

**CITY OF COLUMBUS  
BID WAIVER INFORMATION FORM**

TO ACCOMPANY LEGISLATION WHICH WAIVES ANY PROVISIONS OF COLUMBUS CITY CODES CHAPTER 329  
(PLEASE LIMIT YOUR RESPONSE TO THIS SHEET)

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1. Reasons for waiving City Code bid procedure:

- ☐ emergency breakdown causing unplanned need
- ☐ item to be purchased is of a perishable nature
- ☐ need to extend an existing contract
- ☐ there is not enough time to obtain formal bids to satisfy need
- ☐ non-price error on either the bidder's or the City's part in the bid proposal
- ☐ a new law or regulation requires immediate compliance
- ☒ other Need specific product and service.

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2. Detailed explanation of reason (must be completed by division):

The Department of Public Utilities (DPU) implemented Oracle's Customer Cloud Service (CCS) for meter data management in 2022 as part of our Enhanced Metering Project (EMP). Numerous custom integrations were created to sync meter data between Oracle's CCS and Hansen Banner. It is challenging to manage the lifecycle of meters with two separate systems. Since DPU was already using Oracle CCS for meter data management and analyzed the functionality of the Customer Information Systems (CIS) side of Oracle CCS, DPU implemented the entire Oracle CCS solution, including Oracle Reporting and Analytics tools, per Ord. 2871-2023. Merging these systems into one platform reduced system complexity, increased data and billing accuracy, and made it easier for DPU to support the system into the future. In addition, DPU gained similar benefits with the implementation of Oracle Field Service (OFS) for utilities, which is also developed by Oracle and built to integrate with Oracle CCS. OFS is replacing DPU's current Mobile Dispatching System, CGI's PragmaCAD.

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3. Informal procedure used:

- ☐ telephone quotations
- ☒ written quotations
- ☐ negotiations

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4. Informal bids received and prices for each: - N/A. Quote attached for \$461,612.27

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5. If lowest bid was not accepted, explain criteria for award:

N/A

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ORDINANCE #: 2499-2025

APPROVED BY: Authorized Approval on Corresponding Legislative File

DATE: 09/10/2025