



June 19, 2012

Mr. Mark Freeman
City of Columbus, OH
240 Parsons Avenue Room 122
Columbus, OH 43215

Dear Mr. Freeman:

Ventyx is pleased to present to City of Columbus, OH a quote for the extension of your maintenance agreement on your TCP+, Customer Suite, Service Suite, Advantage and MicroFocus software for the term of October 1, 2012 through September 30, 2013.

The annual maintenance fee includes an escalation of 2.30% over the prior year's fee, which is the amount equal to CPI All Urban Consumers, All Items, Not Seasonally Adjusted for the 12 month period ending at the time of the escalation calculation.

| Coverage Period | Associated Fee | Software |
|------------------|---------------------|---|
| 10/1/12-9/30/13 | \$42,213.00 | TCP+ & MV90 Interface |
| 10/1/12-9/30/13 | \$257,951.00 | Customer Suite, Service Suite & Advantage |
| 10/1/12-9/30/13 | \$2,997.00 | MicroFocus |
| Total Fee | \$303,161.00 | |

Please let me know if a Purchase Order is required for this renewal. If required, we request that one be faxed to my attention at fax # (678) 830-1009 or emailed by August 1, 2012.

We thank you for your continued business and please do not hesitate to contact me at (678) 825-1425 or michele.jacobs@ventyx.abb.com with any questions regarding this renewal agreement.

Sincerely,

Michele Jacobs
Contract Revenue Analyst
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Fax: 678-830-1009
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www.ventyx.com