

Verint Americas Inc. 5995 Windward Pkwy 4th floor, Alpharetta, GA 30005 770-754-1900



VIA ELECTRONIC MAIL

January 28, 2026

LETISA R. BERRY  
FISCAL MANAGER  
Department of Public Safety  
DIVISION OF SUPPORT SERVICES  
4252 GROVES ROAD  
COLUMBUS, OH 43232  
DIRECT: 614-645-4937  
CELL: 614-616-4574  
<https://columbus.gov/public-safety>

**RE: Letter of Supply / Reseller**

Mr. Case:

As of the date of this Letter, Sound Communications Inc. (SCI) is the only currently authorized, certified Verint reseller with local technicians for Verint Recording for Public Safety (Verint Media Recorder) products in Franklin County OH and surrounding areas.

Additionally, SCI has experience with installation and on-going support of the Verint Media Recorder (formerly Audiolog) version 5 platform and on version 15 of the Verint solution. SCI has been an authorized Verint Reseller in good standing since 2001 and is currently the Verint Reseller with Verint Media Recorder certified technicians supporting Franklin and surrounding counties. If you have any further questions, please reach out to Christopher Goolsbee at [Christopher.goolsbee@verint.com](mailto:Christopher.goolsbee@verint.com) to discuss further.

Sincerely,

VERINT AMERICAS INC.

DocuSigned by:

*Danielle Garmon*

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Danielle Garmon  
VP, CFO Americas

cc: Scott Montgomery, Verint Americas Inc.

DS  
CG