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To Whom It May Concern:

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HCS 2010 provides a faithful implementation of the Highway Capacity Manual (HCM 2010) procedures and will run on all Windows platforms with no additional requirements beyond those of Windows. The highest level of technical support is provided including online, email, 800 number and downloadable patches. The first year is included with the purchase or upgrade, with an annual support subscription required beyond the first year. A full *HCS 2010* description can be accessed at: <http://mctrans.cd.ufl.edu/hcs/>

Thank you for your consideration of this software product and the high level of technical support that comes with it. Please let us know if you need additional information.

Sincerely,

Wm. M. Sampson, P.E.
Director