

RAININ

Pipetting 360°

Rainin Instrument, LLC

7500 Edgewater Drive, Box 2160
Oakland, CA 94621-0060
510 564 1600

a METTLER TOLEDO Company

October 8, 2015

Emma Becker
City of Columbus Police Lab

Dear Emma,

Rainin Instrument, LLC, headquartered in Oakland, California, is the manufacturer and / or sole distributor in the United States for the following ergonomically designed Pipettes, 96-well Pipetting System, Tips, Accessories and Labware:

Pipettes

- Pipet-Lite XLS LTS and Pipet-Lite XLS Universal
- Pipet-Lite XLS+ Multichannel
- Pipet-Lite XLS Adjustable Spacer
- E4 XLS LTS and E4 XLS Universal
- E4 XLS+ Multichannel
- E4 XLS Adjustable Spacer
- Rainin Classic™
- Pos-D™ Positive Displacement Pipette
- AutoRep E and AutoRep S Repeater Pipettes
- Pipet-X Pipette Controller
- Disp-X Bottle-top Dispenser
- LiteTouch 1.7 Microcentrifuge Tubes

PureSpeed Protein Tips

- PureSpeed Tips and Accessories

Liquidator 96

- Liquidator® 96 Manual 96-Well Pipettor System
- Liquidator 96 Reservoirs
- Liquidator Tips

Pipette Tips

- LTS® LiteTouch™ Tip Ejection System
- Green-Pak® BioClean™ tips
- SpaceSaver® BioClean™ tips
- Racked BioClean™ tips
- Bulk BioClean™ tips
- ShaffGard™ BioClean™ tips
- CleanPak™ BioClean™ tips
- StableRak™ & StableStak™ BioClean™ tips
- Rainin Capillaries/Pistons for Pos-D
- Hang-Ups™

RAININ is the only organization in the United States and Canada authorized to perform repairs, maintenance, and calibration-related services for the following current (left) and legacy products (right):

- Pipet-Lite XLS
- Pipet-Lite XLS+ Multichannel, XLS Adjustable Spacer
- E4 XLS
- E4 XLS+ Multichannel and XLS Adjustable Spacer
- Rainin Classic
- Pos-D
- Liquidator 96 Manual 96-Well Pipettor System
- Pipet-X Pipette Controller
- Disp-X Bottle-top Dispenser
- AutoRep E and AutoRep S Repeater Pipettes
- EDP, EDP-Plus, EDP1, EDP2
- EDP3, EDP3-Plus
- RP1 Peristaltic Pump
- E-Man Hybrid
- Pipet-Plus
- Pipet-Lite
- Pipet-Lite Multichannel, Adjustable Spacer
- TS-2 Thermal Sealer

RAININ's authorized US Service Centers are located as follows:

RAININ Service Center
7500 Edgewater Drive
Oakland, CA 94621-0060
ISO 9001:2000 certified / ISO 17025 accredited

RAININ Service Center
36 Middlesex Turnpike
Bedford, MA 01730
ISO 9001:2000 certified / ISO 17025 accredited

RAININ Service Center
5955 Mira Mesa Blvd. Suite B
San Diego, CA 92121
ISO 9001:2000 certified / ISO 17025 accredited

RAININ Service Center
200 Rittenhouse Circle East, Unit #2
Bristol, PA, 19007
ISO 9001:2000 certified / ISO 17025 accredited

RAININ sells its products and services direct to the customer in the United States, not through catalog companies or other third party distributors. The direct order number is 800-472-4646. On the web: www.shoprainin.com.

Thank you for your interest in RAININ products and services. If you have any questions or concerns, please call Technical Service at 800-543-4030.

Sincerely,

Arecha Craig

Arecha Craig
Customer Service Supervisor, RAININ INSTRUMENT, LLC