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February 10, 2015

City of Columbus, Ohio
90 West Broad Street
Columbus, OH 43215

To Whom It May Concern:

Infor has received your request for a sole source justification for support and maintenance of the Infor-owned software products that you have licensed from Infor.

Infor is the copyright owner for the vast majority of these software products, and as such, Infor is the only vendor that has the unrestricted ability to access and modify such Infor-owned software products in order to provide bug fixes, updates and upgrades to you as part of support and maintenance.

Please don't hesitate to contact Tracy Sutton, the Sr. Maintenance Business Manager for your account, at 209-835-9540 or tracy.sutton@infor.com if you have additional questions on this matter.

Sincerely,

A handwritten signature in black ink that reads "Patricia Elias". The signature is written in a cursive style with a large initial "P" and "E".

Patricia Elias
Associate General Counsel