

## Solution Summary

### Genesys 2019 Support Renewal

<p><b>Customer:</b> City of Columbus, Ohio</p> <p><b>Ship To Address:</b> Install Sites</p> <p><b>Bill To Address:</b> Dept of Technology, Fiscal Section PO Box 2949 Attn: Accounts Receivable Columbus, OH 43216-2949</p> <p><b>Customer ID:</b> CITCOL0004</p> <p><b>Customer PO:</b></p>	<p><b>Primary Contact:</b> Brett Slater</p> <p><b>Email:</b> BTSlater@columbus.gov</p> <p><b>Phone:</b> (614) 645-5761</p> <p><b>National Account Manager:</b> Angela Tucker</p> <p><b>NAM Email:</b> ATucker@convergeone.com</p> <p><b>NAM Phone:</b> +13178766531</p>
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Solution Summary	Current Due	Next Invoice	Due	Remaining	Total Project
Maintenance					
C1E Maintenance	\$5,225.64		Annual		\$5,225.64
Manufacturer Support*	\$120,712.28		Prepaid		\$120,712.28
<b>Project Subtotal</b>	<b>\$125,937.92</b>				<b>\$125,937.92</b>
Estimated Tax	NOT INCLUDED				
Estimated Freight	NOT INCLUDED				
<b>Project Total</b>	<b>\$125,937.92</b>				<b>\$125,937.92</b>

This Solution Summary summarizes the documents(s) that are attached hereto and such documents are incorporated herein by reference. Customer's signature on this Solution Summary (or Customer's issuance of a purchase order in connection with this Solution Summary) shall represent Customer's agreement with each attached document and acknowledgement that such attached document(s) are represented accurately by this Solution Summary. Unless otherwise specified in this Solution Summary or its attachment(s), this Solution Summary and its attachments shall be subject to the terms and conditions of: (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.convergeone.com/online-general-terms-and-conditions/>. If Customer has a master agreement with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries, ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Solution Summary, subject to any modifications, located at <https://www.convergeone.com/online-general-terms-and-conditions/>.

Products and/or services not specifically itemized are not provided hereunder. This Solution Summary (including any attachment(s) hereto) will be valid for a period of thirty (30) days following the date of this Solution Summary. Thereafter, this Solution Summary and any attachment(s) hereto will no longer be of any force and effect.

**Special Comment to Solution Summary:**

C1 24x7 Premier Maintenance | Coverage 05/01/2019 thru 04/30/2020.

**ConvergeOne T & M rates for additional services are as follows (and valid through the term of this contract) all rates are based on M-F 8am - 5pm EST:**

Genesys Converged Engineer: \$200/hour  
Application/Developer \$250/hour  
Project Manager \$200/hour  
Trainer \$200/hour

ACCEPTED BY:

BUYER: \_\_\_\_\_ DATE: \_\_\_\_\_ SELLER: \_\_\_\_\_ DATE: \_\_\_\_\_

TITLE: \_\_\_\_\_ TITLE: \_\_\_\_\_

## Solution Quote

Description	Term	Qty	Unit Price	Extended Price
<b>Maintenance</b>				
Genesys Care Standard Support		1	\$120,712.28	\$120,712.28
<b>Maintenance Subtotal:</b>				\$120,712.28
<b>Total:</b>				<b>\$120,712.28</b>

## Summary Maintenance Services Order Form

<p><b>Customer:</b> City of Columbus, Ohio</p> <p><b>Bill To Address:</b> Dept of Technology, Fiscal Section PO Box 2949 Attn: Accounts Receivable Columbus, OH 43216-2949</p> <p><b>Customer ID:</b> CITCOL0004</p> <p><b>Contact:</b> Brett Slater</p> <p><b>Contact Phone:</b> (614) 645-5761</p> <p><b>NAM:</b> Angela Tucker</p> <p><b>NAM Email:</b> ATucker@convergeone.com</p>	<p><b>Quote #:</b> SO-000445239</p> <p><b>Quote Date:</b> 2/13/2019</p> <p><b>Quote Valid Until:</b> 4/14/2019</p> <p><b>Master Maintenance Agreement #:</b></p> <p><b>Region:</b> Central</p> <p><b>Customer PO:</b></p>
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Supported Sites Address, City, State, Zip	Sold To	Coverage	Total Annual Price
375 S. High Street 3rd Floor, Municipal Court Clerk, Columbus, OH, 43215-4520		Genesys Premier - 24x7	\$5,225.64

The term of this contract is for 12 months.	Total Annual Payment	\$5,225.64
	Total Value for this MSO	\$5,225.64
	Quarterly Payment	\$1,306.41
	Prepay	\$0.00

Unless otherwise specified in this Solution Summary or its attachment(s), this Solution Summary and its attachments shall be subject to the terms and conditions of: (i) the Master Sales Agreement or other applicable master agreement in effect as of the date hereof between ConvergeOne, Inc. and/or its subsidiaries and affiliates (collectively, "C1" or "ConvergeOne" or "Seller") and Customer; or (ii) if no such master agreement is currently in place between C1 and Customer, the Online General Terms and Conditions currently found on the internet at: <https://www.convergeone.com/online-general-terms-and-conditions/>. If Customer has a master agreement with one of ConvergeOne, Inc.'s predecessors, affiliates and/or subsidiaries, ("Legacy Master Agreement"), the terms and conditions of such Legacy Master Agreement shall apply to this Solution Summary, subject to any modifications, located at <https://www.convergeone.com/online-general-terms-and-conditions/>.

For Maintenance Services orders, C1 will determine the start date for the Maintenance Services upon C1's acceptance of the Order Form.

The pricing on this Order Form is based on the port and item counts provided to C1. If the actual quantities of ports that are maintained at the inception of this Order Form vary by more than five percent (5%) from the port count that had been provided to C1 and/or there is a discovery of additional items, C1 reserves the right to adjust the pricing for this Order Form to reflect the actual quantities being maintained.

\*The Maintenance Services ordered hereunder and the associated billing may commence, in some cases, during the C1 Product warranty period. C1, at its discretion, will perform a true-up on a quarterly basis to reconcile future billing on any items that have been added (activated) or removed (deactivated) during the previous period.rbiage via bug

## Supported Site Details Appendix

<b>Customer</b>	City of Columbus, Ohio	<b>Quote #</b>	SO-000445239
<b>Customer ID</b>	CITCOL0004	<b>Quote Date</b>	2/13/2019

This Supported Site Details Appendix provides an itemized list of the Products and Payments for each Supported Site included in the Summary Maintenance Services Order Form. Each Supported Site detail below is considered a separate Order Form under the Agreement.

Site Detail					
Address, City, State, Zip		Sold To	Address Code	Coverage	Total Annual Price
375 S. High Street 3rd Floor, Municipal Court Clerk, Columbus, OH, 43215-4520			SHIP4	Genesys Premier - 24x7	\$5,225.64
Qty	Product #	Description		Annual Unit Price	Total Annual Price
1	MTC-C1 MAINT	PREMIER 24X7 GENESYS SUPPORT		\$5,225.64	\$5,225.64
				Total Annual Price	\$5,225.64
				Total Value for Site	\$5,225.64
				Quarterly Payment	\$1,306.41