

# DATA MIGRATION SERVICES SA005116

## 13-PS-29607



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Motorola Solutions, Inc.  
7237 Church Ranch Blvd.; Suite 406  
Westminster, CO 80021  
USA

November 27, 2013

City of Columbus, Purchasing Office  
77 N. Front Street, 5th Floor  
Columbus, Ohio 43215

RE: Request for Proposal, Data Migration Services SA005116

Motorola Solutions, Inc. ("Motorola") is pleased to submit the enclosed proposal in response to the City of Columbus' Request for Proposal for Data Migration Services to Motorola's PremierOne Records Management System. As a world leader in mission critical Public Safety Applications Motorola has the expertise to plan, design and implement an enterprise level, mission critical Data Migration project as requested.

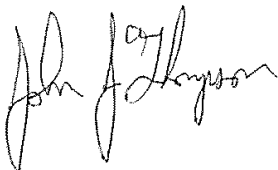
As the architects of the PremierOne and NetRMS solution, Motorola Solutions is fully capable of delivering a successful data migration project. Having provided similar migration solutions for other PremierOne customers, we have the experience, competence and understanding to deliver a low risk, on time and on budget project implementation.

Motorola's proposal is subject to the terms and conditions of the attached Professional Services Agreement, or a negotiated version thereof, and is valid for 180 days from the date of this letter.

As a global leader in providing public safety applications and integrated communications solutions, Motorola appreciates your interest in our company and its products and services. If you have any questions or require additional information, please contact Chris Zigo at 614-797-4482 (office) or 614-329-1780 (cellular) or Andre Simenauer at 734-652-5663 (office/cellular).

We thank you for this opportunity to participate in Data Migration Services project.

Sincerely,  
Motorola Solutions, Inc.



John J. Thompson  
MSSSI Vice President & Director  
North America Integrated Command and Control

## SECTION 1

# RFP FOR DATA MIGRATION SERVICES (SA005116)



## SECTION 2

# COMPTENCE

### 5.2.1 Company History/Facts

Vendor should give a brief summary of the company's background. Please use this section to include any pertinent facts not otherwise requested.

Motorola Solutions, Inc.

Headquarters: 1301 E. Algonquin Road; Schaumburg, IL 60196

Westminster Operations Center: 7237 Church Ranch Blvd., Suite 406, Westminster, CO 80021

Ohio Office, Westerville, OH

Motorola Solutions, Inc. a publicly traded company on the New York Stock Exchange (NYSE: MSI) is a global leader in wireless, broadband and automotive communications technologies that help make life smarter, safer, simpler, synchronized and fun. Motorola creates innovative technological solutions that benefit people at home, at work and on the move. The company also is a progressive corporate citizen dedicated to operating ethically, protecting the environment and supporting the communities in which it does business. For more information, please visit [www.motorola.com](http://www.motorola.com).

For 84 years, Motorola has provided solutions to the challenges faced by our Public Safety customers. We began in 1930 by creating the very first police car radio and have remained the largest supplier of public safety wireless communication systems in the world. In the 1980s, our customers demanded the benefits of the computer be extended into the field, so Motorola developed highly available data communication systems such as Private DataTAC to meet this need. As our customers continued to leverage the new developments of the "Information Age," we expanded our solutions to include public safety command and control and information system needs.

### 5.2.2 City of Columbus Contract Compliance

If you do not have a valid City of Columbus Contract Compliance Number, please see the City's procurement site to obtain one: <http://vendorservices.columbus.gov/e-proc/>. While prospective vendors can respond to this RFP without a contract compliance number, the successful respondent to this RFP must obtain a contract compliance number as a condition of doing business with the City. The City is committed to equal business opportunity, and strongly encourages participation from minority/female business enterprises in this and all City procurement.

Motorola Solutions Contract Compliance Number is 36-111-5800.

### 5.2.3 Primary business focus

Please include industries served and NAICS codes if applicable.

Motorola has extensive experience providing public safety services and designing information management systems, communications systems, and dispatch operations software. This expertise has been utilized by agencies that set local and public safety information management policies for the nation. Motorola maintains a full-time system integration staff that is familiar with a broad range of public safety communications technologies. The mission of this group is to provide design, installation, and training support to Motorola customers so that Motorola can provide technologically advanced public safety services from a single vendor. Motorola is a global supplier of CAD, RMS, and Public Safety software and related services for emergency dispatch and decision support that ensures community safety and security. Our primary market is Public Safety, serving local, state, and federal governments. Our organization is designed to serve our extensive customer base of national, state, county



and municipal agencies in 36 countries. More than 60 communications centers and 1000 agencies use Motorola's applications.

Motorola Solutions has 5100 employees worldwide in product support roles. Approximately 8 percent of the total workforce is dedicated to our Public Safety Applications business in the areas of support, administration, programming and development.

### 5.2.4 Qualifications

A brief descriptive statement indicating the Vendor's qualifications to deliver the services requested in this RFP.

Motorola Solutions has performed PremierOne RMS data conversions. The architecture of PremierOne has been designed to be extensible and scalable as well as efficient from the data storage, retrieval and reporting aspects. As such, the data model and references are complex and care must be taken when importing data from external sources. As the architects of the PremierOne system, Motorola has the background, knowledge and experience to deliver a successful data conversion project.

### 5.2.5 Organization size

Provide a description of the Vendor's organization's size, longevity, and clients.

Motorola has 22,000 employees in 65 countries with 5100 employees worldwide in product supporting roles. Approximately 8 percent of the total workforce is dedicated to our Public Safety Applications business in the areas of support, administration, programming and development.

Motorola Solutions' Public Safety applications have been running at numerous agencies for over 20 years (depending upon product version). The latest product (PremierOne) has been in service for more than 4 years. Motorola has the experience to meet your expectations for an efficient, trouble-free installation and implementation operation. Motorola's resources and experience should be a primary concern in evaluating competitive offerings.

### 5.2.6 Related experience

Provide information about the Vendor's experience providing data migration services. Successful vendor must have completed at least three (3) similar engagements in the past three years that satisfy the requirements outlined in section 3.2.1. Experience involving the Motorola PremierOne system with municipal public safety agencies is preferred.

Motorola Solutions has converted Records data in to multiple PremierOne RMS systems. The most recent completed project has been for Las Vegas Metro. Currently we are providing conversion services for the following Agencies as active projects for Legacy records data into P1 RMS; Honolulu PD, HI, Tallahassee PD, FL and Will County, IL.

### Past completed conversion projects

Customer	Origination	Years of data	Record Count	Modules
City of North Las Vegas [1 database]	Legacy	7 years?	650000+	Cases Calls for Service Citations Case Report Entity

				Impounds People Personnel Property Vehicles
West Virginia State Police [38 databases]	CrisNet	7 years	350000+	Cases Calls for Service Citations Case Report Entity Firearms Impounds People Personnel Property Vehicles
Vallejo PD	InfoTrak	5 years	300000+	Attachments Booking Case Attachments Cases Calls for Service Chain of Custody Citations Case Report Entity Firearms Impounds People Personnel Property Vehicles Warrants Property and Evidence
Maine State Police	InfoTrak	5 years	750000+	Attachments Booking Case Attachments Cases Calls for Service Chain of Custody Citations

				Case Report Entity Firearms Impounds People Personnel Property Vehicles Warrants Property and Evidence
Lowndes County, Georgia	AS400	7 years	220000+	Booking Calls for Service Citations Case Report Entity Firearms Impounds People Personnel Property Vehicles Warrants

**5.2.7 Project staff information**

Vendors must propose specific staff to deliver the services requested in this RFP. For each staff person proposed, a resume must be included documenting education and experience that satisfy the requirements outlined in section 3.2.2.

Please see section 8, Resumes. Poornima will be the developer and Jason Henry will be providing testing. The project will be supervised by Nelson Eric and managed by Project Manager Gregory Brown.



## SECTION 3

# 5.3 QUALITY AND FEASIBILITY

### 5.3.1 Proposed Services and Deliverables

Proposals must include a description of proposed services for completing the deliverables outlined in section 2.1.

### 5.3.2 Service Delivery Plan

Explain your service delivery plan and provide an example project plan with timelines (assuming the start date listed in section 4.2), milestones, and deliverables. Identify all necessary resources, both vendor-provided and City-provided to successfully produce the deliverables within the timeline proposed. Of particular interest is the amount of City-provided time you will need to complete the tasks and deliverables proposed. Proposals that fail to include a fully resourced example project plan with timelines will be considered non-responsive.

Having performed data conversions into PremierOne's data model we anticipate a low amount of City-provided time, effort and resources. Motorola is familiar with the NetRMS and PremierOne data models and mapping. The mainframe data sources will require City-provided resources and effort to extract the data to be converted, to provide the data scheme and file layouts.

The chart below is provided as a reference, starting dates and ending dates are estimates and are to be adjusted accordingly



ID	Task Mode	Task Name	Duration	Start	Finish	Predecessors	Dec 1, '13							
							S	M	T	W	T	F	S	
1		<b>NetRMS Conversion</b>	<b>60 days</b>	<b>Mon 12/2/13</b>	<b>Fri 2/21/14</b>									
2		Meet with Customer for Data Mapping information	5 days	Mon 12/2/13	Fri 12/6/13									
3		Development of Conversion Phase 1	10 days	Mon 12/9/13	Fri 12/20/13									
4		Development of Conversion Phase 2	25 days	Mon 1/6/14	Fri 2/7/14									
5		Sample Data Exceptence	10 days	Mon 2/10/14	Fri 2/21/14									
6		Property and Evidence	28 days	Mon 2/24/14	Wed 4/2/14									
7		Ordinance and Discipline	40 days	Mon 4/7/14	Fri 5/30/14									

Project: Timeline_P1RMS_Conve Date: Tue 9/17/13	Task		Inactive Summary		External Tasks	
	Split		Manual Task		External Milestone	
	Milestone		Duration-only		Deadline	
	Summary		Manual Summary Rollup		Progress	
	Project Summary		Manual Summary		Manual Progress	
	Inactive Task		Start-only			
	Inactive Milestone		Finish-only			

## SECTION 4

# 5.4 ABILITY

Vendor must demonstrate the ability to complete the project as planned and on schedule.

### 5.4.1 Workload

Vendor shall provide a calendar covering the proposed service delivery time frame indicating periods when the vendor has the resources available to work on the project, and periods when the vendor will not be available to work on the project. Previous commitments do not need to be disclosed specifically, but should be blocked out on the calendar. Preferred times to commence work on the project should be indicated.

<b>NetRMS Conversion</b>	<b>60 days project duration, multiple resources</b>
Meet with Customer for Data Mapping information	5 days
Development of Conversion Phase 1	10 days
Development of Conversion Phase 2	25 days
Sample Data Acceptance	10 days
Property and Evidence	28 days
Ordinance and Discipline	40 days

### 5.4.2 Financial Responsibility

Vendor shall provide documentation of financial responsibility, financial stability, and sufficient financial resources to provide the scope of services to the City in the volume projected and within the time frames required. This documentation may take the form of: a letter of credit or reference from a bank or other financial institution; an insurance policy or bond; audited cash flow and balance sheet statements; or a satisfactory credit rating from a reputable credit rating agency.

Motorola Solutions, Inc. (“Motorola”) is a publicly traded company (NYSE symbol MSI) and is the parent company with over 12,316 employees in the US alone. Motorola Solutions, Inc. (“Motorola”) is a Fortune 300 company with billions of dollars in annual sales globally, employing thousands of workers worldwide and having more than one hundred thousand (100,000) shareholders. The Motorola Annual Reports for 2010 through 2012 are available online at [Motorola Annual Reports online](#).



## SECTION 5

# 5.5 PAST PERFORMANCE

Vendor must be able to demonstrate experience providing the services described in this RFP by submitting the contact information of three (3) Professional Reference(s). The reference contact information shall include the name, e-mail address, street address, telephone number, fax number, and a description of the contract amount and service that was provided.

Las Vegas Metro, 400 S. Martin L King Blvd. Las Vegas, Nevada 89106

Jared Grant, IT Manager

Email: [J7831G@lvmpd.com](mailto:J7831G@lvmpd.com)

Phone: (702) 828-8318

See table 5.2.6 for project details

Lowndes County, 327 North Ashley Street, Box 25, Valdosta, GA 31601

Aaron Kostyu

Email: [akostyu@lowndescounty.com](mailto:akostyu@lowndescounty.com)

Phone: (229) 671-2457

See table 5.2.6 for project details

Honolulu PD – Data conversion part of project not started, Q1 2014 go live

Major Aaron Correia, Honolulu Police Department

Email: [acorreia@honolulu.gov](mailto:acorreia@honolulu.gov)

Phone: (808) 630-6998

Scope is part of P1 CAD Project

Will County, IL - Data conversion part of project not started



## SECTION 6

# 5.6 COST & PAYMENT TERMS

### 5.6.1 Cost

Proposals must identify estimated hours of service to be delivered by each of the staff persons proposed in section 5.2.7, associated hourly rates, and total costs. As described in section 3.1.2, hourly rates must be inclusive of all costs, including travel costs. Proposals identifying separate travel and other out-of-pocket costs will be considered non-responsive. Such costs should be recovered through the hourly rates proposed.

Module	Development	Testing	Total Hours
Field Interview	32	16	48
Crash	160	32	192
Case Report	80	32	112
Confidential Informant	32	16	48
Citations	32	16	48
Emergency Call Index	32	16	48
Case Details	32	16	48
Property and Evidence	240	40	280
Discipline	120	32	152
Ordinance	120	32	152
<b>Total</b>	<b>880</b>	<b>248</b>	<b>1128</b>

1128 Hours, multiple resources at a rate of \$230/hr

\$ 259,440

\* Discount if contract signed by 3/14/2013

\$ -46,591

**Grand Total**

**\$ 212,849**

### 5.6.2 Payment Terms

The City prefers a proposed project payment schedule based on milestone and deliverable achievement. Based on the deliverables outlined in section 5.3.1 and the project plan outlined in section 5.3.2, proposals should include an estimated payment schedule based on completion of the deliverables. The City's standard terms are Net 30 days, but will consider early payment incentives as part of its evaluation. Payment terms that include late payment penalties are not acceptable.

#### Payment Milestone Payment

1.) Execution of Contract	20%
2.) Development of Conversion Phase 2	20%
3.) Sample Data Acceptance	40%
4.) Final System Acceptance	20%

Task order and timeframes can and will be modified by Project Manager to meet expected customer Payment milestones.



# PROFESSIONAL SERVICES AGREEMENT

The Professional Services Agreement is on the following pages.



## PROFESSIONAL SERVICES AGREEMENT

Motorola Solutions, Inc. ("Motorola") and City of Columbus, OH Police Department ("Customer") enter into this "Agreement," pursuant to which Customer will purchase and Motorola will sell the Services, as described below. For good and valuable consideration, the parties agree as follows:

### Section 1 DEFINITIONS

Capitalized terms used in this Agreement have the following meanings:

"Deliverables" means all written information (such as reports, specifications, designs, plans, drawings, or other technical or business information) that Motorola prepares for Customer in the performance of the Services and is obligated to provide to Customer under this Agreement. The Deliverables, if any, are more fully described in the Statement of Work.

"Proprietary Rights" means the patents, patent applications, inventions, copyrights, trade secrets, trademarks, trade names, mask works, know-how, ideas and concepts, processes, methodologies, tools, techniques, and other intellectual property rights.

"Services" means those professional services to be provided by Motorola to Customer under this Agreement, the nature and scope of which are more fully described in the Statement of Work.

"Statement of Work" means the statement of work attached hereto as Exhibit A and incorporated herein by this reference. The Statement of Work describes the Services and Deliverables (if any) that Motorola will provide to Customer under this Agreement, and the other work-related responsibilities that the parties owe to each other. The Statement of Work may contain a performance schedule.

### Section 2 SCOPE OF AGREEMENT; TERM

2.1 Motorola and Customer will perform their respective responsibilities as described in this Agreement. Motorola will provide to Customer the Services and Deliverables (if any). To enable Motorola to perform the Services, Customer will provide to Motorola reasonable access to relevant Customer information, personnel, systems, and office space when Motorola's employees are working on Customer's premises, and other general assistance. If the Statement of Work contains assumptions that affect the Services or Deliverables, Customer will verify that they are accurate and complete. Any information that Customer provides to Motorola concerning the Services or Deliverables will be accurate and complete in all material respects. Customer will make timely decisions and obtain any required management approvals that are reasonably necessary for Motorola to perform the Services and its other duties under this Agreement. Unless the Statement of Work states the contrary, Motorola may rely upon and is not required to evaluate, confirm, reject, modify, or provide advice concerning any assumptions and Customer-provided information, decisions and approvals described in this paragraph.

2.2 Motorola will assign qualified employees who have the requisite experience and competencies to perform the Services with reasonable skill and care. Motorola will provide and furnish all material, labor, supervision, tools, apparatus, equipment and incidental expenses for accomplishing the Services with the exception of those items mentioned in this Agreement to be provided by Customer.

2.3 If, as a result of the Services performed under this Agreement, Motorola recommends that Customer purchase products or other services, nothing in this Agreement precludes Motorola from offering or selling the recommended products or other services to Customer. If Customer is a governmental body or agency, it represents that this paragraph does not violate its procurement or other laws, regulations, or policies.

2.4 Customer may request changes to the Services. If Motorola agrees to a requested change, the change must be confirmed in writing and signed by authorized representatives of both parties. A reasonable price adjustment will be made if any change affects the time of performance or the cost to perform the Services. If Customer delays Motorola's performance of the Services, modification of the performance schedule or an increase in the Contract Price may occur.



### **Section 3 CONTRACT PRICE AND PAYMENT**

The Contract Price, exclusive of all taxes, in U.S. dollars is \$234,440. Motorola will submit invoices to Customer according to a mutually agreed payment schedule or, if there is no payment schedule, on a monthly basis as the Services are performed. Except for a payment that is due on the execution of this Agreement, Customer will make payments to Motorola within twenty (20) days after the date of each invoice. Customer will make payments when due in the form of a wire transfer, check, or cashier's check from a U.S. financial institution.

### **Section 4 FORCE MAJEURE**

Neither party will be liable for its non-performance or delayed performance if caused by a "Force Majeure" which means an event, circumstance, or act that is beyond a party's reasonable control. Each party will notify the other in writing if it becomes aware of any Force Majeure that will significantly delay performance.

### **Section 5 CONFIDENTIAL INFORMATION AND PROPRIETARY RIGHTS**

5.1. The parties anticipate that no confidential information will be shared by one party with the other in the performance of this Agreement. If this understanding proves to be erroneous, this Agreement will be amended so that a party may share confidential information subject to provisions that reasonably protect the information from unauthorized disclosure.

5.2. Each party owns and retains all of its Proprietary Rights that exist on the Effective Date. Motorola owns and retains all Proprietary Rights that are developed, originated, or prepared in connection with providing the Deliverables or Services to Customer, and this Agreement does not grant to Customer any shared development rights. Unless otherwise explicitly stated herein, this Agreement does not restrict a party concerning its own Proprietary Rights and is not a grant (either directly or by implication, estoppel, or otherwise) of a party's Proprietary Rights to the other party.

### **Section 6 WARRANTY**

Motorola warrants that the Services will be performed in a professional and workmanlike manner and will conform in all material respects to the Statement of Work. This warranty will be for a period of ninety (90) days following completion of the Services. If Motorola breaches this warranty, Customer's sole and exclusive remedy is to require Motorola to re-perform the non-conforming Services or to refund, on a pro-rata basis, the fees paid for the non-conforming Services. **MOTOROLA DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED.** Customer acknowledges that the Deliverables may contain recommendations, suggestions or advice from Motorola to Customer (collectively, "recommendations"). Motorola makes no warranties concerning the recommendations, and Customer alone accepts responsibility for choosing whether and how to implement the recommendations and the results to be realized from implementing them.

### **Section 7 LIMITATION OF LIABILITY**

Except for personal injury or death, Motorola's total liability, whether for breach of contract, warranty, negligence, or otherwise, will be limited to the direct damages recoverable under law, but not to exceed \$250,000. **ALTHOUGH THE PARTIES ACKNOWLEDGE THE POSSIBILITY OF SUCH LOSSES OR DAMAGES, THEY AGREE THAT MOTOROLA WILL NOT BE LIABLE FOR ANY COMMERCIAL LOSS; INCONVENIENCE; LOSS OF USE, TIME, DATA, GOOD WILL, REVENUES, PROFITS OR SAVINGS; OR OTHER SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT OR THE PERFORMANCE OF THE SERVICES BY MOTOROLA.** This limitation of liability provision survives the expiration or termination of this Agreement and applies notwithstanding any contrary provision. No action for contract breach or otherwise relating to the transactions contemplated by this Agreement may be brought more than one (1) year after the accrual of the cause of action, except for money due upon an open account.

### **SECTION 8 GENERAL**

8.1. **INDEPENDENT CONTRACTORS.** Each party will perform its duties under this Agreement only as an independent contractor. The parties and their personnel will not be considered to be employees or agents of the other party. Nothing in this Agreement will be interpreted as granting either party the right or authority to make





commitments of any kind for the other. This Agreement will not constitute, create, or be interpreted as a joint venture, partnership or formal business organization of any kind.

8.2. **DEFAULT.** Neither party may assert against the other party a default under this Agreement unless it first gives the other party a written and detailed notice of default and a thirty (30) days period after receipt of the notice of default to either cure the default or, if the default is not curable within thirty (30) days, provide a written cure plan. The defaulting party will begin implementing the cure plan immediately after receipt of notice by the other party that it approves the plan.

8.3. **INTERPRETATION.** The section headings in this Agreement are inserted only for convenience. This Agreement will be fairly interpreted in accordance with its terms and conditions and not for or against either party.

8.4. **DISPUTE RESOLUTION.** The parties will attempt to settle any dispute arising from this Agreement (except for a claim relating to intellectual property) through consultation, negotiation in good faith, and a spirit of mutual cooperation.

8.5. **ENTIRE AGREEMENT.** This Agreement, including Exhibits, constitutes the entire agreement of the parties regarding the subject matter of the Agreement and supersedes all previous agreements, proposals, and understandings, whether written or oral, relating to the subject matter. This Agreement may be amended only by an executed instrument.

8.6. **INSURANCE.** Motorola maintains General Liability and Automobile Liability insurance coverage in the following amounts: general aggregate, \$5,000,000; products and completed operations aggregate, \$5,000,000; workers' compensation and employers' liability, \$1,000,000 per accident; and automobile liability, \$5,000,000 combined single limit. Upon written request, Motorola will provide to Purchaser a certificate of insurance.

8.7. **SURVIVAL OF TERMS.** The following provisions survive the expiration or termination of this Agreement for any reason: if any payment obligations exist, Section 3 (Contract Price and Payment); Section 5 (Confidential Information and Proprietary Rights); Section 7 (Limitation of Liability); and all General provisions in Section 8.

In witness whereof, the parties hereto have executed this Agreement as of the Effective Date.

**CUSTOMER**

**MOTOROLA SOLUTIONS, INC.**

BY: \_\_\_\_\_

BY: \_\_\_\_\_

NAME: \_\_\_\_\_

NAME: \_\_\_\_\_

TITLE: \_\_\_\_\_

TITLE: \_\_\_\_\_

DATE: \_\_\_\_\_

DATE: \_\_\_\_\_

## SECTION 7

# RESUMES

# Jason Henry

971 North Oakley  
Salt Lake, UT 84116  
(801)971-7414  
jtxhenry@comcast.net

## Experience

1998-Current Motorola SLC, UT

### State Development Team Lead

- Quality Assurance Manager/Tester
- Subject matter expert records management systems.
- Software Estimations
- Scrum Master
- Automated Test Creation
- Troubleshoot computer/software problems.
- Training on Records and Repository Software.
- Various Software installations.
- Computer Systems Administrator

1996-1998 Companion Systems Inc. North Salt Lake, UT

### Computer Artist – Team Lead

- Create and Layout customer artwork.
- Vinyl Graphics production.
- Sign Ordering.
- Artist in charge of Bank of America account.
- Installation & upgrade of Design Workstations software and hardware.

1992-1996 Safety Supply & Sign Co. Inc. West Valley, UT

### Sign Shop Manager

- Inventory Control.
- Supervisory Duties.
- Scheduling of work.
- Employee training.
- Vinyl graphics production.
- Computer Systems Administrator.

## Education

1998 Self Study Program  
Microsoft Certified Systems Engineer (MCSE)  
Microsoft Certified Professional + Internet  
Microsoft Certified Professional

1991 Mini Mart(Kroger) Laramie, WY  
Kroger Certified Manager Program

1990 Denver Institute of Technology Denver, CO  
Diploma in Graphic Design

## Technologies

Microsoft operating systems Windows XP/7/2003/2008

Visual Studio 2008/2010 MS Office Suite Windows LAN/WAN solutions

MS SQL Server 2000/2005/2008 QuickTest Professional TestComplete



**Poornima S Andukuri**  
[p.andukuri@gmail.com](mailto:p.andukuri@gmail.com)  
(269)267-5079



## Summary:

- 7+ years of experience as Software Developer with strong analytical and technical skills.
- 5+ Years of experience working in Agile Development Environment.
- Experience working in fast paced and deadline oriented environment, managing and supporting multiple projects.
- Excellent team player with problem-solving, trouble-shooting and communication skills.
- Experience in latest Microsoft .NET Technologies like WCF, WPF, Service Oriented Architecture.
- Experience in developing client-server, database and web (n-tier architecture) technologies.

## Education:

B.Tech, Computer Science, JNTU, India  
M.S in Computer Science, WMU, Kalamazoo, MI

## Certifications

MCTS: .NET Framework 4, Service Communication Applications  
ITIL® Foundation Certificate in IT Service Management

## Skills

<b>Languages:</b>	C#, Visual Basic, Visual FoxPro, C++, C
<b>Operating Systems:</b>	Windows 2003/2008,
<b>IDE's:</b>	Visual Studio 2003/2005/2008/2010, Visual Studio 6.0
<b>Databases:</b>	SQL Server 2000/2005/2008, Oracle, MySQL
<b>Web Programming:</b>	HTML, JavaScript, XML, CSS, ASP, ASP.NET, VB Script, XSLT, AJAX, JQuery
<b>Tools:</b>	Virtual PC, VMware, ChartFx, Microsoft Visio, Hyper V
<b>Source Code Mgmt:</b>	TFS, Rational Clear Case, Visual SourceSafe, SVN
<b>Technology:</b>	COM+
<b>Report Tools:</b>	Active Reports, SQL Reporting

## Professional Experience

**Motorola Solutions, Salt Lake City, UT**  
Sr. Software Engineer

**Sep' 10 – Present**

