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Right Stuff Software Corporation  
700 Stonehenge Parkway Unit A  
Dublin, OH 43017

614.734.1899 Office  
[www.rightstuffsoftware.com](http://www.rightstuffsoftware.com)

September 26, 2024

Joseph VonVille  
City of Columbus  
Information Technology Account Manager  
1111 East Broad Street  
Columbus, OH 43205

Mr. VonVille:

This letter contains a statement of work for the Service Contract associated with the Job Posting Project and the FMLA Precinct Manager project for the year beginning 9/1/2024 thru 8/31/2025.

Job Posting:

Annual maintenance of \$27000 is due. This cost will allow for business hour technical support for the Job Posting Project, and will cover technical support incidents for the system. This fee also covers any software releases that are needed to support the program.

FMLA Precinct Manager:

Annual maintenance of \$27000 is due. This cost will allow for business hour technical support for the FMLA Project, and will cover technical support incidents from the following groups: Information Desk, Employee Benefits Unit, Payroll, Personnel and Human Resources. This fee also covers any software releases that are needed to support the program.

Sincerely,

Renee Shaul  
Officer