

"The Standard of The Industry"



3600 Rio Vista Avenue  
Orlando, Florida 32805  
(407) 849-0190  
(407) 425-1569 Fax

March 29,2010

DJ Chapman  
City of Columbus  
Division of Sewerage and Drainage  
1250 Fairwood Ave.  
Columbus, OH 43206

**RE: Parts and Service Contract Renewal**

Dear Mr. Chapman:

Your community has made a major capital investment in your CUES equipment. To insure the best possible performance from your equipment, we recommend that you use genuine CUES replacement parts. This will confirm that CUES is the sole source for genuine replacement parts and authorized service for your CUES equipment. We do not utilize distributors and we sell only on a factory direct basis to provide our customers with the highest quality parts and service at the lowest possible prices.

Net: 30 days  
Discount: 10%  
Repair labor, mechanical and electronic in our shop at Orlando:  
\$95.00 per hour  
\$95.00 per hour alignment  
\$110.00 per hour one day turn around.  
FOB: Shipping Point

We appreciate your continued support of CUES equipment and assure you of our interest in providing the best in parts and service.

Sincerely,

  
Karen Andre  
After Market Sales Rep.

REC'D MAIL ROOM APR 06 '10