

11 July 2017

Ms. Sonia Krammes
City of Columbus, OH
240 Parsons Avenue
Columbus, OH 43215

Dear Ms. Krammes,

Hansen Banner, LLC is the sole source vendor for the Banner CIS Software and the sole provider of services for services performed in relation to the Banner CIS Software.

We thank you for your support and are glad that our products and services are of use to you. If you have any questions or require further information, please do not hesitate to contact me.

Yours sincerely,

A handwritten signature in blue ink that reads "John May". The signature is written in a cursive, flowing style.

John May
President, North America