

Eric Duffy

185 Crestview Rd, Columbus OH, 43202 • (614) 377-9877 • peduffy63@gmail.com

Employment Objective

Columbus Ohio City Council Member

Professional Profile

Experienced professional in the disability services field. Life-long learner with a Masters in Management Science from Southern New Hampshire University. Looking for a position that will allow me to use my experience and education to work on behalf of people with disabilities.

Experience

Opportunities for Ohioans with disabilities – Columbus, Ohio

September 2022 – Present

Accessibility Coordinator

- Assess employer website for screen reader accessibility
- Consult with employers from around the state to develop accessible policies and practices in the workplace

Synchrony Financial – Kettering, Ohio

August 2021 – August 2022

Customer Service Representative

- Advise and assist customers who call to obtain information about their credit cards

Wright Patterson Air Force Base - Dayton, Ohio

August 2020 – August 2021

Contract Negotiator

- Negotiates purchasing contracts for the research laboratory at the Wright Patterson Air Force Base.

Aira Tech Inc. - La Jolla, California

August 2018 - October 2019

Sales Manager

- Supervised staff to find and maintain customers. Sold specialized equipment and software for the blind

National Federation of the Blind - Baltimore, Maryland

May 2017 – July 2018

Director of Access Technology Programs

- Supervised a team to determine the accessibility of websites, software, and devices used by the blind
- Manages International Braille and Technology Center, including purchasing equipment

New Jersey Commission for the Blind and Visually Impaired - Newark, New Jersey

April 2016 - May 2017

Technology Support Specialist

- Evaluated the technology needs of blind and visually impaired clients and makes recommendations to assist them to become employed, return to work, or to live independently

Wright State University- Fairborn, Ohio

July 2010 – April 2014

Research Scientist -Wright State Research Institute

- Provided technology assessments for people with disabilities
- Applied for grants and other funding opportunities
- Build partnerships with other research programs

Universal Low Vision Aids - Columbus, Ohio

November 2008 - July 2010

Sales Manager

- Generating new leads and sales opportunities
- Creating and distributing promotional materials
- Public speaking and product demonstration

National Federation of the Blind of Ohio - Columbus, Ohio

September 1993 – November 2008

Director of Field Services

- Worked with the local chapter and division presidents
- Provided general information and referrals to blind people and their families
- Advised blind people and their families of benefits and services under the Rehabilitation Act and helped resolve problems under the Act and the Randolph – Sheppard vending program.
- Advised parents of blind children of their educational rights under the Individuals with Disabilities Education Act (IDEA), as well as other federal and state laws, also represented families at IEP conferences and other meetings.
- Represented the Federation in meetings of statewide policy-making bodies and hearings of General Assembly
- Edited the organization's quarterly newsletter

Ohio Client Assistance Program

July 1989 – September 1993

Client Advocate

- Represented clients of Ohio's rehabilitation agency in informal hearings in order to resolve appeals filed under the rehabilitation act.
- Provided advice in information and referrals.

Education

Southern New Hampshire University - Manchester, NH

Masters in Business Administration

July 2020

Otterbein College - Westerville, OH

Bachelor of Arts Sociology Political Science (Double Major)

June 1989

