



January 23, 2024

Phoenix Safety Outfitters
110 W. Leffel Lane
Springfield, Ohio 45506

Due to the nature of the construction of LION PPE, it is important to use an Independent Service Provider (ISP) that is certified to handle repairs and alterations.

In absence of a LION TotalCare® facility in Ohio, LION recognizes PHOENIX Safety Outfitters, located at 110 W Leffel Lane, Springfield, Ohio is currently the only in-state Independent Service Provider (ISP) in Ohio; as per NFPA; to conduct factory authorized to make repairs and alterations on new and existing turnout gear manufactured by LION.

Our LION team greatly values the partnership with PHOENIX Safety Outfitters and we are excited to continue to serve our LION customers to the best of our ability.

Best,

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