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Chris Jackson
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Mr. Jackson:

This letter contains a statement of work for the Service Contract associated with the Job Posting Project and the FMLA Precinct Manager project for the year beginning 9/1/2016 thru 8/31/2017.

Job Posting:

Annual maintenance of \$6000 is due. This cost will allow for business hour technical support for the Job Posting Project, and will cover technical support incidents for the system. This fee also covers any software releases that are needed to support the program.

FMLA Precinct Manager:

Annual maintenance of \$6000 is due. This cost will allow for business hour technical support for the FMLA Project, and will cover technical support incidents from the following groups: Information Desk, Employee Benefits Unit, Payroll, Personnel and Human Resources. This fee also covers any software releases that are needed to support the program.

Sincerely,

Richard S. Lubanovic, Jr.
President