



February 22, 2017

City of Columbus  
Public Health Department  
240 Parsons Avenue  
Columbus, OH 43215-5331

Attn: Purchasing Department

This letter certifies and confirms that Netsmart Technologies, Inc. (f/k/a Netsmart Public Health, Inc.) is the sole authorized provider of maintenance, project management, implementation, and professional services for the support and deployment of myAvatar software products and associated Netsmart software modules. Netsmart Technologies, Inc. is the sole owner of the source code for these products. Maintenance, Project Management, Implementation, and Professional Services, as identified by Netsmart Technologies, Inc. includes on-going technical assistance as well as on-going software maintenance support subject to and in accordance with the terms and conditions of the written maintenance agreement and Scope of Work for implementation services between Columbus Public Health and Netsmart Technologies, Inc.

Sincerely,

Joseph McGovern  
Executive Vice President