

02-FEB-2016  
MARC DOPP  
COLUMBUS DIV OF POLICE RECORDS  
Solution ID: 6106000

**Subject: Kronos Support Services Quote for COLUMBUS DIV OF POLICE RECORDS**  
**Contract #: 1188873 R01-FEB-16**

Dear MARC,

The support services and benefits provided under your existing maintenance services terms are due to expire. In order to continue to receive support services and benefits for your Kronos products, you will need to renew the maintenance support for another year. Please review the attached quote so that we can ensure that the upcoming invoice we send to your Accounts Payable organization accurately reflects your Kronos investment. (Please be aware that per the terms of your agreement Kronos will send an invoice 60 days prior to the start of your contract.) **If the attached quote matches your records, please sign the quote and return a copy to me within 10 business days.**

If your organization requires a Purchase Order for payment, please forward me a copy at this time so I can make sure it is referenced on the invoice.

When the invoice is paid, your organization is acknowledging that they are renewing the maintenance support services for another year under the existing terms and conditions with Kronos. If the invoice is not paid, your support services for the products will be cancelled and Kronos will require you to sign a new support services contract, with applicable charges, in order to reactivate your service.

I encourage you to visit the Kronos Customer Portal at <http://customer.kronos.com> for access to SuperSearch, eCase management, Customer Forums, Product Documentation, Training tips and so much more! Experience the array of services Kronos offers.

Please contact me at the email address or telephone number provided below if you have any questions regarding your renewal.

Thank you for your business.

Regards,

**Desiree Shadle**  
Contract Administrator

tel: 469-221-1805  
fax: 713-583-1927  
email: [Desiree.Shadle@Kronos.com](mailto:Desiree.Shadle@Kronos.com)

**Payment Terms:** Net 30 Days  
**Currency:** USD  
**Customer PO Number:**

**Quote Type:** Renewal  
**Customer:** COLUMBUS DIV OF POLICE RECORDS  
**Solution ID:** 6106000  
**Contract #:** 1188873 R01-FEB-16  
**Date:** 02-FEB-2016  
**Prepared by:** Desiree Shadle / US Central6

**Bill To:** CITY OF COLUMBUS  
 120 MARCONI BLVD ROOM 737  
 COLUMBUS OH 43215  
 UNITED STATES

**Ship To:** COLUMBUS DIV OF POLICE RECORDS  
 120 MARCONI BLVD  
 COLUMBUS OH 43215  
 UNITED STATES

**Contact:** MARC DOPP  
**Email:** MDopp@columbuspolice.org

## CONTRACT SUMMARY

**Contract Period:** 01-JUN-2016 - 31-MAY-2017

Description	Support Services	Estimated Tax	Subtotal
Software Support Services	\$3,493.16	\$0.00	\$3,493.16
<b>Total</b>	<b>\$3,493.16</b>	<b>\$0.00</b>	<b>\$3,493.16</b>

**Annualized Contract Value:** \$3,493.16

The Annualized Contract Value is the value of the contract if all services are priced for 365 days. The Annualized Contract Value does not include estimated tax. Please note that this quote may include services priced for prorated periods.

## IMPORTANT NOTES

Support Services are subject to applicable taxes. The tax amount shown on this quote is only an estimate. The actual tax due will be reflected on the invoice.

### CITY OF COLUMBUS

### KRONOS INCORPORATED

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

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## SOFTWARE SUPPORT SERVICES

Line	Support Service Level	Covered Product	License Count	Start Date	End Date	Duration (days)
1	Platinum	TELESTAFF ENTERPRISE V2	40	01-JUN-2016	31-MAY-2017	365
2	Platinum	TELESTAFF GATEWAY MANAGER V2		01-JUN-2016	31-MAY-2017	365
3	Platinum	TELESTAFF REPORTING V2		01-JUN-2016	31-MAY-2017	365
4	Web Access	TELESTAFF WEB ACCESS V2 - TSG HOSTED	40	01-JUN-2016	31-MAY-2017	365

	Support Services	Estimated Tax	Subtotal
Software Support Services	\$3,493.16	\$0.00	\$3,493.16