

**Department of Public Utilities  
Summary Report**

**Division:** Division of Operational Support

**Date of Notice**  
**To City Council:** \_\_\_\_\_  
**RFP Due Date:** 10-Mar-06  
**Date of Report:** 28-Apr-06

**Project:** \_\_\_\_\_ **Estimated Cost:** \_\_\_\_\_  
Telephone System Support Services \$250,000

**Committee's Ranking of Technical Proposals**

<b>Offeror:</b>	<b>Total Points:</b>
Telesource Corp	29
Perimeter Technology	46
G3 Technology	76
Astute Solutiouns	74
PDT Communications	81

**Committee Members**

<b>Name:</b>	<b>Classification:</b>
<u>Rex Wilburn</u>	<u>Water Service Manager</u>
<u>Keith Hunsberger</u>	<u>Water Customer Service Assistant Coordinator</u>
<u>Ken Rau</u>	<u>Senior System Administrator</u>
<u>Pam Davis</u>	<u>Purchasing Coordinator</u>
<u>Stephanie Smith</u>	<u>EBO Specialist II</u>

**Evaluation of Proposal**

**Competence of Offeror**

Qualifications of the primary staff who will manage, supervise and provide services, including past experience on similar projects; general current workload and availability of necessary personnel. This section should also include information on the professional qualifications of the firm

**Offeror:** PDT Communications

**Proposed Subcontractors:** \_\_\_\_\_

<b>Max. # pts. Possible</b>	<b>Points Received</b>
25	20

**Major Concerns; Explanation of Points Provided**

Elite I3 Partner. Took over clients from other support partners that either weren't or couldn't provide the degree of service the users demanded. Managing Coca-Cola, McDonalds, and The Limited. The primary staff that will support us includes Brian Parker who was the Developer for the handlers for our current installation of I3s CIC..

**Offeror:** \_\_\_\_\_

**Proposed Subcontractors:** \_\_\_\_\_

<b>Max. # pts. Possible</b>	<b>Points Received</b>
25	

**Major Concerns; Explanation of Points Provided**

**Offeror:** \_\_\_\_\_

**Proposed Subcontractors:** \_\_\_\_\_

<b>Max. # pts. Possible</b>	<b>Points Received</b>
25	

**Major Concerns; Explanation of Points Provided**

**Offeror:** \_\_\_\_\_

**Proposed Subcontractors:** \_\_\_\_\_

<b>Max. # pts. Possible</b>	<b>Points Received</b>
25	

**Major Concerns; Explanation of Points Provided**

**Evaluation of Proposal**

**Ability of Offeror**

Qualifications of the primary staff who will manage, supervise and provide services, including past experience on similar projects; general current workload and availability of necessary personnel. This section should also include information on the professional qualifications of the firm

**Offeror:** PDT Communications

**Proposed Subcontractors:** \_\_\_\_\_

<b>Max. # pts. Possible</b>	<b>Points Received</b>
20	16

**Major Concerns; Explanation of Points Provided**

2 minutes from our site. They offer 24x7 support. Provided a table showing degree of support based on Priority of problem from immediate for Level 1 P1 to 5 days for a level 3 P5.

**Offeror:** \_\_\_\_\_

**Proposed Subcontractors:** \_\_\_\_\_

<b>Max. # pts. Possible</b>	<b>Points Received</b>
20	

**Major Concerns; Explanation of Points Provided**

**Offeror:** \_\_\_\_\_

**Proposed Subcontractors:** \_\_\_\_\_

<b>Max. # pts. Possible</b>	<b>Points Received</b>
20	

**Major Concerns; Explanation of Points Provided**

**Offeror:** \_\_\_\_\_

**Proposed Subcontractors:** \_\_\_\_\_

<b>Max. # pts. Possible</b>	<b>Points Received</b>
20	

**Major Concerns; Explanation of Points Provided**

Evaluation of Proposal

**Past Performance of Offeror**

Past performance on similar projects. Please be specific in recitation of examples of past work and how schedules and budgets were met. Provide examples of similar projects.

Offeror: PDT Communications

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

25

Points  
Received

20

**Major Concerns; Explanation of Points Provided**

Developed Handlers for current Application being used here. Has performed Multiple installs of Multi-site configurations.

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

25

Points  
Received

**Major Concerns; Explanation of Points Provided**

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

25

Points  
Received

**Major Concerns; Explanation of Points Provided**

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

25

Points  
Received

**Major Concerns; Explanation of Points Provided**

Evaluation of Proposal

**Project Approach**

Please provide detail on how the project will be undertaken. A project timeline should be

Offeror: PDT Communications

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

20

Points  
Received

15

**Major Concerns; Explanation of Points Provided**

Very nice Time table. No mention of Hardware upgrades in proposal but they did provide great detail in the interview and provided cost breakdown for Professional Services and an annual Maintenance and Support Plan.

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

20

Points  
Received

**Major Concerns; Explanation of Points Provided**

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

20

Points  
Received

**Major Concerns; Explanation of Points Provided**

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

20

Points  
Received

**Major Concerns; Explanation of Points Provided**

Evaluation of Proposal

Local Workforce

Location of Corporate Office. Include location of sub-consultants if applicable. Location of

Offeror: PDT Communications

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

10

Points  
Received

10

Major Concerns; Explanation of Points Provided

All employees work at the Columbus Office.

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

10

Points  
Received

Major Concerns; Explanation of Points Provided

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

10

Points  
Received

Major Concerns; Explanation of Points Provided

Offeror: \_\_\_\_\_

Proposed Subcontractors: \_\_\_\_\_

Max. # pts.  
Possible

10

Points  
Received

Major Concerns; Explanation of Points Provided