

Chris Thompson

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Professional Summary

Dynamic and community-focused professional with over a decade of experience in leadership, program management, and stakeholder engagement. Skilled at building relationships, driving organizational initiatives, and fostering collaboration between teams and community partners. Passionate about civic engagement, local development, and advancing programs that strengthen communities and improve public outcomes.

Professional Experience

- **NetJets, Inc.** — Columbus, OH | 11 years
- Manager, Scheduling | [Jul 2004 - Present]
- Lead a multi-shift scheduling team supporting global aviation operations.
- Optimize workforce planning, improve efficiency, and enhance cross-department communication.
- Partner with senior leadership to align scheduling strategy with company-wide objectives.
- Develop high-performing team culture emphasizing accountability, integrity, and professional growth.
- Program Manager, Flight Operations Employee Engagement | [Feb 2023-Jul 2024]
- Designed and implemented programs to increase engagement and retention across the flight operations department.
- Facilitated listening sessions and surveys to assess employee sentiment and drive actionable improvements.
- Collaborated with leadership to develop initiatives promoting inclusion, recognition, and communication.
- Leadership Development Program Associate | [Feb 2022 – Feb 2023]
- Rotational role across multiple business functions focused on leadership, operational excellence, and process improvement.
- Led projects that enhanced team effectiveness and organizational efficiency.
- Various Account Management Roles | [Mar 2015 – Feb 2022]
- Managed relationships with high-value clients, ensuring top-tier service delivery and operational reliability.
- Partnered with flight operations and service teams to resolve issues and anticipate client needs.

- **Grove City Area Chamber of Commerce** — Columbus, OH
- Director of Chamber Relations | [Jan 2009 – Jan 2013]

- Multi-faceted role responsible for leading, creating and/or maintaining community events such as: The Taste of Grove City and Business Expo, The Grove City Farmers' Market, The Chamber Annual Auction, 3x3 basketball tournaments and golf outings and Arts in the Alley (Columbus' largest suburban arts festival)

- Responsible for assembling monthly publications into the local newspaper, including a private newsletter to Chamber members. Also responsible for building/maintaining/enhancing relationships with small business owners and finding ways to add value to their Chamber membership.

Education

Bachelor of Arts, Political Science — The Ohio State University, Columbus, OH

Leadership & Community Involvement

President of The Board of Directors – Dakota Condominium | 2.5 years

- Served on the Board for a 3 year term and during that tenure I assisted and took lead roles in budget planning and reserve funding study; leading groups renovating public spaces as a design committee Chair.

Southwest Community Leadership Chairman | 7 Years

- Program created by the Grove City Area Chamber of Commerce – This is a 9-month program where motivated business managers/Owners/Employees look to hone in on their leadership skills

Democratic Central Committee Elected official – Washington-North precinct (Pickaway County) | 2 Years

Skills & Competencies

- Strategic Leadership & People Development
- Program Design & Implementation
- Stakeholder & Community Engagement
- Communication & Public Speaking
- Operational Efficiency & Process Improvement
- Data-Driven Decision Making

Awards & Recognition

- Spirit of the Chamber Award, Grove City Chamber of Commerce - 2019