

- DATE: March 23, 2010
- TO: Chris Jackson City of Columbus, OH

FROM:	Rorie Merz	PHO
	Core Technology [®] Corporation	FAZ

 PHONE:
 800-338-2117, ext. 511

 FAX:
 517-627-8944

 E-MAIL:
 ramerz@coretechcorp.com

Visit us on the Internet! www.coretechcorp.com

RE: Renewal Notice Number: 9009925 Total: \$18,671.00 Proposal Expiration Date: 4/30/10

Following is a software support/maintenance renewal notice. It lists the items that you currently have under support and the support expiration dates. For me to process your renewal I will need either a purchase order or a signed copy of this cover letter faxed to my attention 517-627-8944.

The annual software support program includes unlimited toll-free staffed phone support (8:00 AM to 6:00 PM EST Monday – Friday excluding Holidays), updates and enhancements for licensed products, Internet support and quality assurance emails for one full year.

If you have any questions or concerns regarding this proposal, please feel free to contact me at 800-338-2117, ext. 511.

Thank you for continued support of Core Technology[®] products and services.

Sincerely,

Signature of Acceptance:

Name

Rorie Merz

Rorie Merz Support Sales Title

Date

BILL TO: 1897

Chris Jackson

City of Columbus, OH

90 West Broad Street

Columbus OH 43215-9017

CORE TECHNOLOGY CORPORATION

7435 Westshire Dr. Lansing, Michigan 48917-9764 (517) 627-1521 FAX (517) 627-4947

Software Support Renewal Notice

Renewal Notice 7 9009925 Date 3/23/2010 EIN 38-2383186

PAYABLE IN U.S. FUNDS ONLY

Annual Software Support Includes: Unlimited "800" Telephone Support (M-F 8:00 AM to 6:00 PM EST excluding holidays), Internet Support, FTP Support, Premium Web Support, Product Updates, Quality Assurance E-Mails, and Quarterly Newsletters For One Year.

Ship Via		Page Terms				Sold By
N/A		1	NET			RM
Item #	Descripti	ion		Quantity	Unit Price	Amount
BIJTED	US SSL for J Support For Previous Sup	4/01/10		250	50.00	12,500.00
BIJTP	CTCBridge-J Support For Previous Sup	lava T27 4/01/10	PPT 3/31/11	100	12.25	1,225.00
MEJJTD	MultiBridge I Support For Previous Sup	Enterpris 4/01/10	e T27 Dom 3/31/11	2	2,473.00	4,946.00
•	* 1		CORE TEC	-	SUBTOTAL TAX TOTAL	18,671.00 0.00 18,671.00

7435 WESTSHIRE DR. LANSING, MI 48917

***** THIS IS NOT AN INVOICE - DO NOT PAY *****