



November 16, 2010

Halima Carter-French
City of Columbus
Department of Technology
1111 E. Broad Street, 3rd Floor
Columbus, OH 43205

Re: Sole Source Provider

Dear Ms. Carter-French,

Please allow me to offer the following information to clarify the sole source status of Accela, Inc.'s software products. Accela is the sole source vendor for technical support and maintenance for the Accela Automation® Land Management, Accela Wireless™, Accela GIS™, and Accela Citizen Access™ software products. No third-party vendor, company, or entity is authorized by Accela to develop new product features for, provide development services for, or to maintain these products.

Please do not hesitate to contact me if you have any questions or concerns. My telephone number is listed below and I am available by email at csamuels@accela.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Colin Samuels". The signature is fluid and cursive.

Colin Samuels
Assistant General Counsel, Assistant Corporate Secretary