



June 30, 2022

Mr. Joe VonVille
City of Columbus Police Department
111 East Broad Street
Columbus, OH 43205

RE: Extension to Maintenance and Support Agreement: 407
Product: PremierOne Records™– PremierOne Essential Support Services

Dear Mr. VonVille:

By means of this letter, Motorola Solutions, Inc. hereby extends City of Columbus Police Department's maintenance and support agreement as referenced above. Enclosed is one (1) copy of the updated Exhibit A Covered Products, Support Options and Pricing Exhibit B Customer Support Plan, and Exhibit C Labor Rates for the period January 1, 2023 through December 31 2023. Pursuant to Section 3.2 of the original agreement as referenced above, all terms and conditions shall remain in full force and effect.

Please indicate acceptance of this extension by signing the acceptance block below and returning one copy to my attention by e-mailing it to david.shelton1@motorolasolutions.com or before January 1, 2023.

If you have any questions or need further clarification, please contact me directly at david.shelton1@motorolasolutions.com.

Sincerely,

David Shelton
Customer Support Manager
Motorola Solutions, Inc.

Accepted by:

MOTOROLA SOLUTIONS, INC.

CITY OF COLUMBUS POLICE DEPARTMENT

By: _____ By: _____

Name: _____ Name: _____

Title: _____ Title: _____

Date: _____ Date: _____

Exhibit A
COVERED PRODUCTS, SUPPORT OPTIONS AND PRICING

MAINTENANCE AND SUPPORT AGREEMENT 407 TERM: 1-1-23 to 12-31-23

CUSTOMER AGENCY	City of Columbus Police Department	BILLING AGENCY	City of Columbus Police Department
Address	1111 East Broad Street	Address	1111 East Broad Street
City, State, Zip	Columbus, OH 43205	City, State, Zip	Columbus, OH 43205
Contact Name	Joe VonVille	Contact Name	Accounts Payable
Contact Title	IT Account Manager	Contact Title	
Telephone Number	(614) 645-1527	Telephone Number	
Email Address	JPVonVille@columbus.gov	Email Address	

For support and updates on products below, please contact Motorola's Public Safety Application's Customer Support: (800) MSI-HELP (800-674-4357)

Option 4 Software Products/Public Safety Applications:

- **Option 4) Records/Jail Management**
 - **Option 2) PremierOne, Legacy Records**

Site Identification Numbers

Product Group	Site Identification Number	Phone Prompt
PremierOne Records™	PSA431200 (RMS)	4,4,2

Motorola Solutions Essential Support Services Include:

- | | |
|-----------------------------------|----------------------------------|
| Customer Support Plan | Virtual Private Network VPN Tool |
| Case Management 24x7 | HPE Defective Media Retention |
| Technical Support 9x5 | Software Releases, as defined |
| Third-party Vendor Coordination | Access to Users Group Site |
| On-site Support (when applicable) | |

MOTOROLA SUPPORTED PRODUCTS

Product	Description	Technical Service Level	Qty	Term Fees
PremierOne Records™	PremierOne Records™ Module	Essential	1	\$9,217.00
	Narcotic Module		1	Included
	Internal Affairs Module		1	Included
	PremierOne Records™ Server License		1	\$16,716.00
	PremierOne Records™ Client License (concurrent)		250	\$128,856.00
	PremierOne Records™ Mobile Client License (concurrent)		250	\$128,856.00
	Property & Evidence Module		1	\$6,963.00
PremierOne Records™ Interfaces	Matrix Crime Interface-Project #OHP15I37A	Essential	1	\$2,407.00
	OH-1 (Ohio DPS Crash Data) Interface		1	\$2,407.00
	CopLogic Interface		1	\$2,407.00
MOTOROLA SUPPORTED PRODUCTS TOTAL				\$297,831.00

Exhibit A Continued

COVERED PRODUCTS, SUPPORT OPTIONS AND PRICING

Optional Services Available:

Hardware Refresh*	User Conference Advanced Purchase**
Professional Services Upgrades*	Dedicated On-site Support Resource
Professional Service Training	Dedicated On-site Support Resource - GeoFile Services

Professional Services Consultation

**Require Multi-Year Agreement*

**USERS CONFERENCE ADVANCE PURCHASE OPTION					
Users Conference Attendance	Year	2023	Attendees	Qty	Fees
			Standard Attendance ¹	4	\$11,600.00
<p>Standard Attendance Fees Include the following:</p> <ul style="list-style-type: none"> Registration fee Round trip travel for event (booked by Motorola) Hotel accommodations (booked by Customer Agency per Motorola website instructions) Ground Transportation (booked by Motorola) Daily meal allowance² 					

¹ Standard Attendance includes above accommodations for the regular conference days. Any offer for pre-training outside of the standard conference days is not included in this offer. Customers who wish to attend pre-conference training may do so at their own lodging and food expense. Adjustment to travel dates and times to attend pre-conference training is allowed

² Daily meal allowance is determined by Motorola based on published guidelines. In no event will the amount provided exceed attendee's applicable Agency rules regarding meal expenses, provided the attendee or his/her agency notifies Motorola in advance of the conference of any restrictions, prohibitions or limitations that apply.

ADDITIONAL SUPPORT SERVICES

Service	Description	SOW Reference	Qty	Term Fees
Users Conference	2023 Users Conference	Exhibit A	4	\$11,600.00
Technical Support	24x7 Technical Support	Exhibit B	1	Included
ADDITIONAL SUPPORT SERVICES TOTAL				\$11,600.00

Exhibit A Continued

COVERED PRODUCTS, SUPPORT OPTIONS AND PRICING

SUPPORT FEES SUMMARY

Product	Service Level	Term Fees
PremierOne Records™	Essential	\$290,610.00
PREMIERONE RECORDS™ INTERFACE	Essential	\$7,221.00
MOTOROLA SUPPORT SUBTOTAL		297,831.00
User Conference Attendees for 2023		\$11,600.00
GRAND TOTAL		\$309,431.00

Exhibit B

CUSTOMER SUPPORT PLAN

MAINTENANCE AND SUPPORT AGREEMENT 407

TERM: 1-1-23 to 12-31-23

CUSTOMER: City of Columbus

See Separate Customer Support Plan

Exhibit C
LABOR RATES

MAINTENANCE AND SUPPORT AGREEMENT 407 **TERM:** 1-1-23 to 12-31-23
CUSTOMER: City of Columbus

The following are Motorola's current labor rates, subject to an annual change.

The following rates apply to Customers with a current, active Maintenance and Support Agreement. Billable rates apply to services provided outside of the scope of the Maintenance and Support Agreement and outside the selected Service Level PPM:

SERVICE HOURS	LABOR RATES
8 a.m.-5 p.m. M-F (local time)	\$223 per hour, 2 hours minimum
After 5 p.m., Saturday, Sunday, Motorola Holidays	\$334 per hour, 2 hours minimum

The following rates apply to Customers without a current, active Maintenance and Support Agreement and apply to services available on a Time and Material basis:

SERVICE HOURS	LABOR RATES
8 a.m.-5 p.m. M-F (local time)	\$446 per hour, 2 hours minimum
After 5 p.m., Saturday, Sunday, Motorola Holidays	\$668 per hour, 2 hours minimum

Above rates reflect labor rate only. Additional fees for on-site travel expenses, third party expenses and /or materials will be quoted at the time of customer request for services.