January 5, 2012
Cheryl Roberto
Director
Department of Public Utilities

Re: Interactive Intelligence CIC Telephone System Support Services

## Dear Director Roberto:

Attached for your consideration and pursuant to the provisions of Section 329.13 of the Columbus City Codes, the members of the Evaluation Committee hereby respectfully submit our ranking of offerors together with our written explanation of the basis for awarding a professional service contract through requests for statements of qualification and technical proposals.

The offerors were ranked based upon the quality and feasibility of their proposals, their competency to perform based on assigned personnel and the location of their staff. Analysis of each offerors proposal as to its quality and feasibility as well as other noted requirements is provided in the attached.

Should you have questions, the Committee stands ready to answer same.

Sincerely,	
Rex Wilburn	, Evaluation Committee Member
Keith Hunsberger	, Evaluation Committee Member
	, Evaluation Committee Member
Ken Rau	, Evaluation Committee Member
Pam Davis  Stephanie Smith.	, Evaluation Committee Member

January 5, 2012 Cheryl Roberto Director Department of Public Utilities Page Two

## **Division Administrator's Comment**

	Division Administrator 3 Comment	
	I have reviewed and concur with the Committee's offeror ranking.	
	I have reviewed and do not concur with the Committee's offeror ranking, an explanation of which is provided in the attached.	
(Sign	ature)	
	date	
Deputy Director's Comment		
	I have reviewed and concur with the Committee's offeror ranking.	
	I have reviewed and do not concur with the Committee's offeror ranking, an explanation of which is provided below:	
(Signature)		
	date	
Director's Comment		
П	I have reviewed and concur with the Committee's offeror ranking.	
	Thave reviewed and contour with the committee of one of familing.	
	I have reviewed and do not concur with the Committee's offeror ranking,	
	an explanation of which is provided below:	
(Signature)		
(Signature)date		

C: Nirmal Sinha Evaluation Committee Members

Attachments