October 29, 2018

Sgt. Jardine,

Thank you for your consideration of re-investing in the iRecord digital audio video interview recording and content management solution. I would like to take this opportunity to advise you that Roach Reid Office Systems (RROS) is the exclusive sole source of iRecord Software and Hardware Products for the state of Ohio. RROS is the authorized dealer in the state of Ohio to provide you with the iRecord Universe solution upgrade and their certified technicians will migrate the existing data from the iRecord Professional System Evidence Vault at Columbus Police Department to the new Universe Evidence Vault with the database migration utility program. This will allow for easy transition and no loss of data.

iRecord is the leading on-demand, digital video/voice recording system designed specifically for Law Enforcement, Custodial Interviews, and Child Advocacy Centers. iRecord has been made in the USA since 2002, with the help of detectives, law enforcement professionals, computer software and hardware engineers. iRecord is "purposeful" technology because it helps public safety agencies better serve and protect by increasing efficiency, effectiveness, and productivity, while minimizing risk.

iRecord has installed over 3,000 interview rooms nation and worldwide to nearly 2,000 customers. The iRecord solution contains a number of notable specs and features, several of which are exclusive to iRecord. Some of the features included with the iRecord solution are:

1. **Simple, easy to use, "One Touch" Recording**
2. **IP Cameras**
3. **High Resolution Video**
4. **ONVIF® Compliant**
5. **Software Generated Time and Date Generator (Watermark)**
6. **Software Generated Attorney-Client Microphone Disable Feature**
7. **Brightness and Contrast Control**
8. **Live Viewing and Rewind in Progress Feature**
9. **Real-Time and Post-Time Notes/Bookmarking**
10. **Scrolling Notes**
11. **Searchable META Data SQL Database**
12. **Active Directory® Integration**

13. **Remote Client Browser allows for Live Viewing of Interviews, Live Notes, Data Search, Interview Retrieval**
14. **Remote Start/Stop via Client Browser, Dry Contact Switches**
15. **External Video Import Feature (In-Car Video Files, Body Cameras, Surveillance Files etc.)**
16. **Advanced/Flexible Interdepartmental Security (Password protection, Adjustable User Access, Privacy, Sub-Groups, Multiple Group Support)**
17. **Redaction for Secure Editing**
18. **Chain of Evidence Audit Report PDF**
19. **Export Mobile Anywhere Files to Universe Evidence Vault Database**
20. **Database migration utility for easy file transfer when upgrading from Professional to Universe**
21. **Picture in Picture Supports Two Cameras Per Room**
22. **Non-Proprietary Files (MPEG-2 and WMV), playable on Windows PC and DVD players**
23. **Immediate file transfer to Evidence Vault**
24. **DVD burn time for interviews is approx. 5 mins, Transfer to USB takes seconds**
25. **The ability to burn additional copies via the client browser**
26. **Enterprise Evidence Vault™ for unlimited concurrent access, single centralized database and long term, secure file retention**

Should you need further clarification of the statements above, please contact me at 800.425.7637.

Sincerely,

Ryan Vogt
Director of Partner Channel Sales
Word Systems, Inc.