Contact

www.linkedin.com/in/kristin-lowery-b1a2a02 (LinkedIn)
www.opengroup.org (Other)

Top Skills

Regulatory Compliance
Operations Management
Cross-functional Team Leadership

Certifications

Becoming Indistractable

Kristin Lowery

Vice President, Chief Security Officer at American Electric Power
Columbus, Ohio Metropolitan Area

Summary

Summary of Multi-Industry Experience:
Information technology executive for Fortune 500 enterprises.
Strong track record of leading delivery of IT solutions to meet business needs, cybersecurity controls, large-scale cloud computing, vulnerability management, and business transformations.
Deliver consistent results to CEO and senior executive teams to reduce threats, support business continuity, and sustainable growth by developing key risk indicators, performance metrics, governance practices, information lifecycle management, data protection, data governance, and data retentions policies.
Lead sound information systems best practices across business and IT teams to prevent data breaches that often result in millions of dollars of operational losses causing mission critical disruption to the organization and irreparable customer loss.
Developed and executed global network and information security strategies and roadmaps to reduce risk and meet audit compliance for regulators by establishing high-performance teams, support controls, best practices, and creating a product-centric approaches for one of the largest networks in the world.
Lead enterprise conversions, systems optimizations, and streamlined supplier management processes consistently saving millions annually through contract negotiations and strategic IT management practices.

Experience

American Electric Power
Chief Security Officer
March 2024 - Present (1 year 6 months)
United States

Lead cybersecurity, physical security and security compliance for AEP.

Bread Financial

2 years 8 months

Chief Security Officer
August 2021 - March 2024 (2 years 8 months)
Greater Columbus Area

Alliance Data rebranded in March 2022 to Bread Financial.

Vice President, Chief IT & Data Risk Officer
August 2021 - March 2022 (8 months)

Bread Financial
Senior Director, IT and Data Risk Officer
April 2018 - April 2021 (3 years 1 month)

JPMorgan Chase & Co.
Executive Director - Cybersecurity
August 2016 - April 2018 (1 year 9 months)
Columbus, Ohio Area

JPMorgan Chase & Co. (NYSE: JPM) is a leading global financial services firm with assets of $2.6 trillion and operations worldwide. The Firm is a leader in investment banking, financial services for consumers and small businesses, commercial banking, financial transaction processing, and asset management. A component of the Dow Jones Industrial Average, JPMorgan Chase & Co. serves millions of consumers in the United States and many of the world's most prominent corporate, institutional and government clients under its J.P. Morgan and Chase brands. Information about JPMorgan Chase & Co. is available at www.jpmorganchase.com.

Nationwide Insurance
12 years 5 months

Associate Vice President, IT Engineering
July 2013 - August 2016 (3 years 2 months)
Columbus, Ohio Area

Asked to lead engineering teams due to ability to lead complex releases, strategic acumen and people leadership skills. Led strategy, cybersecurity, efficiency and large scale Cloud Computing efforts. Managed a large team focused on private cloud offerings, currency, engineering strategy, supplier management and $70M budget.

Associate Vice President, Information Risk Management
December 2010 - July 2013 (2 years 8 months)
Columbus, Ohio Area

Promoted to risk leader for both I&O and CTO Lines of Business for IT Security, Audit Compliance, and Continuity Management (CM) due to successful architecture leadership and critical implementation on large scale programs. Led a team of IT Security, Compliance, and Continuity Management associates focused on understanding and lowering risk.

Director, IT Architecture
December 2008 - November 2010 (2 years)
Columbus, Ohio Area

Responsibilities were expanded due to Enterprise Internet Program (EIP) accomplishments in leading teams and collaborating with key business partners to provide solutions. Provided direction over large projects and programs to NI (P&C business). Led NI Line of Business (Customer Agents, Claims, and Billing) Infrastructure Architecture and collaborated closely with NI CTO on key aspects such as agency and sales platforms on improving availability and resiliency.

Solution Architect to Enterprise Internet Program (Senior Consulting IT Architect)
September 2007 - December 2008 (1 year 4 months)
Columbus, Ohio Area

Promoted to Director level architect role for ability to provide sound design and implementation to key projects. Performed as lead infrastructure architect to $200M EIP program sponsored by the Office of CEO to improve methods for members conducting online business with Nationwide.

NSC Solution Architect to Enterprise Applications
January 2005 - September 2007 (2 years 9 months)
Columbus, Ohio Area

Provided architecture solutions and leadership to Enterprise Applications LOB, including Office of Investments, Office of General Counsel, HR, and Document Solutions. Partnered with business to understand requirements and develop solution architecture, including server, network, security, storage, and other infrastructure components.

IT Consulting Architect
April 2004 - December 2005 (1 year 9 months)
Columbus, Ohio Area

Asked to join Nationwide due to design expertise and ability to review others' work effectively, ensuring quality. Provided infrastructure architecture solutions and technical consultation to large scale programs.

Verizon Enterprise Solutions
Senior Internet Product Engineer
May 2000 - April 2004 (4 years)
Columbus, Ohio Area

Approached to perform lead design role. Provided custom VPN design, testing, training, and support for large revenue customers. Supported managed corporate infrastructures. Provided technical training to domestic and international personnel on Lucent VPN and Cisco X.25 products. Partnered with vendors to resolve code issues, and reproduced customer issues in a network lab.

NCR Corporation
Technical Solutions Engineer (Network)
1995 - 2000 (5 years)
Dayton, Ohio Area

Promoted in 1997 from a consultant role for ability to deliver on complex designs. Provided design and implementation for NCR's global network infrastructure.

Education

Ohio University
Bachelor's Degree, Bachelor of Science in Communications Systems Management · (1991 - 1995)

University of Phoenix
MBA/TM, MBA with a focus in Technology Management · (1998 - 2000)