



June 4, 2012

Ms. Sima Gellman  
Department of Technology  
City of Columbus  
109 N. Front Street, 4<sup>th</sup> Floor  
Columbus, Ohio 43215

RE: BizTrack Maintenance – Sole Source Justification

Dear Ms. Gellman,

The BizTrack system is copyrighted by Resource Associates of Nevada, Inc. (RAI). City of Columbus purchased a perpetual use license. Under the terms of the end-user license agreement (EULA), only RAI can make modifications to the software application. This provision is designed to protect RAI's intellectual property.

If you have any questions or require more details, please let me know.

Sincerely,

Stephanie Shirit  
Founder & CEO  
Resource Associates of Nevada, Inc.