

## Solution Summary

### Application Integration and IVR Changes

<p><b>Customer:</b> City of Columbus, Ohio</p> <p><b>Ship To Address:</b> 910 Dublin Rd Columbus, OH 43215</p> <p><b>Bill To Address:</b> Dept of Technology, Fiscal Section PO Box 2949 Attn: Accounts Receivable Columbus, OH 43216-2949</p> <p><b>Customer ID:</b> CITCOL0004</p> <p><b>Customer PO:</b></p>	<p><b>Primary Contact:</b> Brett Slater</p> <p><b>Email:</b> BTSlater@columbus.gov</p> <p><b>Phone:</b> (614) 645-5761</p> <p><b>National Account Manager:</b> Angela Tucker</p> <p><b>NAM Email:</b> ATucker@convergeone.com</p> <p><b>NAM Phone:</b> +13178766531</p>
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Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
Professional Services	\$4,000.00		One-Time		\$4,000.00
<b>Project Subtotal</b>	<b>\$4,000.00</b>				<b>\$4,000.00</b>
Estimated Tax	NOT INCLUDED				
Estimated Freight	NOT INCLUDED				
<b>Project Total</b>	<b>\$4,000.00</b>				<b>\$4,000.00</b>

This Solution Summary summarizes the documents(s) that are attached hereto and such documents are incorporated herein by reference. Customer's signature on this Solution Summary (or Customer's issuance of a purchase order in connection with this Solution Summary) shall represent Customer's agreement with each attached document and acknowledgement that such attached document(s) are represented accurately by this Solution Summary. Unless otherwise specified in this Solution Summary or its attachment(s), this Solution Summary and its attachments shall be subject to the terms and conditions of: (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.convergeone.com/online-general-terms-and-conditions/>. If Customer has a master agreement with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries, ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Solution Summary, subject to any modifications, located at <https://www.convergeone.com/online-general-terms-and-conditions/>.

Products and/or services not specifically itemized are not provided hereunder. This Solution Summary (including any attachment(s) hereto) will be valid for a period of thirty (30) days following the date of this Solution Summary. Thereafter, this Solution Summary and any attachment(s) hereto will no longer be of any force and effect.

This order is a configured order and/or contains software.

**Special Comment to Solution Summary:**

Please see document "City of Columbus CUBS Move SOW -mlm- 20190314" for details surrounding this quote.

ACCEPTED BY:

BUYER: \_\_\_\_\_ DATE: \_\_\_\_\_ SELLER: \_\_\_\_\_ DATE: \_\_\_\_\_

TITLE: \_\_\_\_\_ TITLE: \_\_\_\_\_

## Solution Quote

Description	Term	Qty	Unit Price	Extended Price
<b>Professional Services</b>				
ConvergeOne Genesys Professional Services				\$4,000.00
			<b>Professional Services Subtotal:</b>	<b>\$4,000.00</b>
			<b>Total:</b>	<b>\$4,000.00</b>