



January 26, 2016

Mr. Chris Jackson

City of Columbus

1111 East Broad St.

3rd Floor

Columbus, OH 43205

Re: Certification of Single Source Availability for MCM Technology products

Per your request, this letter shall serve to identify MCM Technology as the sole developer, proprietor, and Copyright holder of the following products:

- CommSHOP 360 Solution

Accordingly, MCM Technology is the sole source of supply for upgrades, maintenance, support, new releases and additional copies of these products. Maintenance and Support services can only be provided by MCM's Engineering and Support staff.

Regards,

A handwritten signature in black ink, appearing to read "Joan W. Laszczak". The signature is stylized and cursive.

Joan W. Laszczak

Director of Finance & Accounting

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www.mcmtechnology.com