

## EQUAL OPPORTUNITY CLAUSE

- (1) The contractor/vendor/bidder will not discriminate against any employee or applicant for employment because of race, sex, sexual orientation, gender identity or expression, color, religion, ancestry, national origin, age, disability, familial status or military status. The contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment without regard to their race, sex, sexual orientation, gender identity or expression, color, religion, ancestry, national origin, age, disability, familial status or military status. Such action shall include, but not be limited to, the following: employment up-grading, demotion, or termination; rates of pay or other forms of compensation; and selection for training. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices summarizing the provisions of this Equal Opportunity Clause.
- (2) The contractor will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that the contractor is an equal opportunity employer.
- (3) It is the policy of the City of Columbus that business concerns owned and operated by M/WBEs shall have the maximum practicable opportunity to participate in the performance of contracts awarded by the city.
- (4) The contractor shall permit access to any relevant and pertinent reports and documents by the ODI director for the sole purpose of verifying compliance with this Title and ODI regulations. All such materials provided to the ODI director by the contractor shall be considered confidential.
- (5) The contractor will not obstruct or hinder the ODI director or his/her deputies, staff and assistants in the fulfillment of the duties and responsibilities imposed by Title 39 of the Columbus City Codes.
- (6) The contractor and each subcontractor will include a summary of this Equal Opportunity Clause in every subcontract. The contractor will take such action with respect to any subcontractor as is necessary as a means of enforcing the provisions of the Equal Opportunity Clause.
- (7) The contractor agrees to refrain from subcontracting any part of this contract or contract modification thereto to a contractor not holding a valid certification number as provided for in Title 39.
- (8) Failure or refusal of a contractor or subcontractor to comply with the provisions of Title 39 may result in cancellation of this contract.

**ALL CONTRACTORS MUST HOLD A VALID CONTRACT COMPLIANCE CERTIFICATION NUMBER ISSUED BY THE OFFICE OF DIVERSITY AND INCLUSION.**

**To obtain a Contract Compliance number register at the City of Columbus Vendor Services website: <http://vendors.columbus.gov/sites/public>**

1. Login to the City of Columbus Vendor Services Site and register with the city of Columbus. Once that is completed and approved by the purchasing office, log back in and do the following:
2. Select **Questionnaires** from the Common menu located on the left navigation bar.
3. Next select EBO Quest. (this is the contract compliance application)
4. Question 1 will be displayed; Answer question 1 and select **Forward**.
5. Proceed through the questionnaire answering each question and selecting **Forward** to continue. Once you have reached and answered the last question select **End** to submit.
6. Then the questionnaire will be received by the ODI Office, reviewed and process within 2 business days or less. For additional questions regarding this process, contact the Office of Diversity Inclusion at 614-645-4764.

**City of Columbus Home Page: [www.columbus.gov](http://www.columbus.gov)**

**CCDOC 1-2017**

**DUE APRIL 5, 2019 @ 11:00 A.M.**  
**INFORMATION PACKAGE**

**DATA CENTER MONITORING MANAGEMENT SERVICES**

**REQUEST FOR STATEMENTS OF QUALIFICATIONS**

INSTRUCTIONS:

The City of Columbus, Department of Technology is looking for ways to improve its data center operations. One area of operation identified for improvement is the monitoring and emergency management of the critical infrastructure equipment. The City is proposing to supplement City of Columbus's management with a third party 24/7/365 monitoring and management services. The combined management skills of City of Columbus and third party entity will provide a well-managed data center which hosts all of City's critical infrastructure.

The Department of Technology intends to award a Professional Service Contract through a Prequalification process (329.12) utilizing Requests for Statements of Qualifications (RFSQ) following the procedure contained herein and in conformance with requirements of Columbus City Code section 329.13 (Awarding Professional Service Contracts through Requests for Statements of Qualifications) and Title 39 (Minority and Female Business Enterprise). Selection for the professional services contract shall be in accordance with sections 329 of Columbus City Codes, 1959. Any agreement or contract entered into will be in accordance with the provisions of Chapter 329, of Columbus City Codes, 1959, standard agreements rules and regulations. All offerors, and their proposed subcontractors, shall have valid City Contract Compliance Numbers (CCCN). Applications for certification may be obtained through the electronic vendor portal at <http://vendors.columbus.gov/sites/public> or from City of Columbus, Office of Diversity and Inclusion, 1111 East Broad St. 2nd Floor, Columbus, Ohio 43205 or by calling (614) 645-4764.

Specific questions concerning the RFSQ requirements should be submitted in writing before **MARCH 26, 2019 @ 1100AM**. Written questions must be submitted via the offeror portal at: <https://columbus.bonfirehub.com/opportunities/XXXXX>. Written responses will be prepared by the City and published at the link noted above. Responses will be published on the vendor portal no later than **MARCH 29, 2019 @ 1100AM**. This will ensure accurate, consistent responses are provided to all potential offerors.

During the RFSQ and evaluation process, Offerors are strictly prohibited from communicating with any City employees or officers regarding this solicitation except through the method stated immediately above during the Question & Answer Period. Any communication from the offeror to the City after the Question & Answer period should be

limited to only what is necessary. Necessary communication required by the City will be communicated clearly to Offerors. If any Offeror has a need to communicate with the City, the communication should be sent to:

<https://columbus.bonfirehub.com/opportunities/XXXXX>. If a City employee attempts to communicate with an Offeror contrary to this provision, the Offeror shall report said incident to the <http://vendors.columbus.gov/sites/public>. A violation of this section on the part of the Offeror will lead to disqualification.

## **PROCEDURE:**

### **1. General.**

**1.1 Goal:** To award a professional service contract to a highly qualified firm to assure the City receives the highest quality product possible at fair and reasonable cost to the public. A prequalification process has been devised to prevent redundancy in submitting qualification statements and thereby preserving the public interest by keeping the cost of submitting statements of qualification to a minimum.

### **2. Prequalification of Consultants through the Request for Statement of Qualification (RFSQ).**

#### **2.1 Preparation and Notice of RFSQ.**

- a. It is the intent of the Department of Technology to conduct the consultant selection process in an open and fair manner, to select a qualified consultant to supplement the City of Columbus' management with 24/7/365 management services which will provide a well-managed data center critical infrastructure.
- b. An RFSQ shall be prepared for the purpose of soliciting Statements of Qualifications for Professional Services for identified projects.
- c. Advertisement shall be placed in the Columbus City Bulletin and/or <https://columbus.bonfirehub.com/opportunities/XXXXX> requesting firms to submit Statements of Qualifications for projects identified in the advertisement.
- d. Advertisements may also be placed in newspapers, professional trade publications, etc. as determined necessary by the Department of Technology (DoT) Director or designee.
- e. Electronic email notification may also be used.
- f. Advertisements requesting firms to submit Statements of Qualifications will be placed in the Columbus City Bulletin and/or <https://columbus.bonfirehub.com/opportunities/XXXXX> for any new projects.

#### **2.2 Content of RFSQ.**

Offerors must be fully capable to provide the following 24/7/365 services:

- Provide Emergency Response Services including:
  - Monitoring and Provide 24 hour – 365 day emergency response

including holidays with response to unlimited incidents.

- Guaranteed 30 minute response via telephone and 1 hour on site, after the telephone response, in the event of an emergency
- If called by the City of Columbus, offeror will provide 30 minutes of phone support per incident
- Follow up on Repairs needed that arise during emergency response coverage.
- Utilize secured communications between offeror's monitoring system and the City of Columbus SiteScan server. Offeror will use this connection to assist in emergency responses and reporting. Additionally Offeror will review the systems on a monthly basis to verify and notify City of Columbus of changes in conditions at the data center. Provide programming updates of SiteScan system to send alarm notifications and custom reports to Vendor monitoring systems.

**2.3** Prepare and coordinate monthly briefing with the City of Columbus to communicate status of services including:

- Review of Emergency Services Response time and Status Updates
- Review and Update Open Issues Log including outstanding proposals

**2.4** Maintain Issue Log including the following

- Emergency Services –
  - Issue Description
  - Date, Time and Severity of Issue
  - Response Time
  - Corrective Measures
  - Post Service Review including:
    - Recommendations to avoid future occurrences of same issue
    - Grading Response by all
    - Possible causes
- Open Issues Log
  - Open Proposals for Upgrades
  - Open recommendations
  - Open budget items

**2.5** Capacity Monitoring – Offeror's to conduct monthly facility visits to:

- Record current capacity of the following equipment:
  - Service Entrance Gear
  - UPS
  - PDUs
  - Static Transfer Switch RDC

- Observe the conditions of the above equipment and the facilities Computer Room Air Conditioning (CRAC) equipment
- Observe condition of the data center and support rooms to make recommendations for improvement
- Produce a monthly report that shows capacity trends of the critical infrastructure equipment, when it is time to plan for new equipment additions, and when the critical infrastructure equipment is at maximum capacity

**3. Evaluation of Statements of Qualifications (SOQ).**

**Selection Process.** Selection of professional services for this work shall conform to all applicable requirements of Columbus City Codes, 1959, particularly Section 329.12 thereof. All offerors, and all subcontract entities proposed, shall have City of Columbus Contract Compliance Certificate Numbers (CCCN's). Offerors shall provide a listing of CCCN's for themselves and their proposed subcontractors on the form provided by the DOW (Qualification Questionnaire, attached), or shall include completed applications for certification. Applications for certification may be obtained through the electronic vendor portal at <http://vendors.columbus.gov/sites/public> or from City of Columbus, Office of Diversity and Inclusion, 1111 East Broad St. 2nd Floor, Columbus, Ohio 43205 or by calling (614) 645-4764.

**3.1**

The selection process shall be conducted by an Evaluation Committee of representatives from the Department of Technology. Representatives on the evaluation committee will be determined at a later date.

**3.2 Selection Schedule:**

- Projects that may be awarded from this RFSQ are anticipated to begin during the fourth quarter of 2018 and potentially could last approximately 3 years.

**3.3 Statement of Qualification Evaluation Criteria and Points available:**

<b>SOQ Evaluation Criteria:</b>	<b>Total Maximum Points</b>
1. Competence of Offeror (45): The ability, capacity, skill, reputation, experience and responsiveness of the firm and its staff to perform the contract and provide the services required with experience in similar types of contracts .....	45
2. Firm's Past Performance with other customers (25): Reference Check.....	15

3. Cost of Service Offering..... 20

4. Local Workforce (20) .....20

At least 90% of the Team’s project labor costs are assignable to employees paying City of Columbus income tax on the date the SOQ is submitted, or at least 90% of the Team’s project labor costs are assignable to the office location within Franklin County if office was established prior to 1995. (20 points)

At least 75% of the Team’s project labor costs are assignable to employees paying City of Columbus income tax on the date the SOQ is submitted. (15 points)

At least 90% of the Team’s labor will be performed in an office location within Franklin County but outside of the Columbus Corporate limits on the date the SOQ is submitted. (15 points)

At least 50% of the Team’s project labor costs are assignable to employees paying City of Columbus income tax on the date the SOQ is submitted. (10 points)

Note: The offeror shall indicate their percentage of local workforce and show how this number was determined. The Team includes the prime consultant and all sub-consultants.

**Total Available Points: 100**

Firms or individuals **may** be selected for oral interviews. An additional 50 points **may** be assigned to the interview process.

After the above activity has occurred, a single firm or individual will be identified that will be best able to provide data-center services to the City. Those firms or individual and the City will enter into a standard City professional services agreement incorporating the terms and conditions of this RFQ document and the response of the successful firms/individual.

Once awarded, the successful firm or individual will submit on-going quotations for statements of work issued against this RFSQ purchased via separate purchase orders for each statement of work over the duration of the resultant professional services contract.

**3.4 SOQ Evaluation.** SOQs will be evaluated by the Evaluation Committee based on the criteria indicated in this document. Individual evaluations shall be combined into a consensus evaluation. The evaluation shall be submitted to the Director for review and approval.

DIVISION OF TECHNOLOGY  
QUALIFICATIONS QUESTIONNAIRE for  
DATA CENTER MONITORING MANAGEMENT SERVICES

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1. COLUMBUS CONTRACT COMPLIANCE NUMBER

Firms that do not have a City of Columbus Contract Compliance number must obtain one from the Purchasing Office prior to being awarded a contract.

City Certified MBE  
(Mark with an X any that apply)

City Certified FBE

City Certified MBR

City Certified HIS

City Certified ASN

2. CORPORATE OFFICE BUSINESS ADDRESS AND TELEPHONE NUMBER (INCLUDING SUBS)

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LOCAL OFFICE BUSINESS ADDRESS AND TELEPHONE NUMBER (INCLUDING SUBS)

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3. CONTACT NAME, TELEPHONE NUMBER AND EMAIL ADDRESS

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DIVISION OF TECHNOLOGY  
QUALIFICATIONS QUESTIONNAIRE for  
DATACENTER MONITORING MANAGEMENT SERVICES

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4. KEY SERVICE MANAGEMENT PERSONNEL. List key personnel of firm who may be assigned to perform work and list their responsibilities. Also list any key design personnel from a sub-consultant that is anticipated to perform work and list their responsibilities. Indicate local office personnel by bold lettering.

<b>Name</b>	<b>City &amp; State of office if not at Local Office</b>	<b>Title</b>	<b>Oh. Reg. No.*</b>	<b>Yrs. Exp.</b>	<b>Work Responsibilities</b>

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5. COMPETENCE OF OFFEROR: List data center planning, design, operational experience of the staff members and subs that will be involved in the service offering.

**Include brief description of work performed by the individual on the listed Services**

Name(s) of Staff Involved in Service Offering	Project Name	Design Year	Description of work performed including year of design (Highlight water distribution experience in bold)	Client & Contact Information (Include telephone number and email address)
John Doe Jane Doe Jack Doe	Example: Site Scan monitoring		John Doe – PM, client coordination	Company XYZ XXX Main Street Columbus, OH 43220 John Smith JSSmith@comanyxyz.com

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6. **FIRM'S PAST PERFORMANCE:** List past projects information by the submitting Firm. This response is limited to 10 recent projects. This information will be used to determine Firm's past performance on DOT projects and similar non-DOT projects. Provide project descriptions that focus on project features relevant to data center planning, design and operations. Include descriptions of projects that incorporated efficient and effective outcomes in data center operations or technologies. Bolden project names that were performed by personnel who will be assigned to work on the DOT projects. **List reference names and contact information (include email address & telephone number) for all projects.**

Project	Client & Contact Information (include telephone number & email address)	Design Year	Project Budget	Description of Work Performed & Key Project Personnel
Example: Data center design	City of Mansfield, John Smith 740.555.7677, pm@mansfield.gov	2010	\$50,000, 200 hours	Design of 5,000 square foot data center including RFP documents

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7. TOTAL PERSONNEL OF FIRM

	Corporate Office	Local Office	Other Offices	Total
A. Project Managers				
B. Other Professionals				
C. Technical				
D. Others				
Total				

8. LOCAL WORKFORCE: The offeror shall indicate which of the following five categories their percentage of local workforce falls within and show how this number was determined. The Team includes the prime consultant and all sub-consultants.

- A. At least 90% of the Team’s project labor costs are assignable to employees paying City of Columbus income tax on the date the SOQ is submitted, or at least 90% of the Team’s project labor costs are assignable to the office location within Franklin County if the office was established prior to 1995.
- B. At least 75% of the Team’s project labor costs are assignable to employees paying City of Columbus income tax on the date the SOQ is submitted.
- C. At least 90% of the Team’s labor will be performed in an office location within Franklin County but outside of the Columbus Corporate limits on the date the SOQ is submitted.
- D. At least 50% of the Team’s project labor costs are assignable to employees paying City of Columbus income tax on the date the SOQ is submitted.
- E. None of the above.

9. SUBCONSULTANTS (IF REQUIRED)

Category	Sub consultant’s Name
A. Site Scan Software Administration	
B. Monitoring	
C. Operations	
D. Other:	

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10. List current hourly rates for proposed personnel on an hourly, weekly and monthly rate schedule.

Position Title	Typical Role	Hourly Rate (1 hour)	Weekly Rate (40 hours)	Monthly Rate (160 Hours)

The resultant professional services contract will permit an annual review of hourly rates for successive contract years.

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CONFIDENTIAL QUALIFICATION QUESTIONNAIRE CERTIFICATION

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I have carefully examined the Request for Statement of Qualifications, Appendices and any other documents accompanying or made a part of this RFSQ.

I hereby propose to furnish the goods or services specified in the Request. I agree that my proposal will remain firm for a period of up to 120 days in order to allow the City adequate time to evaluate the qualifications submitted.

I verify that all information contained in this proposal is truthful to the best of my knowledge and belief. I further certify that I am duly authorized to submit this proposal on behalf of the firm as its act and deed and that the firm is ready, willing and able to perform if awarded the contract.

I further certify, under oath, that this proposal is made without prior understanding, agreement, connection, discussion, or collusion with any other person, firm or corporation submitting a proposal for the same product or service: no officer, employee or agent of the City of Columbus or any other Contractor's is interested in said proposal, and that the undersigned executed this Contractor's Certification with full knowledge and understanding of the matters therein contained and was duly authorized to do so.

NAME OF FIRM OR INDIVIDUAL SUBMITTING QUESTIONNAIRE

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NAME AND TITLE OF PERSON SIGNING (PLEASE TYPE)

\_\_\_\_\_

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_