



FAMILY OWNED
SINCE 1890

January 13, 2005

Mr. Dave Bewley
City of Columbus - Fleet Management
270 Greenlawn Ave.
Columbus, Ohio 43223

Dear Mr. Bewley:

This is in response to the necessary repairs for your Columbus Ladder 23, Sutphen Aerial Tower.

Both the bucket and yoke are made by Sutphen Corporation, these parts aren't sold to outside vendors, thus we are the sole source.

Quoting from the NFPA 1914 Standard for Testing Fire Department Aerial Devices, **"The aerial device shall be repaired to an acceptance level in accordance with the manufacturer's standard"**.

In conclusion Sutphen Service Center, Springfield, Ohio is the only repair facility that is authorized to complete these repairs/replacements.

If you have any questions or need any further information, please feel free to contact me.

Sincerely,

John Ridcut
Service Manager

JR:kr

Service Department
Sutphen Corporation

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