

QUOTE

Project: Franklin County MC FedEx Services Project 09.30.22

Prepared for:
 Lori Tyack
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 Franklin County Municipal Court
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Quote Number: 19355
Date: October 6, 2022
Valid Through: January 4, 2023
Client ID: FRANKLOH

ONE TIME COSTS

Product	Product Type	Quantity	Unit Price	Subtotal	Discount	Extended Price
Licenses:						
CourtView Certified Mail FedEx Service	License	1	\$22,500.00	\$22,500.00		\$22,500.00
						Subtotal \$22,500.00
Services:						
Professional Services - Project Management	Service	1	\$780.00	\$780.00		\$780.00
Professional Services - Software Configuration	Service	1	\$1,560.00	\$1,560.00		\$1,560.00
Professional Services - Training	Service	1	\$780.00	\$780.00		\$780.00
Professional Services - Software Installation	Service	1	\$390.00	\$390.00		\$390.00
						Subtotal \$3,510.00

Other:

Estimated Total of One Time Costs, excluding applicable taxes: \$26,010.00

RECURRING COSTS

Product	Product Type	Quantity	Unit Price	Subtotal	Discount	Extended Price
Maintenance	Maintenance	1	\$4,950.00	\$4,950.00		\$4,950.00
						Subtotal \$4,950.00

Total First Year Recurring Costs, excluding applicable taxes: \$4,950.00

GRAND TOTAL: \$30,960.00

Scope of Work

- equivalent will provide four (4) hours of project management services to schedule and coordinate the work to be performed by equivalent.
- equivalent will provide up to two (2) hours of installation services for the eCertified Mail: FedEx Service in one non-production and one production system per the applicable CourtView eCertified Mail: FedEx Service product specifications.
- equivalent will provide up to eight (8) hours of software configuration of the FedEx Service.
- equivalent will provide four (4) hours of training services via WebEx broken in to two (2) train-the-trainer training session via WebEx for up to four staff. The training session will last no more than two hours.

Billing Terms

- Payment term is net 30 days from invoice date.

Software Licenses:

- Payment for License Fees are due in full upon execution of this Quote.

Maintenance and Support:

- First Year Maintenance and Support will be invoiced upon go-live.

Professional Services:

equivalent will invoice for the Professional Services fees as follows:

- equivalent will invoice for Project Management services at the end of the first month in which project management services are provided.
- equivalent will invoice for System Installation services at the end of the month in which the Software is installed in the non production environment.
- equivalent will invoice for System Configuration at the end of the month in which the Software is configured, and available for Customer testing, in the non production environment.
- equivalent will invoice for Training Services at the end of the first month in which training services are delivered.

Notes

- 1 This quotation must be signed and returned with a purchase order to activate licenses and schedule project work.
- 2 Professional Services quoted are at a firm fixed price, but extent of services is limited to the hours indicated in statement of work. Actual effort, costs and expenses may be less than or greater than those estimated. Customer shall have no obligation to pay equivalent more than the estimated price. equivalent shall have no obligation to provide labor or incur costs or expenses having a combined value more than the quoted price, even if the services have not been completed or the deliverables delivered, or the results expected by the customer have not been achieved. The parties may by mutual, written agreement, increase the quoted price. Changes in scope will require a change order to increase the firm fixed price based upon the additional level of effort required.
- 3 Delivery will be scheduled for the first available date at which equivalent and Customer resources are jointly available. Should rescheduling be necessitated for any reason, the next available date at which equivalent and Customer resources are both available will be scheduled.
- 4 Customer will make available all resources requested by equivalent for assistance.
- 5 Delays caused by Customer site or configuration issues may require rescheduling and/or Change Order for additional services and related travel costs.
- 6 If project is cancelled prior to completion, all effort and travel-related costs expended through the date of cancellation will be due and payable.
- 7 equivalent will invoice for prorated maintenance for the current maintenance year at 1/12th of the annual maintenance fee shown on the "Net Software Maintenance" line for each month of Maintenance & Support provided prior to the conclusion of the current maintenance year.
- 8 Except as expressly modified herein, License(s) are subject to the terms and conditions of the active license agreement.
- 9 The license(s) are limited for use during the term of, and coterminate with, the Customer's active CourtView support agreement.
- 10 Except as expressly modified herein, Support and Maintenance is subject to the terms and conditions of the active support agreement.
- 11 Customer is responsible for the host environment including all required licenses, SSL certificates, hardware, network and third party software components and
- 12 The scope of work does not include the implementation or configuration of any imaging system nor the integration of any imaging system, with CourtView.
- 13 All services will be provided remotely.
- 14 A training session is two (2) hours or less training provided in a single session on a single day. Unless expressly stated all training will be provided during normal business hours (8 am to 5 pm local time).
- 15 Training sessions will be provided via WebEx.
- 16 Training sessions are limited to a maximum of four (4) students per training session.
- 17 Customer is responsible for providing a suitable training environment that includes a personal computer for each student.
- 18 Customer is responsible for obtaining the FedEx account and configuring the FedEx account as per equivalent provided instructions.
- 19 eCertified Mail: FedEx Service requires CourtView Version 2.70 (July 2016) or later.
- 20 eCertified Mail requires the installation of a Java Service in the Customer's host environment on a server that has access to CourtView and access to the Internet. The use of the Internet will be limited to outbound calls to the FedEx service, the FedEx response is synchronous and no inbound calls will be utilized.