



June 15, 2010

Attention: SeaChange International Product Users

Subject: SeaChange International Sole Source Maintenance Provider.

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To Whom It May Concern:

Please be advised that SeaChange International is the sole provider of service and support of products manufactured by SeaChange International. Our warranty and post warranty support consists of; Advance Hardware Exchange Program, 24x7 Call Center Support, Product Software Support and On-Site Field Service as required.

If you have any question please contact me directly.

Sincerely,

A handwritten signature in black ink, appearing to read "A. William Keeshan". The signature is fluid and cursive, with a long horizontal stroke at the end.

A. William Keeshan  
Senior Director, Technical Support  
SeaChange International  
50 Nagog Park  
Acton, MA. 01720

(978) 897-0100, ext. 3070  
[bill.keeshan@schange.com](mailto:bill.keeshan@schange.com)



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