



Bell and Howell, LLC  
36791 S. Alston Ave.  
Durham, NC 27713

April 13, 2016

To Whom It May Concern  
City of Columbus  
Jerry Hammond Center  
1111 E. Broad Street  
Columbus, Ohio 43025

Dear Sir or Madame:

There are no third parties approved by Bell and Howell, LLC to perform sales, maintenance service or equipment or software upgrades on Bowe Bell + Howell's Enduro, and JetVision products. Accordingly, Bowe Bell + Howell is the only factory trained and authorized service upgrade provider for the JetVision proprietary software.

All of us at Bell and Howell appreciate the opportunity to work with your company and we look forward to serving you in the future. Please feel free to call me at 614-465-2220 with any questions or additional information you may require.

Sincerely,

***JEFF BUCHWALTER***

Jeff Buchwalter  
District Service Manager  
Bell and Howell, LLC