



VARIABLE DATA DOCUMENT DESIGN & SERVICES

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September 31, 2014

City of Columbus  
VIA Email

To whom it may concern:

This letter is to inform you that Lytrod Software, Inc. is the sole source provider of support and maintenance for Proform Designer Software.

Annual Maintenance Support for Proform Designer includes technical support via telephone (707) 422-9221 from 7:30 AM – 4:30 PM PST, World Wide Web at [www.lytrod.com](http://www.lytrod.com) or email at [support@lytrod.com](mailto:support@lytrod.com) and includes automatic product updates including major product enhancements.

Please feel free to contact me if you require additional information or have any questions.

Sincerely,

Karen Lytle  
Lytrod Software, Inc.