

June 5, 2013

Ms. Loling Sawyer  
City of Columbus  
1111 East Broad Street  
Dept of Technology, Third Floor  
Columbus, Ohio 43205-1303

Dear Ms. Loling:

Ventyx Inc. is the sole source vendor for Customer Suite, Service Suite & Advantage Software. Ventyx is also the sole provider of services, under the Contract No. CT-15918 dated September 30, 1994.

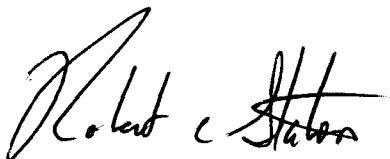
We thank you for your support and we are glad that our products and services are of use to you. If you need any further information or have any questions, please do not hesitate to contact me.

Thank you.

Regards,



Chris L. Warrington  
President of the Americas



Robert C. Slaton  
VP Corporate Development