description	Item	Service Level Description	Qty	Serial Number	Support Start Date	Support End Date	Price
HA156AC HA156AC HP Software Updates Service							
HP Cnct Base Connectors SW E-LTU	T4247AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
HP Connect-It 4.10 SW E-Media	T4500IAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
HP Cnct LDAP Usr SW E-LTU	T4511AAE	9 x 5 Software Support Updates	40		07/01/2013	06/30/2014	\$ 960.00
HP SM Server SW E-LTU	T5000AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 936.00
OpenView Service Center-HP SM 9.20 English SW E-Media	T5001DAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
HP SM Foundation Flt Usr SW E-LTU	T5014AAE	9 x 5 Software Support Updates	30		07/01/2013	06/30/2014	\$ 2,160.00
OpenView Service Center-HP SM Foundation Nmd Usr SW E-LTU	T5015AAE	9 x 5 Software Support Updates	10		07/01/2013	06/30/2014	\$ 360.00
HP SM Help Desk Flt Usr SW E-LTU	T5016AAE	9 x 5 Software Support Updates	30		07/01/2013	06/30/2014	\$ 10,080.00
OpenView Service Center-HP SM Help Desk Nmd Usr SW E-LTU	T5017AAE	9 x 5 Software Support Updates	10		07/01/2013	06/30/2014	\$ 1,680.00
HP Universal CMDB SW Media-Manual-HP UCMDB and DDM 9.00 MLU SW E-Media	T8349DAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
HP Universal CMDB SW Media-Manual-HP UCMDB and DDM 9.00 MLU SW E-Media	T8349DAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
HP DDM Inv Free Entitlement SW E-LTU	T9387AAE	9 x 5 Software Support Updates	225		07/01/2013	06/30/2014	\$ -
HP UCMDB Free Entitlement SW E-LTU	T9390AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
HP IT Chg Mgmt Suite 7.11 Eng SW E-Media	T9767CAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
Service Management Center Suites&Bundles-HP IT Change Mgmt Suite Nmd Usr SW E-LTU	T9768AAE	9 x 5 Software Support Updates	10		07/01/2013	06/30/2014	\$ 1,680.00
HP IT Change Mgmt Suite Flt Usr SW E-LTU	T9769AAE	9 x 5 Software Support Updates	30		07/01/2013	06/30/2014	\$ 10,080.00
HP DDM Advanced OS Instance SW E-LTU	T8703AAE	9 x 5 Software Support Updates	225		07/01/2013	06/30/2014	\$ 8,100.00
OpenView Operations-HP Ops/Prf Mgr Win 8.10 Eng. SW E-Media	B7490ZAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
HP Ops Mgr Windows Mgmt Svr SW E-LTU	BB166ZAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 2,004.00
OpenView Operations-HP Ops Mgr Windows MgtSvr NP FO SW E-LTU	BB190ZAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 600.00
OpenView Operations-HP Ops Mgr Windows MgtSvr NP DV SW E-LTU	BB193ZAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 600.00
HP NNMi, Perf, NET 250+/50 SW E-LTU	TA097AAE	9 x 5 Software Support Updates	10		07/01/2013	06/30/2014	\$ 5,280.00
HP Ops SPI for Virt SW E-LTU	TA170AAE	9 x 5 Software Support Updates	22		07/01/2013	06/30/2014	\$ 1,320.00
HP Ops SPI Virt NPDV SW E-LTU	TA172AAE	9 x 5 Software Support Updates	3		07/01/2013	06/30/2014	\$ 180.00
HP Operations OS Inst Adv SW E-LTU	TB056AAE	9 x 5 Software Support Updates	225		07/01/2013	06/30/2014	\$ 13,500.00
HP OperationsOS Inst Adv NP DV SW E-LTU	TB058AAE	9 x 5 Software Support Updates	75		07/01/2013	06/30/2014	\$ 1,800.00
HP Ops SPI Oracle DB In A SW E-LTU	TB059AAE	9 x 5 Software Support Updates	2		07/01/2013	06/30/2014	\$ 408.00
OpenView SPI-HP Ops SPI Oracle DB In A NP DV SW E-LTU	TB060AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 60.00
HP Ops SPI SQL Sv In A SW E-LTU	TB062AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 108.00
OpenView SPI-HP Ops SPI SQL Sv In A NP DV SW E-LTU	TB064AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 36.00
HP Ops SPI Active Dir In A SW E-LTU	TB080AAE	9 x 5 Software Support Updates	4		07/01/2013	06/30/2014	\$ 384.00
OpenView SPI-HP Ops SPI Active Dir In A NP DV SW E-LTU	TB082AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 24.00
HP Ops SPI Exchange In A SW E-LTU	TB083AAE	9 x 5 Software Support Updates	4		07/01/2013	06/30/2014	\$ 384.00
OpenView SPI-HP Ops SPI Exchange In A NP DV SW E-LTU	TB085AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 24.00
OpenView SPI-HP Ops SPI Oracle AS Inst A SW E-LTU	TB092AAE	9 x 5 Software Support Updates	2		07/01/2013	06/30/2014	\$ 336.00
OpenView SPI-HP Ops SPI Oracle AS In A NP DV SW E-LTU	TB094AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 48.00
HP NNM i Windows 9.0 Eng SW E-Media	TB765AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
OpenView Connect-it Solutions-HP Cnct Database Usr SW E-LTU	T4503AAE	9 x 5 Software Support Updates	2		07/01/2013	06/30/2014	\$ 48.00
HP AM Srv SW E-LTU	T9500AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 168.00
HP AM 5.20 Eng SW E-Media	T9501BAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -
HP AM Asset Portfolio Flt Usr SW E-LTU	T9503AAE	9 x 5 Software Support Updates	2		07/01/2013	06/30/2014	\$ 888.00
OpenView Service Center-HP AM SAM Nmd Usr SW E-LTU	T9516AAE	9 x 5 Software Support Updates	2		07/01/2013	06/30/2014	\$ 672.00
OpenView Service Center-HP AM D Contract Mgmt Flt Usr SW E-LTU	TB659AAE	9 x 5 Software Support Updates	2		07/01/2013	06/30/2014	\$ 1,320.00
HP AM Guest Usr 100 SW E-LTU	TB683AAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ 216.00
HP Universal CMDB SW Media-Manual-HP UCMDB and DDM 9.00 MLU SW E-Media	T8349DAE	9 x 5 Software Support Updates	1		07/01/2013	06/30/2014	\$ -

Support Legend

Total Hardware Cost	\$ -
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Product Description	Item	Service Level Description	Qty	Serial Number	Support Start Date	Support End Date	Price
Support Level:						Total Software Cost	\$ 132,888.00
HA106AC HP Software Support						Total Support Cost	\$ 132,888.00
HA158AC - HP Software Technical Unlimited Support						Additional Discount(s)	
SW Technical Support						Special Discount	\$ (58,470.72)
SW Electronic Support						Net Purchase	\$ 74,417.28
Std. Office Hrs. Std. Office Days							
2 Hr. Remote Response							
HA156AC - HP Software Updates Service							
License to Use & SW Updates							
SW Updates on CD							
Doc Updates on CD							

Pricing is only valid for the full coverage period that includes all quantities listed above.

Prices do not include taxes, freight, or insurance charges, if any.

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Service Support Quotation

QTV 27341.11



i n v e n t

Quote Number HP119949
Quote Date 4/5/2013
Support ID 1038 5864 2630

Account Executive

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Coverage Term	
Start Date	End Date
07/01/2013	06/30/2014

Product Description	Item	Service Level Description	Qty	Serial Number	Support Start Date	Support End Date	Price
HA106AC HP Software Support							
HA158AC HP Software Technical Unlimited Support							
OpenView Service Center-HP SM Request Mgmt Flt Usr SW E-LTU	T5020AAE	9 x 5 Software Support Technical	8		07/01/2013	06/30/2014	\$ 2,688.00
OpenView Service Center-HP SM Request Mgmt Nmd Usr SW E-LTU	T5021AAE	9 x 5 Software Support Technical	3		07/01/2013	06/30/2014	\$ 504.00
HA156AC HP Software Updates Service							
OpenView Service Center-HP SM Request Mgmt Flt Usr SW E-LTU	T5020AAE	9 x 5 Software Support Updates	8		07/01/2013	06/30/2014	\$ 2,688.00
OpenView Service Center-HP SM Request Mgmt Nmd Usr SW E-LTU	T5021AAE	9 x 5 Software Support Updates	3		07/01/2013	06/30/2014	\$ 504.00

Support Legend

Support Level:

HA106AC HP Software Support

HA158AC - HP Software Technical Unlimited Support

SW Technical Support
 SW Electronic Support
 Std. Office Hrs. Std. Office Days
 2 Hr. Remote Response

HA156AC - HP Software Updates Service

License to Use & SW Updates
 SW Updates on CD
 Doc Updates on CD

Total Hardware Cost	\$	-
Total Software Cost	\$	6,384.00
Total Support Cost	\$	6,384.00
Additional Discount(s)		
Special Negotiated Discount	\$	(383.04)
Net Purchase	\$	6,000.96

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Service Support Quotation

QTV 27341.11



invent

Quote Number HP126283
Quote Date 4/5/2013
Support ID 1039 3618 9540

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Coverage Term	
Start Date	End Date
03/01/2014	06/30/2014

Product Description	Item	Service Level Description	Qty	Serial Number	Support Start Date	Support End Date	Price
HA106AC HA106AC HP Software Support							
HA158AC HA158AC HP Software Technical Unlimited Support							
HP OMi Evt Mgmt Foundation E-LTU	TA188AAE	9 x 5 Software Support Technical	1		03/01/2014	06/30/2014	\$ 916.00
OpenView SPis-HP OMi Topology Correlation E-LTU	TA189AAE	9 x 5 Software Support Technical	1		03/01/2014	06/30/2014	\$ 3,300.00
HP BAC AppMgmt 360 w/SLM Applns SW E-LTU	TC005AAE	9 x 5 Software Support Technical	20		03/01/2014	06/30/2014	\$ 14,640.00
HA156AC HA156AC HP Software Updates Service							
HP OMi Evt Mgmt Foundation E-LTU	TA188AAE	9 x 5 Software Support Updates	1		03/01/2014	06/30/2014	\$ 916.00
OpenView SPis-HP OMi Topology Correlation E-LTU	TA189AAE	9 x 5 Software Support Updates	1		03/01/2014	06/30/2014	\$ 3,300.00
OpenView SPis-HP OMi Mgr Server 8.10 E-Media	TA193AAE	9 x 5 Software Support Updates	1		03/01/2014	06/30/2014	\$ -
HP BSM 9.00 English SW E-Media	TB998AAE	9 x 5 Software Support Updates	1		03/01/2014	06/30/2014	\$ -
HP BAC AppMgmt 360 w/SLM Applns SW E-LTU	TC005AAE	9 x 5 Software Support Updates	20		03/01/2014	06/30/2014	\$ 14,640.00

Support Legend

Support Level:

HA106AC HP Software Support

HA158AC - HP Software Technical Unlimited Support
 SW Technical Support
 SW Electronic Support
 Std. Office Hrs. Std. Office Days
 2 Hr. Remote Response
 HA156AC - HP Software Updates Service
 License to Use & SW Updates
 SW Updates on CD
 Doc Updates on CD

Total Hardware Cost	\$	-
Total Software Cost	\$	37,712.00
Total Support Cost	\$	37,712.00
Additional Discount(s)		
Special Negotiated Discount	\$	(24,399.66)
Net Purchase	\$	13,312.34

Pricing is only valid for the full coverage period that includes all quantities listed above.

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