



BÖWE BELL+HOWELL

Your success is our priority.

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August 18, 2010

Lori LeClair
City of Columbus
Jerry Hammond Center
1111 E. Broad Street
Columbus, Ohio 43025

Dear Lori:

There are no third parties approved by Bowe Bell + Howell Company to perform sales, maintenance service or equipment or software upgrades on Bowe Bell + Howell's Enduro Mail Inserter. Accordingly, Bowe Bell + Howell is the only factory trained and authorized service upgrade provider for the Enduro Mail Inserter.

All of us at Bowe Bell + Howell appreciate the opportunity to work with your company and we look forward to serving you in the future. Please feel free to call me at 513-831-4337 with any questions or additional information you may require.

Sincerely,

Chris

Chris Henkel
Account Executive
Böwe Bell & Howell