

October 21, 2025

Ms. Sonia Krammes
Deputy Director
Information Technology
Department of Public Utilities
City of Columbus
1111 East Broad Street
Columbus, OH 43205

Subject: Proposal: iPACS 5 System Technical Services Unique to DPU's Requirements
(Revision #2)

Dear Sonia,

City of Columbus, Department of Public Utilities utilizes iPACS 5 software to manage pretreatment compliance data to support industrial pretreatment programs mandated under the 40CFR categorical standard regulations and City's local ordinances. DPU expresses the interest to retain enfoTech technical services to accommodate requirements unique to DPU. This proposal is prepared to respond to DPU's request.

(A) Work Scope

enfoTech will respond to DPU requests to provide system services unique to DPU's requirements. Work shall include the following.

1. City's Request for Technical Services: City shall make a request to enfoTech for each special service. For examples,
 - a. A new report: provide report specifications with detailed requirements which might include report purpose, general description, data columns, report filters, record sorting, example output (if available), and any report logics desired.
 - b. Special assistance: request technical assistance to provide system modifications, enhancements, training, or documentation to accommodate regulatory or business requirements unique to DPU
2. enfoTech Response to City's requests
 - a. enfoTech will provide a cost estimate for each special request. Cost shall be based on the nature of request, work scope, its complexity. In general,
 - ✓ For new reports:
 - ❖ Simple report: ~5 hours per report (\$ 1,000)

- ❖ Medium Complexity: ~10 hours per report (\$ 2,000)
- ❖ High Complexity: ~15 hours per report (\$ 3,000)
- ✓ For technical services: cost will be based on nature of request and work scope
- b. City will review enfoTech estimate and provide comments
- c. enfoTech will proceed to the work after City approves the scope and cost estimate

(B) Cost Summary (Budget and Labor Rate)

enfoTech recommends a budget of \$ 15,000.

Description	Amount
Technical services for iPACS system unique to DPU's requirements (actual cost will be based on time spent @ \$ 200/hour)	\$ 15,000

(C) Invoice and Payment

enfoTech will submit monthly invoices for fees incurred for the reporting period to DPU for review and payment. enfoTech payment terms are 30 days net from the invoice date.

(D) Sole Source Justification

City of Columbus has licensed iPACS system from enfoTech. The System will require technical services for effective operation. enfoTech owns the iPACS product Title and is the only entity who is authorized to license the software and provide technical services. We do not have any local distributor or service agent for the sale or support of the software.

The proposal is valid for 120 days from the date of issuance. Thank You for considering enfoTech proposal.

Sincerely,



Tony C. Jeng
Executive Vice President