

# Mitchell Logan, PSM

Columbus, OH | 614-286-6768 | mitchellrlogan@gmail.com

**Summary:** Over 10 years' experience leading IT projects in Healthcare, Banking, and Supply Chain / Logistics industries. Proven PMO leader with success in developing PMs and creating PMO organizations while executing projects. Comfortable managing large sets of stakeholders to align on goals and requirements and use PMO best practices to meet business needs.

## EXPERIENCE

### Itero Group

Consultant – IT Project Manager at DHL Supply Chain

Aug 2022 - Present

- Concurrently managed 4-5 projects including a mix of new Application Development, new Transportation Client onboarding, and Software Upgrades.
- Built a new process for Project Team members to share lessons learned and changes from initial project designs to finalized project implementations that improves project work estimates and increases transparency within the organization.
- Managed a 3<sup>rd</sup> party integration and aligned with the business to develop a multi-phase program to migrate off an end of life technology supporting a key customer account. Designed the program to transition into an agile team to complete the migration of remaining capabilities off the end of life system.
- Managed a project working with Power BI reporting team to transition client-mandated reporting off MS Access to Power BI
- Forged relationships with IT partners and Business sponsors to learn DHL's transportation business and relevant IT systems.
- Managed a strategic software upgrade project from initiation to closure. Migrated all 40 customers onto this new logistics planning and reporting system without one Customer Impacting Event.

### Cardinal Health, Columbus OH

May 2015 – August 2022

IT Solution Owner / Manager

Dec 2021 – August 2022

- Developed key artifacts, processes, and cadences of mini-PMO created for the specific program portfolio that covered the divestiture of a large Medical BU.
- Hired and developed a team of PMs, BAs, and SMEs helping to achieve program goals for overall delivery of IT solution
- Responsible for all IT deliverable to meet business requirements for a billion-dollar BU divestiture program
- Lead, collaborated, and coordinated decision making among of dozens of stakeholders internal and external, domestic and international to elucidating business requirements and IT constraints to determine best IT solution for Program
- Learned processes and systems at the core of the BU's procurement, manufacturing, distribution, and global trade business
- Documented and Monitored program status reports and communications to key Senior Leaders at VP, SVP, and C-Level

Program Manager

May 2019 – Feb 2022

- Successfully managed enterprise programs with budgets ranging from \$4m to \$20m
- Responsible for hiring, training and developing junior PMO staff
- Created a new template used across EPMO to provide executive level status which allows increased transparency to streamline decision making.
- Managed an IT program of \$1.2 billion dollar sale of Cardinal China's Pharma Business. Program included large projects related to SAP migration and addressing Cybersecurity risks. Required close coordination with the CISO to ensure Cybersecurity issues were addressed and the deal could be closed successfully without risk to company strategic assets
- Managed a fast-tracked program to standup an APAC Hub for the Medical BU. Required facilitating a workshop in Singapore and aligning Business and IT objectives to get the system up and running within 6 months of the kickoff and to allow other strategic company objectives to avoid delays.
- Managed a \$20 million budget for a transformation program to upgrade the order and distribution platforms used in Cardinal Health US Pharma supply chain. Managed a staff of 100+ resources to deploy a new warehouse management software to over 20 Distribution Centers in the US. Was responsible for both IT and Business readiness for these new platforms.

Project Manager

May 2015 - May 2019

- Managed international projects PMO focusing on Cardinal China. Partnered with PMs based in China to build infrastructure components in corporate hosted infrastructure that China team would build software on top of.
- Managed other infrastructure projects for domestic business units such as network upgrades, tech refreshes, and other small projects with budgets between \$100k and \$1m
- Managed a project to integrate SAP BI to Tableau for a new BU. Navigated fixing upstream data issues to setup optimized data intake processes and create business required Tableau reports.
- Inherited several projects in Red status and was able to quickly align with project leadership on key deliverables and bring project to completion within months.

**Ohio State University Wexner Medical Center, Columbus, OH**

Project Coordinator

Feb 2014 – May 2015

- Worked as Project Coordinator for 10 months as part of the massive IT team to fill the new James Cancer Center with needed IT devices.

**Morgan Stanley, Columbus, OH**

Nov 2009 – Feb 2014

*PRODUCT OWNER*

Jan 2012 – Feb 2014

- Product Owner of CRM Software used globally in MS Call Centers.
  - Recommended enhancements and issues fixes to Application Team, developed detailed requirements, and managed UAT
- Manager of Call Center Team*

Jan 2011 – Jan 2012

- Managed a team of call center agents for Morgan Stanley. Learned how to manage people and get the best out of a team.

**Education & Certifications**

**MIAMI UNIVERSITY, Oxford, Ohio**

- **Degree** - Bachelor of Arts, International Studies
- **Certification** – Professional Scrum Master

**PROFICIENCIES**

- **Tools** - MS Project & all MS Suite, Jira & Atlassian suite, Planview, Service Now
- **Methodologies** – Waterfall, Agile, SAFE, Modified Waterfall, Hybrid