

Hansen Banner, LLC
A Hansen Technologies Company

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Ms. Smita Tripathy
City of Columbus, OH
240 Parsons Avenue
Columbus, OH 43215

Dear Ms. Tripathy,

Hansen Banner, LLC is the sole source vendor for the Hansen CIS-B (formerly "Banner CIS") Software and the sole provider of services for services performed in relation to the Hansen CIS-B Software.

We thank you for your support and are glad that our products and services are of use to you. If you have any questions or require further information, please do not hesitate to contact me.

Yours sincerely,



Glenn Lamont
Vice President, Energy & Utilities (North America)