TechConnect Support Quotation for Corporate Account

Service Levels & Entitlements
Product Families
Site Contract Summary
Active Contract Summary
Site Package Listing

TechConnect Service Levels

Application Support: Designed for customers who desire a very high degree of personalized support. Rockwell Automation desi support engineers to partner with and support your application. This team visits your site to become familiar with your application drawings and documentation. They record and store application incidents and solutions in a custom Knowledgebase, and trouble on-demand remote connection is standard. You can choose optional features if you need to.

System Support: Intended for customers with advanced communication, information and process software and complex product customers may include those with advanced HMI and Communication, Information and/or Process software such as RSView®32, FactoryTalk Historian, FactoryTalk AssetCentre and FactoryTalk Batch. You receive system-focused support for my advanced so products. When you need assistance, you work with a dedicated, single point-of-contact who owns your tickets from start to finish to ensure my issues are resolved. Each month, you're invited to participate in a Webinar to learn best practices for using particula

Product Support: Ideal for customers with discrete hardware and basic programming and communication software. Typical cust those with standard PLC®, PanelView™, drive and motion devices and RSLogix™ programming software and/or RSLinx® comm receive product-focused support with single-product, device-level installation, configuration and basic programming. If you need h multiple products, you can open multiple service tickets. And because Training Advisor is included with your support agreement, team's knowledge and build tailored training plans.

Self-Assist Support: Intended for customers who are experienced engineers with deep understanding of Rockwell Automation p address their own support needs. You rely on online self-help tools and software downloads rather than real-time support options assistance. You can also submit questions via e-mail using the online Support Center for answers within a day.

For more information about Rockwell Automation services, visit http://www.rockwellautomation.com/services/remote/

TechConnect Support Options

Self-Assist Support	**WELCOME KIT** Essential support agreement information / Support authorization number / Local support telephone number / User guide
	SOFTWARE MAINTENANCE I Software update downloads
	ONLINE SUPPORT CENTER ACCESS Knowledgebase tech notes / Interactive forums / Product notifications / Manage service tickets / Submit questions via email
Product Support*	**REAL-TIME, PRODUCT-LEVEL PHONE SUPPORT** Standard product and programming software / Telephone and live chat support available in more than 20 languages
	TRAINING ADVISOR An online assessment tool to help you determine the knowledge of your work force and to build a tailored training plan
	SOFTWARE MAINTENANCE II Software update media / Emergency software replacement
System Support*	**REAL-TIME, SYSTEM-LEVEL SUPPORT** Standard product and programming software / Advanced software / Proactive followup / Single-point resolution
	REMOTE DESKTOP TROUBLESHOOTING Remote connection to your system, allowing Rockwell Automation engineers access troubleshoot issues collaboratively
	GENIUS WEBINARS Extend and apply knowledge gained via access to on-demand library of online technical seminars
Application Support*	**REAL-TIME APPLICATION-LEVEL SUPPORT** Designated support team / Dedicated telephone and email / Documentation and code familiarization / Application knowledge management / Periodic performance reviews
	SURVEILLANCE AND ALARMING AND DATA ARCHIVING Device and/or process monitoring and alarming at Rockwell Automation facility or remotely / Access to historical data for troubleshooting
	APPLICATION-LEVEL ADMINISTRATION Emergency backup / Performance tuning / Guaranteed field service call-out

** Optional 24x7x365 upgrade*

NOTE: You may select different TechConnect Support service levels for different areas of your plant or application.
Please consult your local Rockwell Automation sales representative or distributor for details.

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such as telephone or chat

Standard Products

Automation Control

- Programmable Controllers
  ControlLogix, FlexLogix, CompactLogix, PLC-5, Automax PLC, SLC 500, MicroLogix, SoftLogix5800, SmartGuard 600, GuardPLC
- Operator Interface
  PanelView, PanelView Plus, PanelBuilder, FactoryTalk View ME (formerly RSView ME), Portable HMI, RediPanel, InView, Dataliner, DTAM, Industrial Computers
- Distributed I/O
  FLEX I/O, POINT I/O, Block I/O, Expansion I/O, Remote I/O
- Networks
  DeviceNet, ControlNet, EtherNet/IP, DH+, DH-485, RSLinx Lite, RSNetworx
- Related Software
  RSLogix, RSGuardian, RSLadder, RSEmulate, RSMACC Server, Change Management & Network Health
- Condition Monitoring
  XM Modules, Auto Asset Management & Online Condition Monitoring

PowerFlex Series Drives
(excluding 7000)
1395, 1397, 1365, 1336E, 1336T, 1336R, 2364E NRU, 2364F RGU, 2362F, 2362H, 2362L, 2362M, 2362N, 2362Q 700 Common Bus, 2362S 700S Common Bus, 1336Plus, 1336PlusII, DC2, DC3, FlexPak 3000, FlexPak Plus, GV3000, GV3000/SE, GV6000, LiquiFlo, LiquiFlo 1.0, LiquiFlo 1.5, LiquiFlo 2.0, MD60, MD65, MinPak Plus, SP500, SP600

Industrial Motion Control

- Rack-Based Motion Products
  SLC (1746-HSRV, 1746-HSTP), ControlLogix (1756-M02AE, M08SE, M16SE, M03SE, M02AE, M02AS, HYD02, 1758M04SE)
- Servo Drives
  Kinetix 2000, Kinetix 6000, Kinetix 7000, Ultra100, Ultra200, Ultra3000, Ultra5000, Ultra1500, 1394
  Programming Software
  SoftLogix5800, GML Commander, UltraWARE, UltraMaster

Advanced Software

HMI/Communication
RSView32 Works and Runtimes, FactoryTalk View (HMI / Communication Software), RSLinx (Professional, OEM, Gateway), RSTrend, FactoryTalk Gateway

Information
FactoryTalk Transaction Manager (formerly RSSql), FactoryTalk Historian (formerly RSBizWare Historian), FactoryTalk Scheduler (formerly RSScheduler) , FactoryTalk PlantMetrics (formerly RSBizWare PlantMetrics), FactoryTalk AssetCentre, FactoryTalk Portal, FactoryTalk Integrator, FactoryTalk VantagePoint

Application
RSWire, RSData, RSLogix Frameworks, Automation Desktop, RSJunction Box, IntelliCenter, RSLinx C SDK, RSTrainer

Process
ProcessPak, FactoryTalk Batch (formerly RSBizWare Batch), eProcedure, MaterialTrack, FOUNDATION fieldbus (1757, 1788)

Legacy Products

Hardware

CNC Products and Programming Software
7100, 7300, 8200, 8400, 8600, Bandit, and all 9 Series controllers, Machine Pro., Fast Track

- Controllers
  SLC 100/150, PLC (1774/1778, 2, 3, 4, 5/250), Automate 15/30/40 and Pyramid Integrator, all DOS-based programming software (such as AI Series, 6200, APS, MPS, PBase, PCD), Programming Terminals (1770T1, T2, T3, T4; 1784T45, T47, T50)
- Motion Products
  PLC (IMC 120, 121, 123), 1771QA, 1771QC, SLC (IMC 110), ODS software for Allen-Bradley Servo drives and motors (1386, 1388, 1391, 1392, 1327, 1326A, 1326AD, 1326DP, 1326DS, 8720), Electro-Craft brand products (IQ 2000, IQ 5000, IQMaster software, Bru 200, Bru 500, BSA, Pro, Max430, Max 100), Ultra Plus and GML Ultra software
- Allen-Bradley Drives
  161, 1302, 1313, 1318, 1330, 1331, 1332, 1333, 1334, 1335, 1340, 1350, 1351, 1352, 1361, 1362, 1371, 1372, 1373, 1374, 1375, 1376, 1379, 1381, 1396, 1615, 133T Series A, 1370AR/NR 1370B, 161S, 3400
- Reliance Electric Standard Drives
  DC (old line), FlexPak AC, GP1000, GP1200, GP1500, GP2000, SP100, SP120, SP200, VSM500, VVI, VVI, Webpack 3000
- Reliance Electric System Drives
  AutoMate, AutoMax Generic, AutoMax Field Regulator, AutoMax RRC Support, AutoMax 4 Card Set, DCS5000, SA500, SA3000, SA3100, SB3000, SD3000, SF3000, S3C

Software

DH+ Driver, DH485 Driver, Wintelligent Series, ProcessLogix, ControlView, Interchange, Proset, RSCompanion

CITY OF COLUMBUS
TECHCONNECT PRICE ESTIMATE
12-MONTH BASE PRICE
Site Title
CITY OF COLUMBUS
CITY OF COLUMBUS
CITY OF COLUMBUS

Site Company Name	Site Address1	Site City	Site Province
CITY OF COLUMBUS	1250 FAIRWOOD AVE	COLUMBUS	OHIO
CITY OF COLUMBUS PUBLIC UTILITIES WATER DIVISION	2104 JACKSON PIKE	COLUMBUS	OHIO
CITY OF COLUMBUS	6977 S HIGH ST	LOCKBOURNE	OHIO

Site Postal Code	Site Country	Customer Gross	Customer Net	SITE_ID
43206-3372	USA	$2,734	$2,187	6943508
43223-3841	USA	$7,218	$5,774	100696
43137-9202	USA	$9,768	$7,814	99143982
	Product Support 8-5pm	**$19,720**	**$15,776**	
	Product Support 24/7	**$28,470**	**$22,776**	

SITE_ID2	SOFTWARE	CURRENT_AUTOMATION_CONTROL_SIZE_BAND
0006943508	YES	5-10
0000100696	YES	11-25
0099143982	YES	11-25

Customer Net Line Item Pricing at 0.8 discount pricing

Customer Net Line Item Pricing at 0.8 discount pricing

CURRENT_AUTOMATION CONTROL	CURRENT_ DRIVES CONTROL	CURRENT_INDUSTRIAL MOTION CONTROL
$1,460	$1,070	$0
$3,610	$1,070	$0
$3,610	$1,070	$0
$8,680	**$3,210**	**$0**
$6,944	$2,568	$0
$13,020	**$4,815**	**$0**
$10,416.0	$3,852.0	$0.0

CURRENT_LEGACY_HARDWARE	EST HMI and Communication
$0	$204
$1,110	$1,428
$1,110	$3,978
$2,220	**$5,610**
$1,776	$4,488
$2,220	**$8,415**
$1,776.0	$6,732.0

Site Title	Site ID
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Site Company Name	Site Address1
CITY OF COLUMBUS PUBLIC UTILITIES WATER DIVISION	2104 JACKSON PIKE
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CITY OF COLUMBUS	1250 FAIRWOOD AVE
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Site Address2	Site City	Site Province	Site Postal Code
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	COLUMBUS	OHIO	43206-3372
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Site Country	Contact First Name	Contact Last Name	Contact Phone
USA	JACKSON	ADRIAN	614-645-3138
USA	JACKSON	ADRIAN	614-645-3138
USA	JACKSON	ADRIAN	614-645-3138
USA	JACKSON	ADRIAN	614-645-3138
USA	JACKSON	ADRIAN	614-645-3138
USA	JACKSON	ADRIAN	614-645-3138
USA	SMITH	BOB	614-645- 0309
USA	RAU	KEN	614-645-6138
USA	RAU	KEN	614-645-6138
USA	KELLY	MIKE	614-645-3137 X-1357
USA	MANAGER	PLANT	614-645-3138
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USA	MANAGER	PLANT	614-645-3138
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USA	MANAGER	PLANT	614-645-3138
USA	GREEN	FRANK	614-258-0503
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USA	HYLTON	MATT	614-645-3248
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USA	MANAGER	PLANT	614-645-3248
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USA	MANAGER	PLANT	614-645-3248
USA	MANAGER	PLANT	614-645-3248
USA	MANAGER	PLANT	614-645-3248

Contact Email	Catalog Number
	9310-WED200ENE
	9324-RLD700NXENE
	9326-LGXARCHENE
	9357-CNETL3
	9357-DNETL3
	9357-ENETL3
	9324-RL5300ENE
KJRAU@COLUMBUS.GOV	9355-WABSNENE
KJRAU@COLUMBUS.GOV	9355-WABSNENE
	9324-RL0300ENE
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE
FGREEN@PIRNIE.COM	9355-WABSNENE
FGREEN@PIRNIE.COM	9355-WABSNENE
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE
deanposekany@motorola.com	9310-WED200ENE
deanposekany@motorola.com	9310-WED200ENE
deanposekany@motorola.com	9310-WED200ENE
deanposekany@motorola.com	9324-RLD700ENE
deanposekany@motorola.com	9324-RLD700ENE
deanposekany@motorola.com	9324-RLD700ENE
deanposekany@motorola.com	9326-LGXARCHENE
deanposekany@motorola.com	9326-LGXARCHENE
deanposekany@motorola.com	9326-LGXARCHENE
deanposekany@motorola.com	9355-WABENE
deanposekany@motorola.com	9355-WABENE
deanposekany@motorola.com	9355-WABENE
deanposekany@motorola.com	9355-WABGWENE
deanposekany@motorola.com	9357-CNETL3
deanposekany@motorola.com	9357-CNETL3
deanposekany@motorola.com	9357-CNETL3
deanposekany@motorola.com	9357-DNETL3
deanposekany@motorola.com	9357-DNETL3
deanposekany@motorola.com	9357-DNETL3
deanposekany@motorola.com	9357-ENETL3
deanposekany@motorola.com	9357-ENETL3
deanposekany@motorola.com	9357-ENETL3
deanposekany@motorola.com	9701-VWSTMENE
deanposekany@motorola.com	9701-VWSTMENE
ELSIZEMORE@COLUMBUS.GOV	9355-WABSNENE
	2711E-ND1
	9324-RL5300ENE
	9324-RL5300ENE
	9355-WABOEMENE

	9355-WABOEMENE
	9324-RL0300ENE
MGHYLTON@COLUMBUS.GOV	9310-WED200ENE
MGHYLTON@COLUMBUS.GOV	9310-WED200ENE
MGHYLTON@COLUMBUS.GOV	9310-WED200ENE
MGHYLTON@COLUMBUS.GOV	9310-WED200ENE
MGHYLTON@COLUMBUS.GOV	9310-WED200ENE
MGHYLTON@COLUMBUS.GOV	9310-WED200ENE
MGHYLTON@COLUMBUS.GOV	9324-RLD700ENE
MGHYLTON@COLUMBUS.GOV	9324-RLD700ENE
MGHYLTON@COLUMBUS.GOV	9324-RLD700ENE
MGHYLTON@COLUMBUS.GOV	9324-RLD700ENE
MGHYLTON@COLUMBUS.GOV	9324-RLD700ENE
MGHYLTON@COLUMBUS.GOV	9324-RLD700NXENE
MGHYLTON@COLUMBUS.GOV	9326-LGXARCHENE
MGHYLTON@COLUMBUS.GOV	9326-LGXARCHENE
MGHYLTON@COLUMBUS.GOV	9326-LGXARCHENE
MGHYLTON@COLUMBUS.GOV	9326-LGXARCHENE
MGHYLTON@COLUMBUS.GOV	9326-LGXARCHENE
MGHYLTON@COLUMBUS.GOV	9326-LGXARCHENE
MGHYLTON@COLUMBUS.GOV	9357-CNETL3
MGHYLTON@COLUMBUS.GOV	9357-CNETL3
MGHYLTON@COLUMBUS.GOV	9357-CNETL3
MGHYLTON@COLUMBUS.GOV	9357-CNETL3
MGHYLTON@COLUMBUS.GOV	9357-CNETL3
MGHYLTON@COLUMBUS.GOV	9357-CNETL3
MGHYLTON@COLUMBUS.GOV	9357-DNETL3
MGHYLTON@COLUMBUS.GOV	9357-DNETL3
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MGHYLTON@COLUMBUS.GOV	9357-DNETL3
MGHYLTON@COLUMBUS.GOV	9357-DNETL3
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MGHYLTON@COLUMBUS.GOV	9357-ENETL3
MGHYLTON@COLUMBUS.GOV	9357-ENETL3
MGHYLTON@COLUMBUS.GOV	9357-ENETL3
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE
	9355-WABOEMENE

Product Description	Serial Numbe	Installs
RSLOGIX EMULATE 5000	1835051477	1
STUDIO 5000 PROFESSIONAL EDITION SFW	2022053144	1
RSLOGIX ARCHITECT SOFTWARE	2075045208	1
RSNETWORX FOR CONTROLNET	1163133074	1
RSNETWORX FOR DEVICENET	1235151620	1
RSNETWORX FOR ETHERNET/IP	1669112824	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112057206	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020539	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612045594	1
RSLOGIX 500 STANDARD EDITION SOFTWARE	1012177111	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043820	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043821	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043822	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043823	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043825	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043830	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020285	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612020286	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005102850	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005102851	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005102852	1
RSLOGIX EMULATE 5000	1835013320	1
RSLOGIX EMULATE 5000	1835013332	1
RSLOGIX EMULATE 5000	1835014325	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022014110	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022014122	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022015844	1
RSLOGIX ARCHITECT SOFTWARE	2075005056	1
RSLOGIX ARCHITECT SOFTWARE	2075005068	1
RSLOGIX ARCHITECT SOFTWARE	2075005406	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008120057	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008120069	1
RSLINX CLASSIC PROFESSIONAL - ENGLISH	1008123930	1
LNX CLASSIC GATEWAY DATA MANAGEMENT SFW	1006018613	1
RSNETWORX FOR CONTROLNET	1163050816	1
RSNETWORX FOR CONTROLNET	1163050828	1
RSNETWORX FOR CONTROLNET	1163053183	1
RSNETWORX FOR DEVICENET	1235058846	1
RSNETWORX FOR DEVICENET	1235058858	1
RSNETWORX FOR DEVICENET	1235061542	1
RSNETWORX FOR ETHERNET/IP	1669031277	1
RSNETWORX FOR ETHERNET/IP	1669031289	1
RSNETWORX FOR ETHERNET/IP	1669032822	1
FT VIEW STUDIO FOR ME EN SFW	1564025794	1
FT VIEW STUDIO FOR ME EN SFW	1564025859	1
RSLINX CLASSIC SINGLE NODE SOFTWARE	1612032546	1
PANELVIEW ENHANCED ACCESSORY	ST1MT5KE	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112056000	1
RSLOGIX 5 DESIGN AND CONFIG STD EDN SFW	1112056024	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005037191	1

LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005037192	1
RSLOGIX 500 STANDARD EDITION SOFTWARE	1012118430	1
RSLOGIX EMULATE 5000	1835042741	1
RSLOGIX EMULATE 5000	1835043945	1
RSLOGIX EMULATE 5000	1835043946	1
RSLOGIX EMULATE 5000	1835043947	1
RSLOGIX EMULATE 5000	1835043948	1
RSLOGIX EMULATE 5000	1835051073	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022045693	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046519	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046520	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046521	1
STUDIO 5000 PRO, REPLACED W/9324-RLD700	2022046522	1
STUDIO 5000 PROFESSIONAL EDITION SFW	2022052815	1
RSLOGIX ARCHITECT SOFTWARE	2075037034	1
RSLOGIX ARCHITECT SOFTWARE	2075037967	1
RSLOGIX ARCHITECT SOFTWARE	2075037968	1
RSLOGIX ARCHITECT SOFTWARE	2075037969	1
RSLOGIX ARCHITECT SOFTWARE	2075037970	1
RSLOGIX ARCHITECT SOFTWARE	2075044821	1
RSNETWORX FOR CONTROLNET	1163117841	1
RSNETWORX FOR CONTROLNET	1163119982	1
RSNETWORX FOR CONTROLNET	1163119983	1
RSNETWORX FOR CONTROLNET	1163119984	1
RSNETWORX FOR CONTROLNET	1163119985	1
RSNETWORX FOR CONTROLNET	1163132276	1
RSNETWORX FOR DEVICENET	1235135961	1
RSNETWORX FOR DEVICENET	1235138161	1
RSNETWORX FOR DEVICENET	1235138162	1
RSNETWORX FOR DEVICENET	1235138163	1
RSNETWORX FOR DEVICENET	1235138164	1
RSNETWORX FOR DEVICENET	1235150833	1
RSNETWORX FOR ETHERNET/IP	1669098405	1
RSNETWORX FOR ETHERNET/IP	1669100344	1
RSNETWORX FOR ETHERNET/IP	1669100345	1
RSNETWORX FOR ETHERNET/IP	1669100346	1
RSNETWORX FOR ETHERNET/IP	1669100347	1
RSNETWORX FOR ETHERNET/IP	1669112107	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043826	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043827	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043828	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043838	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043839	1
LNX CLASSIC OEM DATA MANAGEMENT EN SFW	1005043840	1

Registration Date	Support End Date	Package Status	Product Family Co
8-Nov-2010		Normal	AC
8-Nov-2010		Normal	AC
8-Nov-2010		Normal	AC
8-Nov-2010		Normal	AC
8-Nov-2010		Normal	AC
8-Nov-2010		Normal	AC
8-Jul-2013		Normal	LE
22-Jun-2009		Normal	HC
12-Jun-2014		Normal	HC
1-May-2007		Normal	AC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Apr-2009		Normal	HC
14-Apr-2009		Normal	HC
12-Nov-2008		Normal	HC
12-Nov-2008		Normal	HC
12-Nov-2008		Normal	HC
26-Jul-2006		Normal	AC
26-Jul-2006		Normal	AC
13-Sep-2006		Normal	AC
26-Jul-2006		Normal	AC
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26-Jul-2006		Normal	AC
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13-Sep-2006		Normal	AC
26-Jul-2006		Normal	HC
26-Jul-2006		Normal	HC
13-Sep-2006		Normal	HC
5-Oct-2006		Normal	HC
26-Jul-2006		Normal	AC
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13-Sep-2006		Normal	AC
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13-Sep-2006		Normal	AC
26-Jul-2006		Normal	AC
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13-Sep-2006		Normal	AC
26-Jul-2006		Normal	AC
13-Sep-2006		Normal	AC
28-Feb-2011		Normal	HC
14-Aug-2014		Normal	AC
14-Aug-2014		Normal	LE
14-Aug-2014		Normal	LE
14-Aug-2014		Normal	HC

14-Aug-2014		Normal	HC
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9-Oct-2009		Normal	AC
6-Jan-2010		Normal	AC
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6-Jan-2010		Normal	AC
21-Oct-2010		Normal	AC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC
14-Aug-2014		Normal	HC

Product Family Description	Renewal Price			
AUTOMATION CONTROL				
AUTOMATION CONTROL				
AUTOMATION CONTROL				
AUTOMATION CONTROL				
AUTOMATION CONTROL				
AUTOMATION CONTROL				
LEGACY HARDWARE				
HMI & COMMUNICATION SOFTWARE	$102			
HMI & COMMUNICATION SOFTWARE	$102			
AUTOMATION CONTROL				
HMI & COMMUNICATION SOFTWARE	$204			
HMI & COMMUNICATION SOFTWARE	$204			
HMI & COMMUNICATION SOFTWARE	$204			
HMI & COMMUNICATION SOFTWARE	$204			
HMI & COMMUNICATION SOFTWARE	$204			
HMI & COMMUNICATION SOFTWARE	$204			
HMI & COMMUNICATION SOFTWARE	$102			
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AUTOMATION CONTROL				
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AUTOMATION CONTROL				
HMI & COMMUNICATION SOFTWARE	$401			
HMI & COMMUNICATION SOFTWARE	$401			
HMI & COMMUNICATION SOFTWARE	$401			
HMI & COMMUNICATION SOFTWARE	$429			
AUTOMATION CONTROL				
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AUTOMATION CONTROL				
AUTOMATION CONTROL				
HMI & COMMUNICATION SOFTWARE	$102			
AUTOMATION CONTROL				
LEGACY HARDWARE				
LEGACY HARDWARE				
HMI & COMMUNICATION SOFTWARE	$204			

HMI & COMMUNICATION SOFTWARE	$204			
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HMI & COMMUNICATION SOFTWARE	$204			
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HMI & COMMUNICATION SOFTWARE	$204			