



12/2/2014

City of Columbus  
Department of Public Utilities Fiscal Office  
Treatment Engineering  
910 Dublin Road 3rd Floor  
Columbus, OH 43215-9053

Dear City of Columbus, Department of Public Utilities,

We are the sole provider of all software maintenance related to Rockwell Automation software. This includes software update downloads and shipped media, as well as emergency software replacement. In addition to software maintenance, our highly skilled technical support engineers receive on-going training as well as have immediate resources that allow them to research and test this software. By receiving access to these engineers, you can be assured that you are receiving top-tier maintenance from experts who have first-hand experience with Rockwell Automation products.

Furthermore, McNaughton-Mckay Electric is the only authorized and sole distributor of Rockwell Automation Products and Services for the geographical area of distribution responsibility in which the City of Columbus Department of Public Utilities, Treatment Engineering, is located.

Best Regards,

Rockwell Automation TechConnect Support team

