

Information to be included in all Legislation Modifying a Contract:

1. **The names, contract compliance no. & expiration date, location by City/State and status of all companies (NPO, MAJ, MBE, FBE, HL1, AS1, or MBR) submitting a competitive bid or submitting an RFP or RFSQ.**

<u>Name</u>	<u>C.C. No./Exp. Date</u>	<u>City/State</u>	<u>Status</u>
CGI Utilities Solutions & Svcs.	54-0856778 – 2/17/13	Montreal QU, CA	MAJ
Clevest Solutions, Inc.	98-0631583 - inactive	Richmond BC, CA	MAJ
Ventyx	94-3273443 – 9/3/14	Atlanta, GA	MAJ

2. **What type of bidding process was used (ITB, RFP, RFSQ, Competitive Bid).**

The RFP process was used. Three (3) responses to SA#003645 were received on August 2, 2010.

3. **List the ranking and order of all bidders.**

CGI Utilities Solutions & Services	86
Clevest Solutions, Inc.	78
Ventyx	76

4. **The name, address, contact name, phone number and contract number of the firm awarded the original contract.**

CGI Utilities Solutions and Services
111 Duke Street, 3rd floor
Montreal, Quebec, CA H3C 2M1
Contact: Tom Somers
Director, Consulting Services
217 Country Club Park, #402
Birmingham, AL 35213
Office: 205-930-9600 Cell: 205-243-7900
EL012209

5. **A description of work performed to date as part of the contract and a full description of work to be performed during any future phasing of the contract.**

The purpose of this project is to implement a Mobile Dispatching system that will enable the Department of Public Utilities to optimize service order assignments, assign them to technicians in the field, and capture field information for immediate use. This is expected to produce efficiency and productivity gains, and to make the Department more responsive to customers. The initial project targets approximately 60 field employees and 20 office employees, but if successful may subsequently be expanded to include additional employees and workflows. The Mobile Dispatching system will interface with the current work order system in use, known as CUBS.

For this modification, CGI Utilities Solutions and Services will enter into a subcontractor agreement with Milestone Utility Solutions, to complete the appointment booking approach that will interface to our billing system to allow for appointments.

6. An updated contract timeline to contract completion.

The duration of this project is expected to be 16 months.

7. A narrative discussing the economic impact or economic advantages of the project; community outreach or input in the development of the project; and any environmental factors or advantages of the project.

This project will impact the work output of the field employees involved by creating the ability to complete more work more efficiently. The work will be dispatched automatically including the most efficient route. This project will also replace a paper system with an automated system eliminating hand-written service orders in the field, and manual closing of orders in the office. This system also will make available scheduled appointment times to our customers.

8. A description of any and all modifications to date including the amounts of each modification and the Contract Number associated with any modification to date. (List each modification separately.)

This is the first modification to Contract No. EL012209.

9. A full description of the work to be performed as part of the proposed contract modification. (Indicating the work to be a logical extension of the contract is not sufficient explanation.)

The additional work is needed as an extension of this contract to create an appointment booking approach which ties the mobile dispatching and customer billing system together to allow for customers to make scheduled appointments for any work that is required by technicians.

10. If the contract modification was not anticipated and explained in the original contract legislation a full explanation as to the reasons the work could not have been anticipated is required. (Changed or field conditions is not sufficient explanation. Describe in full the changed conditions that require modification of the contract scope and amount.)

The scope of work was not part of the original contract as the Department of Technology was to replace the existing appointment calendar to meet the needs of the project. The work has become the Department of Public Utilities's responsibility as the Department of Technology cannot supply the needed resource to meet the timeline of the project. Our contract with CGI Utilities Solutions and Services can be modified to accomplish this work.

11. An explanation of why the work to be performed as part of the contract modification cannot be bid out. (Indicating the work to be a logical extension of the contract is not sufficient explanation.)

CGI Utilities Solutions and Services have been performing the development of this highly technical mobile dispatching software for the past eight months and are intimately involved in the configuration and implementation. It would take another software engineering firm a considerable amount of time and cost to become familiarized with the intricate configuration of this part of the interface to our Customer Information Billing System (CUBS) before conceptualizing a seamless roll-out.

12. A cost summary to include the original contract amount, the cost of each modification to date (list each modification separately), the cost of the modification being requested in the legislation, the estimated cost of any future known modifications and a total estimate of the contract cost.

\$642,385.00 – original agreement

\$215,000.00 – Mod #1 (\$190,000 to subcontractor Milestone Utility Solutions + \$25,000

\$857,385.00 contingency)

13. An explanation of how the cost of the modification was determined.

CGI Utilities Solutions and Services prepared and submitted a detailed estimate of cost to complete services outlined in 9 above. Department of Technology and Division of Power and Water (Water) project management staff has reviewed and approved this estimate.